

Rider Stories

Before learning about on-demand, I would pay a friend to take me to work and to the store. On-Demand is always available, and the drivers are friendly. The service is very affordable.
-Sandra Route 150 riding to work

It brings me to many places in the city. I don't have a car, and I am working. The drivers are good people. God bless all of you!
-Raul Route 150 riding to work

It has saved me a lot of money obviously and made me more productive in a way. It initiates go/work mode because I have to adapt to the schedule of the bus. For example, I often wake up earlier (than I would if I had a car) in order to get the most straight-forward/shorter bus rides. But even when the rides are long, it's quiet and clean enough for me to get work done on the bus, or read a book, or just talk to the friends that I have made from sharing the same route. A lot of my rider friends do own cars, and they have been generous at times with picking me up or dropping me off if it is particularly cold or too hot to walk from the bus stop. They do feel like my little VRT community. The drivers are all so sweet. I remember having particularly good days when some of the drivers first called me by my name. If this is a good shoutout opportunity, I would like to shoutout Lauren and Raoul! They have shared stuff about the Treasure Valley that I otherwise would not have known (seeing as I am not originally from here). I also like that I am doing my part (though tiny) in contributing to a greener planet by taking the bus.
-Anniella Route 42 rides to work

I am going to CWI but hope to go to BSU in 2026 for education. My house is not in the service area, my mom has to drop me off at Albertsons to get on. I never learned how to drive it helps me save money to go to college, and I have great conversations like about the Zombie apocalypse.

-Crystal Riding the 150 to CWI

Really appreciated VRT working with me to get my girls (9&10) on the bus, it really opened up a whole new world for us. Also appreciated that they changed our stop it is more convenient now. We also like the bus drivers. One of the bus drivers surprises us with toys and stuffed animals (Samantha 10 years old). Also, we love Dave! (driver). Only mode of transport.
-Nick Route 150 riding to the pet store

I have gotten my independence back.
-Kit Route 150 riding to a friends

We are homeless and live at the Women's Shelter in Nampa (grandma, mom, and toddler daughter), we have to leave during the day and go to the Salvation Army for meals and go to the Nampa Library. Saturday service would be really nice to we could go somewhere. I have been in a wheelchair on and off and will have to have back surgery if the wait is too long or I have to walk too far it gets irritated (Grandma). Need Saturday Service, wait is too long, too far to walk.
-Anonymous Route 42

I started riding in 2022 my expectation was it would be like New York City crowded with homeless, stinky people. But it wasn't. I can't drive; we are a 1 car family. I was hesitant to ride, but my wife showed me the app and now I can get to work and take my daughter swimming. My daughter does not understand the designated bus stops and wants to get off directly at the Nampa Rec Center. Love my driver, Dave!
-Michael Route 150 riding to work

Without On-Demand I'd be a lot more broke. Lyft is around \$18-\$24 per trip and I can't justify paying that amount every day.
-Andrew Route 150 riding to work

Saves wear and tear on my car, I have an hour to read for work each way.
-Pete Route 40 riding home from work at BSU

Hard to get out of Nampa, not enough regular stops. Has to ride an hour or more to get where he's going. Would like to have more routes that go to Boise. Without a transfer station stop. (Disabled in wheelchair)
-Henry Route 150 riding to a medical appointment

I have ridden the bus for 24 years. It saves wear and tear on my nerves and my car. I don't have to worry about nasty weather, and I can read all the time. Everyone on the 43 knew each other, people chat on this route too. Lots of local government and state workers utilize these bus services. Love to have more service and I support having a rail line it would be very popular and convenient. Park n ride at Simplot Stadium (Caldwell) works well it is safe and never had a problem.
-Peggy Route 40 riding home from work at State Tax Commission

Getting to work and back home would be very expensive or impossible without the bus system
-John Route 45 riding home

Appreciate the ride when you don't have transportation of your own.
-Kenneth Route 150

The service brings me to the gym and to the store. I love VRT OnDemand and the app is great! It would be nice if they had it in Boise and Eagle again.
-Rob Route 150 riding to work

I am getting my GED. My family is too busy with work and other obligations to drive me to school. I don't have my driver's license. I have a personal issue with car crashes and am too scared to drive and get in an accident.
-Arianna Route 42 riding to BSU

This my second day of riding. I plan to ride 5 days a week. Riding the bus helps me save ALOT on gas and I can enjoy the ride.
-Taylor Route 40 riding to work

It has saved me money and it is always on time when I get off work.
-Lorenzo Route 45 riding to work