

Reset Strategy for Recreation and MICEC

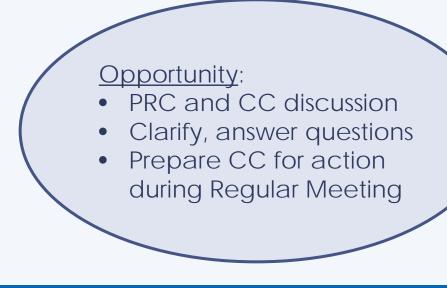
Arts Council Immediate Action Plan

City Council and Parks & Recreation Commission Special Meeting

April 20, 2021

Agenda

- Share the Reset Strategy for Recreation and the Mercer Island Community and Event Center
- Review the acceleration option and appropriation request
- Convey the Arts Council's Immediate Action Plan and appropriation request





What is the <u>Reset</u> Strategy?



It is a philosophy and a plan to guide the selection, delivery and support of future programs and services.

It is a rebuilding and improvement plan.

It is not how to <u>resume</u> what was done before.



Why Was It Needed?

- Program and service offerings and allocations of resources were not tied to goals
- Some lack of clarity regarding leveraging private use for public benefit

And... rebuilding was necessary following MICEC facility closure and budget/staff reductions due to the pandemic.





Goals of the Strategy



- Examine <u>priorities</u>; be deliberate about which programs are offered and what level of resources the City puts into them;
- Consider how to <u>leverage assets</u>; use strengths and resources to improve the City's ability to deliver more service, services that need more financial support, or higher quality services;
- Put a focus on promoting <u>financial sustainability</u>; think about how to reduce reliance on tax dollar support and how to use tax subsidy wisely;
- Contemplate how to deliver desired <u>outcomes</u> by providing services in a fair and equitable manner, consistent with values and goals; and
- Create greater <u>clarity</u> around who is benefitting from services and who is paying for them.



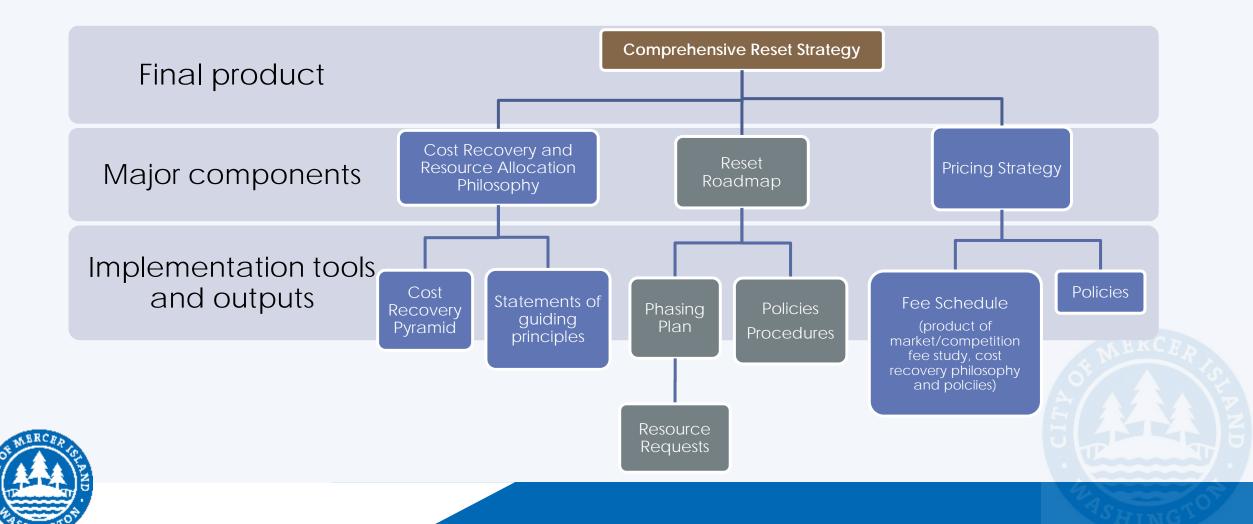
How Was the Strategy Developed?





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What does the Strategy involve? Reset Architecture



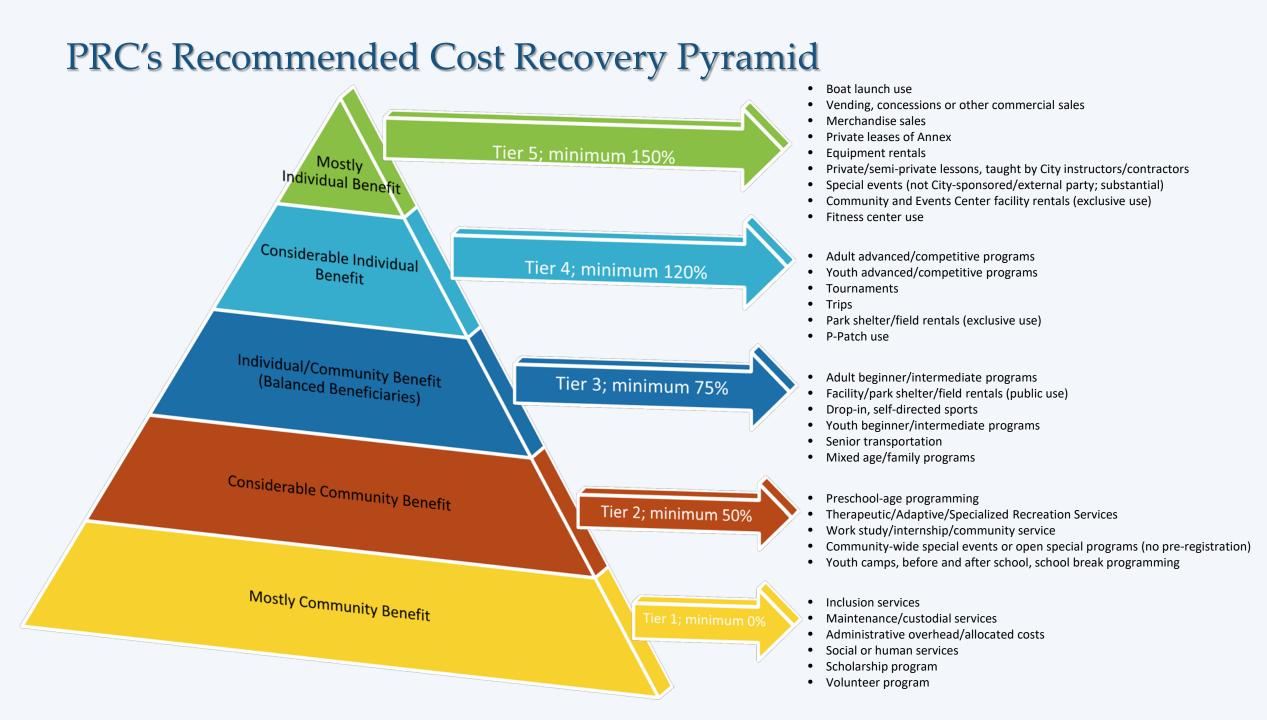
Cost Recovery and Resource Allocation

Creating and applying a cost recovery and resource allocation philosophy is a key component to:

- o maintaining an agency's financial control,
- o equitably pricing offerings, and
- o helping to identify core services including programs and facilities.

It also provides the parameters (policy) for saying "yes" and the ability to say "no" to offering too much or acting inconsistently or irresponsibly.





What should we offer, when and why?



Safe Start/Healthy Washington guidance and regulations

+



Resource Allocation

Which programs or services should get resources first?

• Focus on delivering core and essential

(i.e., the **public good/social core** or the business sustainability core)

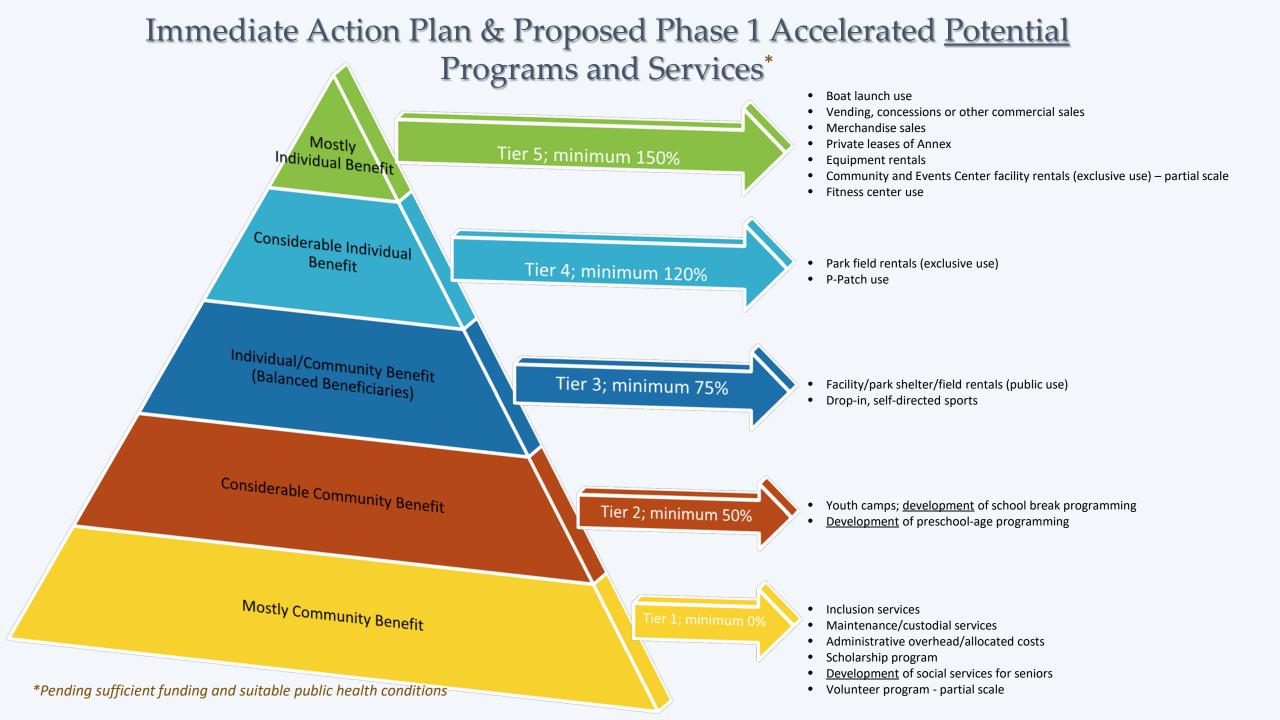
• Tier 1, possibly some Tier 2 + some Tier 5 or 4

- Focus on doing a few things well before starting more
- Put resources into enhancing our role as stewards (of public funds and facilities) by:
 - o Creating program development and evaluation tools
 - o Ensuring maintenance of building and equipment
 - o Building and tracking program-level budgets
 - o Reporting on cost recovery and other goals

"What will help us:

- Uphold the cost recovery philosophy and pricing strategy (including leveraging the MICEC as an asset)?
- Represent community values?
- Attend to community needs?
- Be successful in achieving our performance/quality goals?"





Potential Barriers to Success

- Failure to recognize the lead-time and staff resources needed to:
 - Design and offer programs and services
 - Recruit/hire/train stable and dependable staff
 - Develop contracts/partnerships with other providers
 - Develop policies (some of which may require Commission and City Council involvement) and improved operating procedures
- Not building in enough flexibility to roll with the pandemic
- Inability to implement the Strategy
- Lack of consistent application of the Strategy (e.g., carving out too many exceptions)
- Failure to measure and hold accountable to the Strategy



Arts Council Immediate Action Proposal

Appropriation will include funding for arts services and programs for the remainder of 2021.

Used to possibly:

- Design and deliver
 community-wide event(s)
- Support a community-wide art project
- Restart some of the gallery operations at the MICEC





Tonight's Rec, MICEC and Arts Requests

- Provide comments on the Strategy and phasing plan
- (During Regular Business) Appropriate the remaining (\$328,000) "Recreation Recovery Plan Startup Funding" reserve to <u>begin</u> implementation of the Reset Strategy



Q&A and Discussion



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