HREC Recommendation for Gender Identification for Registration Procedures

Inspiration for this discussion is a Facebook post on one of the city forum pages:

Hi 😂 so I went to register my gender creative kiddo for some activities run by the Madison Heights rec department. I was pretty frustrated and honestly, upset, that the system made me choose a gender and I was only given the options of male or female. Those options exclude my kiddo. So my question is, has anyone else run into this, and does anyone know what my next steps might be to actually get this changed? I am aiming for inclusivity. Why force someone to pick a gender when painting fairy houses? Why not add more options?