

Customer Consumption Reduction Actions Based on WSCP Stage

WSCP Stage: **Advisory**

| End Use | Indoor vs Outdoor | Season | Sector* | Consumption Reduction Action | Enforce? | Potential Exemption |
|---|-------------------|------------|---------|--|----------|---------------------|
| * Sectors: NR = Non-residential, SF = Single family, MF = Multifamily | | | | | | |
| Clothes Washing | Indoor | Year Round | NR | Towels On Request: Provide new towels only on request. | No | N/A |
| Clothes Washing | Indoor | Year Round | SF & MF | Efficient Clotheswashers: If buying a new clotheswasher, select a water- efficient model. Clotheswashers are the second largest water users in homes. | No | N/A |
| Clothes Washing & Dish Washing | Indoor | Year Round | All | Wash Full Loads: Wash only full loads of laundry and dishes. | No | N/A |
| Cooling Towers | Indoor | Year Round | NR | Check Cooling Towers: Check cooling towers for overflow and excessive blowdown. | No | N/A |
| Dish Washing | Indoor | Year Round | SF & MF | Don't Pre-Rinse Dishes: Don't pre-rinse dishes unless heavily soiled. Most new dishwashers don't require pre-rinsing. If needed, scrape or wipe off plates into the compost bin using a paper towel/napkin. | No | N/A |
| Faucets | Indoor | Year Round | SF & MF | Turn Off Tap: Turn off the tap while brushing your teeth or shaving. | No | N/A |
| Faucets | Indoor | Year Round | All | Minimize Garbage Disposal Use: Put food waste in your compost bin, rather than using your garbage disposal. | No | N/A |
| Faucets | Indoor | Year Round | All | Thaw in Fridge: Thaw frozen food in the refrigerator, rather than under running water. | No | N/A |
| Faucets | Indoor | Year Round | All | Efficient Faucets: Replace older bathroom faucet aerators with WaterSense models, which use far less water. | No | N/A |
| Hose | Outdoor | Year Round | All | Use a Broom Not Hose: Use a broom, rather than a hose, to clean sidewalks, driveways, and patios. | No | N/A |
| Hose | Outdoor | Year Round | All | Hose Shut-Offs: Never leave a hose running; always use a shut-off nozzle. | No | N/A |
| Irrigation - Frequency | Outdoor | Summer | All | Water Deeply, But Infrequently: It's better to have one or two deep waterings, rather than several shallow waterings. | No | N/A |

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| Irrigation - Method | Outdoor | Summer | All | Tune Up Automatic Systems: Do an efficiency tune up of your automatic irrigation system such as fixing overspray onto sidewalks and ensuring sprinkler heads reach adjacent sprinkler heads. | No | N/A |
| Irrigation - Method | Outdoor | Summer | All | Get Water to the Roots: Use soaker hoses, drip irrigation, or watering wands to deliver water where it's needed. | No | N/A |
| Irrigation - Method | Outdoor | Summer | All | Water Young Trees Efficiently: Trees planted 5 or fewer years ago need 15-20 gallons of water once a week to survive. Start watering late June unless rain continues. | No | N/A |
| Irrigation - Method | Outdoor | Summer | All | Upgrade Automatic Systems: Consider efficiency upgrades to your automatic irrigation system such as weather-based or soil-based controllers. | No | N/A |
| Irrigation - Other | Outdoor | Summer | All | 2 Inches of Mulch: Put 2 inches of mulch on planting beds and around trees, which reduces evaporation. Keep the mulch a hands-width away from the trunk. | No | N/A |
| Irrigation - Plant Material | Outdoor | Summer | All | Mow High: Set your lawn mower blade to cut grass 2 inches high, which reduces evaporation. | No | N/A |
| Irrigation - Timing | Outdoor | Summer | All | Water Early or Late: Water before 8am or after 7pm, which reduces evaporation. | No | N/A |
| Kitchen | Indoor | Year Round | NR | Commercial Kitchen Equipment: If buying new food steamers, dishwashers, or ice machines, select water-efficient models. | No | N/A |
| Leaks | Outdoor | Summer | All | Fix Leaks: Check for and fix outdoor leaks, such as at hose bibs, spray heads, valves, and broken pipes. | No | N/A |
| Leaks | Indoor | Year Round | SF & MF | Fix Leaks: Check for and fix indoor leaks, such as at faucets. Also, check your toilets for silent leaks. Put several drops of food coloring in your toilet tank. After 10 minutes, if you have color in the toilet bowl, you have a flapper leak. | No | N/A |
| Other | Indoor | Year Round | NR | Equipment Not in Use: Turn off water- using equipment when not in use, including dishwashers, garbage disposals, and food troughs. | No | N/A |
| Other | Indoor | Year Round | NR | Other Water-Using Equipment: Consider upgrading any other water-using equipment to models that are more efficient. | No | N/A |
| Pools & Hot Tubs | Outdoor | Year Round | All | Pool & Hot Tub Covers: Use covers on swimming pools and hot tubs when not in use to reduce evaporation. | No | N/A |
| Showers | Indoor | Year Round | All | Efficient Showerheads: Replace older showerheads with WaterSense models, which use far less water. | No | N/A |
| Toilets | Indoor | Year Round | All | Efficient Toilets: If buying a new toilet, look for a WaterSense or Premium WaterSense model, which use far less water than older models. Toilets are the largest water users in homes. | No | N/A |
| Vehicle Washing | Outdoor | Year Round | All | Wash Vehicles Wisely: Wash your vehicle(s) at locations that recycle the water, such as commercial car washes. | No | N/A |
| Irrigation | Outdoor | Year Round | All | Rainwater Harvesting: Consider installing a rainwater catchment system for irrigation and other outdoor watering uses | No | N/A |
| Showers | Indoor | Year Round | SF & MF | Avoid Running Water: Consider using a bucket to capture water while the shower is warming up and use that water to water indoor plants, rinse/soak dishes, outdoor gardens, etc. | No | N/A |
| Dish Washing | Indoor | Year Round | All | Use a Dishwasher: If available, prioritize filling the dishwasher over handwashing. If needed, plug the sink drain while handwashing a sink of dishes and turn off the sink while scrubbing. | No | N/A |

Customer Consumption Reduction Actions Based on WSCP Stage

WSCP Stage: **Voluntary**

| End Use | Indoor vs Outdoor | Season | Sector* | Consumption Reduction Action | Enforce? | Potential Exemption |
|---|-------------------|------------|---------|--|----------|---------------------|
| * Sectors: NR = Non-residential, SF = Single family, MF = Multifamily | | | | | | |
| Clothes Washing | Indoor | Year Round | NR | Towels On Request: Provide new towels only on request. | No | N/A |
| Clothes Washing & Dish Washing | Indoor | Year Round | All | Wash Full Loads: Wash only full loads of laundry and dishes. | No | N/A |
| Cooling Towers | Indoor | Year Round | NR | Check Cooling Towers: Check cooling towers for overflow and excessive blowdown. | No | N/A |
| Dish Washing | Indoor | Year Round | SF & MF | Don't Pre-Rinse Dishes: Don't pre-rinse dishes unless heavily soiled. Most new dishwashers don't require pre-rinsing. If needed, scrape or wipe off plates into the compost bin using a paper towel/napkin. | No | N/A |
| Faucets | Indoor | Year Round | SF & MF | Turn Off Tap: Turn off the tap while brushing your teeth or shaving. | No | N/A |
| Faucets | Indoor | Year Round | All | Minimize Garbage Disposal Use: Put food waste in your compost bin, rather than using your garbage disposal. | No | N/A |
| Faucets | Indoor | Year Round | All | Thaw in Fridge: Thaw frozen food in the refrigerator, rather than under running water. | No | N/A |
| Faucets | Indoor | Year Round | NR | Water On Request: Serve water only on request, and then ask before refilling. | No | N/A |
| Hose | Outdoor | Year Round | All | Use a Broom Not Hose: Use a broom, rather than a hose, to clean sidewalks, driveways, and patios. | No | N/A |
| Hose | Outdoor | Year Round | All | Hose Shut-Offs: Never leave a hose running; always use a shut-off nozzle. | No | N/A |
| Irrigation - Frequency | Outdoor | Summer | All | Water 3x A Week Maximum: Limit plant watering to three times a week. (Note: Need to specify days) | No | N/A |
| Irrigation - Method | Outdoor | Summer | All | Tune Up Automatic Systems: Do an efficiency tune up of your automatic irrigation system such as fixing overspray onto sidewalks and ensuring sprinkler heads reach adjacent sprinkler heads. | No | N/A |

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|-----------------------------|---------|------------|---------|---|----|-----|
| Irrigation - Method | Outdoor | Summer | All | Water Young Trees Efficiently: Trees planted 5 or fewer years ago need 15-20 gallons of water once a week to survive. Start watering late June unless rain continues. | No | N/A |
| Irrigation - Other | Outdoor | Summer | All | 2 Inches of Mulch: Put 2 inches of mulch on planting beds and around trees, which reduces evaporation. Keep the mulch a hands-width away from the trunk. | No | N/A |
| Irrigation - Plant Material | Outdoor | Summer | All | Mow High: Set your lawn mower blade to cut grass 2 inches high, which reduces evaporation. | No | N/A |
| Irrigation - Plant Material | Outdoor | Summer | SF & MF | Let Lawn Go Dormant: If your lawn isn't already dormant (brown), let it go dormant until the fall rains return. Just water deeply once each rainless month to keep roots alive. | No | N/A |
| Irrigation - Plant Material | Outdoor | Summer | All | Plant in Fall: Consider delaying new plantings. Fall is the best time for planting new trees, shrubs and perennials, since rain provides natural irrigation. | No | N/A |
| Irrigation - Timing | Outdoor | Summer | All | Water Early or Late: Water before 8am or after 7pm, which reduces evaporation. | No | N/A |
| Leaks | Outdoor | Summer | All | Fix Leaks: Check for and fix outdoor leaks, such as at hose bibs, spray heads, valves, and broken pipes. | No | N/A |
| Leaks | Indoor | Year Round | SF & MF | Fix Leaks: Check for and fix indoor leaks, such as at faucets. Also, check your toilets for silent leaks. Put several drops of food coloring in your toilet tank. After 10 minutes, if you have color in the toilet bowl, you have a flapper leak. | No | N/A |
| Other | Indoor | Year Round | NR | Equipment Not in Use: Turn off water- using equipment when not in use, including dishwashers, garbage disposals, and food troughs. | No | N/A |
| Pools & Hot Tubs | Outdoor | Year Round | All | Pool & Hot Tub Covers: Use covers on swimming pools and hot tubs when not in use to reduce evaporation. | No | N/A |
| Pools & Hot Tubs | Outdoor | Year Round | All | Minimize Filling Pools & Hot Tubs: Minimize refilling swimming pools and hot tubs. | No | N/A |
| Pressure Washing | Outdoor | Year Round | All | Minimize Pressure Washing: Do only essential pressure washing. | No | N/A |
| Showers | Indoor | Year Round | SF & MF | Shorter Showers: Reduce your showering time, by two minutes. | No | N/A |
| Vehicle Washing | Outdoor | Year Round | All | Minimize Vehicle Washing: Reduce the frequency of, or eliminate, washing vehicles. | No | N/A |
| Water Feature | Outdoor | Year Round | All | Turn Off Water Features: Turn off non-recirculating water features such as fountains. | No | N/A |
| Dish Washing | Indoor | Year Round | All | Use a Dishwasher: If available, prioritize filling the dishwasher over handwashing. If needed, plug the sink drain while handwashing a sink of dishes and turn off the sink while scrubbing. | No | N/A |

Customer Consumption Reduction Actions Based on WSCP Stage

WSCP Stage: **Mandatory**

| End Use | Indoor vs Outdoor | Season | Sector* | Consumption Reduction Action | Enforce? | Potential Exemption |
|---|-------------------|------------|---------|--|----------|---------------------|
| * Sectors: NR = Non-residential, SF = Single family, MF = Multifamily | | | | | | |
| Clothes Washing | Indoor | Year Round | NR | Towels On Request: Provide new towels only on request. | No | N/A |
| Clothes Washing & Dish Washing | Indoor | Year Round | All | Wash Full Loads: Wash only full loads of laundry and dishes. | No | N/A |
| Cooling Towers | Indoor | Year Round | NR | Check Cooling Towers: Check cooling towers for overflow and excessive blowdown. | No | N/A |
| Dish Washing | Indoor | Year Round | SF & MF | Don't Pre-Rinse Dishes: Don't pre-rinse dishes unless heavily soiled. Most new dishwashers don't require pre-rinsing. If needed, scrape or wipe off plates into the compost bin using a paper towel/napkin. | No | N/A |
| Faucets | Indoor | Year Round | SF & MF | Turn Off Tap: Turn off the tap while brushing your teeth or shaving. | No | N/A |
| Faucets | Indoor | Year Round | All | Minimize Garbage Disposal Use: Put food waste in your compost bin, rather than using your garbage disposal. | No | N/A |
| Faucets | Indoor | Year Round | All | Thaw in Fridge: Thaw frozen food in the refrigerator, rather than under running water. | No | N/A |
| Faucets | Indoor | Year Round | NR | Water On Request: Serve water only on request, and then ask before refilling. | No | N/A |
| Hose | Outdoor | Year Round | All | Use a Broom Not Hose: Use a broom, rather than a hose, to clean sidewalks, driveways, and patios. | No | N/A |
| Hose | Outdoor | Year Round | All | Hose Shut-Offs: Never leave a hose running; always use a shut-off nozzle. | No | N/A |
| Hose | Outdoor | Year Round | All | No Hose Washing: Using a hose to clean sidewalks, driveways, and patios is prohibited. Use a broom instead. | Yes | Yes |
| Irrigation - Frequency | Outdoor | Summer | All | Water 2x A Week Maximum: Plant watering is only allowed twice a week. (Note: Need to specify day) | Yes | Yes |

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| Irrigation - Timing | Outdoor | Summer | All | Water Early or Late: Watering between 8am and 7pm is prohibited, due to high evaporation. | Yes | N/A |
| Other | Indoor | Year Round | NR | Equipment Not in Use: Turn off water- using equipment when not in use, including dishwashers, garbage disposals, and food troughs. | No | N/A |
| Pools & Hot Tubs | Outdoor | Year Round | All | Pool & Hot Tub Covers: Use covers on swimming pools and hot tubs when not in use to reduce evaporation. | No | N/A |
| Pools & Hot Tubs | Outdoor | Year Round | All | No Pools & Hot Tubs: Filling swimming pools and hot tubs is prohibited. (Note: Add a statement about safety around empty pools/tubs.) | Yes | Yes |
| Pressure Washing | Outdoor | Year Round | All | No Pressure Washing: Pressure washing is prohibited. | Yes | Yes |
| Showers | Indoor | Year Round | SF & MF | Shorter Showers: Reduce your showering time, by two minutes. | No | N/A |
| Toilets | Indoor | Year Round | SF & MF | Less Toilet Flushing: Flush your toilet less often. As the saying goes, “If it’s yellow, let it mellow.” Toilet flushing is the largest water use inside the home. | No | N/A |
| Vehicle Washing | Outdoor | Year Round | All | No Vehicle Washing: Washing of vehicles is prohibited, unless at a location that recycles the water. | Yes | Yes |
| Water Feature | Outdoor | Year Round | All | No Water Features: Use of decorative water features such as fountains is prohibited. | Yes | N/A |
| Showers | Indoor | Year Round | SF & MF | Avoid Running Water: Consider using a bucket to capture water while the shower is warming up and use that water to water indoor plants, rinse/soak dishes, outdoor gardens, etc. | No | N/A |
| Dish Washing | Indoor | Year Round | All | Use a Dishwasher: If available, prioritize filling the dishwasher over handwashing. If needed, plug the sink drain while handwashing a sink of dishes and turn off the sink while scrubbing. | No | N/A |

Customer Consumption Reduction Actions Based on WSCP Stage

WSCP Stage: **Emergency**

| End Use | Indoor vs Outdoor | Season | Sector* | Consumption Reduction Action | Enforce? | Potential Exemption |
|---|-------------------|------------|---------|--|----------|---------------------|
| * Sectors: NR = Non-residential, SF = Single family, MF = Multifamily | | | | | | |
| Clothes Washing | Indoor | Year Round | NR | Towels On Request: Provide new towels only on request. | No | N/A |
| Clothes Washing & Dish Washing | Indoor | Year Round | All | Wash Full Loads: Wash only full loads of laundry and dishes. | No | N/A |
| Cooling Towers | Indoor | Year Round | NR | Check Cooling Towers: Check cooling towers for overflow and excessive blowdown. | No | N/A |
| Dish Washing | Indoor | Year Round | SF & MF | Don't Pre-Rinse Dishes: Don't pre-rinse dishes unless heavily soiled. Most new dishwashers don't require pre-rinsing. If needed, scrape or wipe off plates into the compost bin using a paper towel/napkin. | No | N/A |
| Faucets | Indoor | Year Round | SF & MF | Turn Off Tap: Turn off the tap while brushing your teeth or shaving. | No | N/A |
| Faucets | Indoor | Year Round | All | Minimize Garbage Disposal Use: Put food waste in your compost bin, rather than using your garbage disposal. | No | N/A |
| Faucets | Indoor | Year Round | All | Thaw in Fridge: Thaw frozen food in the refrigerator, rather than under running water. | No | N/A |
| Faucets | Indoor | Year Round | NR | Water On Request: Serve water only on request, and then ask before refilling. | No | N/A |
| Hose | Outdoor | Year Round | All | Use a Broom Not Hose: Use a broom, rather than a hose, to clean sidewalks, driveways, and patios. | No | N/A |
| Hose | Outdoor | Year Round | All | Hose Shut-Offs: Never leave a hose running; always use a shut-off nozzle. | No | N/A |
| Hose | Outdoor | Year Round | All | No Hose Washing: Using a hose to clean sidewalks, driveways, and patios is prohibited. Use a broom instead. | Yes | Yes |
| Irrigation - Other | Outdoor | Summer | All | No Irrigation: Irrigation is prohibited. | Yes | Yes |

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| Other | Indoor | Year Round | NR | Equipment Not in Use: Turn off water- using equipment when not in use, including dishwashers, garbage disposals, and food troughs. | No | N/A |
| Pools & Hot Tubs | Outdoor | Year Round | All | Pool & Hot Tub Covers: Use covers on swimming pools and hot tubs when not in use to reduce evaporation. | No | N/A |
| Pools & Hot Tubs | Outdoor | Year Round | All | No Pools & Hot Tubs: Filling swimming pools and hot tubs is prohibited. (Note: Add a statement about safety around empty pools/tubs.) | Yes | Yes |
| Pressure Washing | Outdoor | Year Round | All | No Pressure Washing: Pressure washing is prohibited. | Yes | Yes |
| Showers | Indoor | Year Round | SF & MF | Shorter Showers: Limit showers to five minutes or less. | No | N/A |
| Toilets | Indoor | Year Round | SF & MF | Less Toilet Flushing: Flush your toilet less often. As the saying goes, “If it’s yellow, let it mellow.” Toilet flushing is the largest water use inside the home. | No | N/A |
| Vehicle Washing | Outdoor | Year Round | All | No Vehicle Washing: Washing of vehicles is prohibited, unless at a location that recycles the water. | Yes | Yes |
| Water Feature | Outdoor | Year Round | All | No Water Features: Use of decorative water features such as fountains is prohibited. | Yes | N/A |
| Showers | Indoor | Year Round | SF & MF | Avoid Running Water: Consider using a bucket to capture water while the shower is warming up and use that water to water indoor plants, rinse/soak dishes, outdoor gardens, etc. | No | N/A |
| Dish Washing | Indoor | Year Round | All | Use a Dishwasher: If available, prioritize filling the dishwasher over handwashing. If needed, plug the sink drain while handwashing a sink of dishes and turn off the sink while scrubbing. | No | N/A |