

City of Madison Heights Public Library Internet Safety Policy

In order to comply with CIPA [[CHILDREN'S INTERNET PROTECTION ACT](#)] (Pub. L. 106-554 and 47 USC 254(h)) the City of Madison Heights Public Library has adopted this Internet Safety Policy.

The library has installed a Technology Protection Measure (a filtering hardware appliance) for all Internet traffic in the library. This includes all staff, wireless, and public computers. This filtering hardware helps to protect against access to visual depictions deemed "obscene," "child pornography," or "harmful to minors."

The term "obscene" as defined in 18 USC Section 1460.

The term "child pornography" as defined in 18 USC Section 2256.

The term "harmful to minors" as defined in 47 USC Section 254 [G].

Staff presence and use of a filtering system should not be viewed as a substitute for parental supervision of a minor on the Internet. Staff ability to monitor activities of minors online will be affected by circumstances at the Children's and Circulation Desks. With this in mind, minors age 17 and under must use one of the filtered public computers in the Children's room to access the Internet, the World Wide Web, and email. Children should be warned against giving out any personal information while using these resources, social media sites, or other direct electronic communications. Appropriate online behavior is required by all users. The library will block a child's card from Internet access at the request of a parent.

Filtering software is not perfect. In some instances it may block access to constitutionally protected material on the Internet or fail to block access to material that is obscene or harmful. Under the law, the librarian is allowed to unblock erroneously blocked individual websites for minors. The Librarian may only completely disable the filter for adult patrons using computers in the adult room. These patrons must be eighteen (18) years old or older and must make this request. Adult and minor Internet use will be monitored according to Library policy.

With regard to safety, the City of Madison Heights Public Library Internet Safety Policy prohibits the following:

- Access by minors to inappropriate matter on the Internet and World Wide Web.
- Sending or displaying obscene or disruptive messages, files, or images.
- Any type of Cyber-bullying.
- Using chat rooms or instant messaging.
- Gaining unauthorized access to the library's network or computer systems or to any other network or computer system (hacking).
- Unauthorized disclosure, use and dissemination of personal identification by or regarding minors.
- Using library computers to conduct any unlawful activity.

Any violation of this policy may result in the loss of Internet privileges at the library. Unacceptable use that is illegal may result in criminal prosecution as well.

This policy was adopted June 24, 2013 by the City Council of Madison Heights

MADISON HEIGHTS PUBLIC LIBRARY – Wireless Internet Access Policy

The Madison Heights Public Library offers free filtered wireless access to the Internet for patrons using their own laptops and wireless devices. The purpose of this policy is to ensure appropriate use of the library's Wi-Fi network. Wireless users must agree to abide by the Library's *Public Computers Internet Acceptable Use Policy & Guidelines* and *Code of Conduct*. Use of the Library's Wi-Fi service is your agreement with the terms and conditions of the Library's Wireless Internet Access Policy below.

Wireless Internet Access Policy

1. It is expected that patrons who use the Internet via the library's wireless network will do so in a responsible and legal way. Wireless may not be used for any purpose that violates federal, state, or local laws. Users must respect all copyright and licensing agreements pertaining to electronic files and resources obtained via the Internet.
2. The Library provides wireless access during normal library operating hours. However, high demand, reliability of technology and other factors may affect access. For these reasons the Library cannot guarantee the availability or reliability of the service.
3. Printing is **not** available via the Wireless network at this time. You will have to save your work to a portable device and print from a Library public computer. [Printing from the public computers is 15 cents (\$0.15) per page for Black and White copies and 50 cents (\$0.50) for color pages.]
4. The customer must configure his/her own equipment. Very limited technical support is available through library personnel. The library cannot guarantee that all hardware will work with the wireless connection and the library is not responsible for any changes users make to their device settings. Staff cannot troubleshoot your equipment. Please consult your user's manual, or contact your hardware or software provider for any additional assistance.
5. Communication over a wireless network is not secure. The Library assumes no responsibility for the safety of the equipment or data while using the wireless network. MHPL highly recommends that all laptops or wireless devices have up-to-date anti-virus software, spyware protection, and a personal firewall installed while utilizing the Library's wireless network.
6. The library shall not have any responsibility or liability for any direct, indirect, or consequential damage claims arising from information found on the Internet or relating to the loss, damage or interception of any information, data, work product, or other materials viewed, searched or stored on your personal device. The library is not responsible for any damage to personal equipment or software that may occur as a result of using the Library's wireless network
7. Wireless users should be certain that their laptop or other wireless devices are secured at all times and should never be left unattended in the library, even for a brief period of time. Theft of such devices is not the responsibility of the library.
8. Neither the City of Madison Heights, the Library, its director, nor any city employee shall be liable for any direct or indirect damages which occur from using the wireless network.
9. Limited power outlets are available in the library. These outlets may be used wherever the cord does not present a tripping hazard or block access for patrons or staff. Chairs or tables are NOT to be moved to electrical outlets. It is recommended that you charge your battery before coming to the library.
10. Users of laptops, netbooks, and other related devices are expected to be considerate of patrons nearby and are required to use headphones when playing movies, music and games, or when using any software program that generates sound.
11. No fee or password is required to connect to the Library's wireless network.
12. Wireless users are not to sit at the Public computer workstations. These are only for users signing in with a library card and using the SAM (Smart Access Manager) time management program.