

Financial Management Software System Demonstrations – Final Scoring			
Vendor	Rock Solid	Central Square	Tyler Technologies
Final Score*	2.57	2.88	3.26

^{*} Result is the average of six City participants in scripted software demonstrations, out of a maximum of four points.

	Vendor Demonstration Rating Scale			
#	Rating	Description		
1	Functionality Demonstrated Does Not Satisfy Requirement	 The functionality demonstrated did not satisfy the requirement. The required functionality was not demonstrated. The demonstration did not confirm that the software was capable of meeting the requirement. The ability to satisfy the requirement was not clearly demonstrated or was difficult to understand. Another feature was shown that did not satisfy the needs of the City. 		
2	Functionality Demonstrated Poorly Satisfies the Requirement	 The functionality demonstrated met the City's requirement but not as desired. The functionality demonstrated that the software can meet the requirement, but does so in an undesirable manner. The process to achieve or satisfy the City's needs was cumbersome and/or required more steps than desired. 		
3	Functionality Demonstrated Satisfies the Requirement	 The functionality demonstrated met the City's requirement as desired The functionality demonstrated that the software meets the City's needs The process to achieve or satisfy the City's needs was acceptable and/or required minimal steps. The feature would help the City make operational improvements. 		
4	Functionality Demonstrated Satisfies the Requirement in an Exceptional Manner	 The functionality demonstrated met and exceeded the City's requirement The functionality demonstrated that the software exceeded the City's needs. Ease of use was excellent and the process was intuitive. The feature would offer the City operational improvements beyond what was expected. The feature would help users to accept changing systems. 		

Last Updated: November 17, 2021