

SUPPLEMENTAL INFORMATION PACKET

Elu & Friends Pet Care L.L.C.

Hali Fortuna – 30159 Brush St. Madison Heights, MI 48071

Website: <https://www.eluandfriendspetcare.com/>

Application Type: Special Land Use (Major Home Occupation)

City Council Meeting — September 14, 2026

Elu & Friends Pet Care L.L.C. (hereinafter “Elu & Friends” or “the Business”) is a fully insured, professionally operated local pet care business dedicated to providing compassionate, high-quality, and fear-free care tailored to individual pet needs. Inspired by a deep commitment to animal welfare and professional standards, the Business serves local pet owners by offering a range of personalized services designed to keep pets healthy, safe, and comfortable. The primary off site services include:

- Dog Walking and Afternoon Adventures: Routine neighborhood walks and custom outdoor outings.
- Drop-In Visits: In the client’s home for feeding, medication administration, enrichment, and care for dogs, cats, and small animals.
- Pet Transportation: Safe, regulated transport for vet appointments, grooming, and travel (backed by USDA Registered Class T Carrier Certification).
- Event & Wedding Chaperone: On site pet assistance and care for special events.

Elu & Friends is requesting Special Land Use Major Home Occupation approval for a single client household model boarding service.

This packet provides City Council members with an overview of Elu & Friends, including its home occupation service model, professional qualifications, safety protocols, and neighborhood mitigation measures. The boarding service under review is one limited, supplemental offering within the Business—not a full-time or standalone operation. The request is to provide this service through an established local business, rather than through an informal arrangement, and to do so transparently under city approval and applicable requirements.

1. Business Scale, Community Benefit & Safety Practices

To distinguish this request from a traditional commercial facility, here is a look at the operations. While commercial kennels and the Business both involve caring for dogs, this proposal is fundamentally different in scale, customer traffic, animal interaction, and physical footprint.

Commercial Kennel vs. Home Occupation: The request is for a quiet, low-frequency Major Home Occupation service conducted within my residence, focused on low-volume, individual care. To clarify how this differs from a commercial kennel: commercial boarding facilities are designed to host large numbers of animals continuously, featuring high turnover, outdoor pack playgroups, commercial staffing, and facility-scale infrastructure.

Community Benefit: This request is not for the creation of a high-volume commercial animal facility. It is an opportunity to expand an existing, locally owned pet-care business by adding one carefully limited service that is already in demand among pet owners: in-home boarding. For pet owners, in-home boarding provides an alternative to traditional kennel environments, particularly for dogs that may do better in a home setting. For the community, the service provides a local option operated by an experienced pet-care professional who is insured, trained in animal handling and emergency response, and actively involved in animal welfare. Approval would allow this service to be provided transparently through an established local business with defined operating limits and accountability.

Single Client Household Model: The defining limitation of this proposal is that the Business will accept only one client household for boarding at a time. While most stays involve just 1 dog, the residence can accommodate up to 2 dogs if a single client owns a pair of bonded family pets. Never are dogs from different, unrelated families mixed, substantially reducing the opportunity for cross-exposure between unrelated boarding animals and reducing the risk of disease transmission associated with mixing animals from multiple households.

Primary vs. Supplemental Operations: On a day-to-day basis, Elu & Friends operates primarily off-site at clients' residences and in public spaces through services such as dog walking, drop-in visits, and transportation. These off-site services generate zero foot traffic or neighborhood noise at my residence. In-home boarding is strictly a low-volume, supplemental service offered.

Addressing Safety Concerns & Risk Prevention: Concerns surrounding neighborhood safety, loose dogs, and uncontrolled behavior are legitimate considerations whenever pets are being cared for—and is a core safety priority of Elu & Friends. However, there is a fundamental difference between unsupervised neighborhood pets escaping a yard and pets under the care of a professional pet care provider. Under the single client household model, guest dogs are kept under constant direct supervision. Combined with mandatory off-site behavioral screenings, required rabies and vaccination verifications, controlled leashed transfers, and professional liability coverage, Elu & Friends provides a secure, highly controlled environment that mitigates neighborhood risks.

2. Professional Qualifications & Experience

Elu & Friends is an active LLC operating in Madison Heights, backed by full professional pet care business insurance. My professional background directly targets common operational concerns—specifically animal behavior and handling, emergency procedures, disease prevention, and escape protocols.

Regulated Local Business vs. Unregulated Apps: Pet boarding and in-home pet care are already services sought and provided within the community through online platforms such as Rover and Care. The distinction is important: Elu & Friends is not asking the city to create a new type of service for the community; the Business seeks approval to provide an existing service through a small, professionally operated local business with insurance, safety protocols, and accountability to city standards.

Behavioral & Safety Training: Completed formal canine behavior training through K9 Turbo Training, as well as formal obedience training classes.

Safety, Handling & Emergency Preparedness:

- **Fear Free Program Certified:** Trained in low-stress handling, fear reduction, and gentle cooperative care techniques.
- **Canine & Feline CPR and First Aid Certified:** Equipped to handle sudden medical needs and health emergencies.
- **USDA Class T Carrier Registration:** Registered under the Animal Welfare Act for safe, compliant animal transportation.

Animal Care Experience & Community Involvement:

- **Board Director & Foster Coordinator** for Mid Michigan Pug Club & Rescue, managing foster care, logistics, intake transport and supporting foster families with canine care, behavior, and safe handling techniques.
- **Madison Heights & Metro Detroit Community Events:** Host and organize local pet events across Metro Detroit and Madison Heights—fostering community connection, supporting local pet owners, and keeping pet care spending within our local economy by partnering with local businesses.
- **Active Shelter Volunteer** dedicated to dog walking, transport, and handling with Detroit Animal Care & Control and Peace Love & Paws.

3. Neighborhood Impact & Operational Controls

An operational plan ensures that guest pets are managed responsibly to maintain the quiet residential character of the neighborhood.

Mandatory Off-Site Screening: Prior to accepting any booking, Elu & Friends conducts a mandatory "meet and greet" with the owner and their dog in a public space outside the neighborhood. This allows a thorough evaluation of the dog's temperament, observation of how the owner handles and interacts with their pet, and ensures a compatible fit before an animal ever enters the residence—all while keeping initial screening interactions completely out of the residential neighborhood.

Minimal Vehicle & Driveway Impact: Client turnover is inherently limited due to the single client household model. Drop-offs and pick-ups create far less driveway traffic than standard residential deliveries or home social gatherings. All client parking takes place strictly in a private, double driveway—never blocking street traffic or neighbor access.

Proactive Noise Mitigation: Dogs are supervised at all times while outdoors. Any dog exhibiting excessive or persistent vocalization is immediately brought indoors to maintain residential peace.

Sanitation: Property hygiene and cleanliness are maintained through regular cleaning routines. Pet waste is picked up on a regular schedule and disposed of, while interior surfaces, living areas, and pet items undergo routine cleaning—a standard practice maintained regardless of whether a guest pet is present.

4. Response to Public Comment Concerns

I understand my neighbors have real concerns about a business service like this being offered close to their homes, and I appreciate the opportunity to respond to them. The concerns raised in public comment submitted ahead of this meeting include noise from a nearby facility, sanitation, traffic, visual impact, and unfamiliar visitors in the neighborhood and are addressed below.

Noise: Several comments reference audible barking from Pawz Inn, located at 275 W. Girard, as an example of neighborhood noise impact. For context, Pawz Inn offers daycare, boarding, and kennel services with the continuous multi-client turnover and higher animal volume described in Section 1 — a much larger scale of operation than the single client household model I am proposing. My operational plan in Section 3 already requires dogs to be supervised at all times while outdoors, with any dog showing excessive or persistent vocalization brought inside immediately.

Health and Sanitation: As described in Section 3, property cleaning routines are maintained on a regular schedule whether or not a guest pet is present. As described in Section 1, all boarded dogs are required to be current on vaccinations and rabies requirements before intake, and I do not accept dogs showing signs of contagious illness or aggression.

Traffic: Because I accept only one client household at a time, drop-off and pick-up activity is infrequent and generates less vehicle traffic than a typical residential social gathering or delivery pattern. All client parking occurs in my private driveway.

Visual Impact: This is a Major Home Occupation, not a facility build-out. There is no exterior signage, outdoor kennel structure, or commercial infrastructure associated with this service. Boarded dogs are kept and supervised inside my home and fenced yard, the same as any privately owned pet.

Unfamiliar Visitors in the Neighborhood: All client screening, described in Section 3, takes place off-site in a public location before a client is approved. This is a much smaller footprint of visitor activity than a facility that serves multiple clients concurrently.

5. Summary & Request for Approval

Approving this Major Home Occupation would allow me, as a qualified pet care professional and young local entrepreneur, to expand my established business by providing a carefully limited boarding service in a transparent, responsible manner. This request is for a small-scale supplemental service—not a commercial kennel—and is designed around professional qualifications, defined operating limits, safety protocols, and consideration for the surrounding residential neighborhood. Approval would allow me to provide this valuable service to Madison Heights residents while operating subject to city requirements and any reasonable conditions of approval. By combining defined operational limits with established professional safety and sanitation standards, Elu & Friends offers a transparent, low-impact local service that respects our surrounding neighborhood while serving Madison Heights pet owners.

Supporting Documentation

Elu & Friends Pet Care L.L.C. Licensing

Pet Care Business Insurance

Canine & Feline CPR and First Aid Certification

Fear Free Program Certification

USDA Class T Carrier Registration Certification

Services Agreement and Pet Care Liability Contract

Pet Profile and Care Information Client Form



28594344



STATE OF MICHIGAN
CSCL/CD- 700 - ARTICLES OF ORGANIZATION -
DOMESTIC LLC

Corporations Division Administrator

FILED

Entity #: 900226448
Filed Date: 6/3/2026

C0790-3785 06/02/2026 Received by Michigan Corporations Division

Articles of Organization <i>Pursuant to the provisions of Act 23, Public Acts of 1993, the undersigned executes the following Articles:</i>					
Article I - Michigan Limited Liability Company Name Michigan Limited Liability Company Name	ELU & FRIENDS PET CARE L.L.C.				
Article II The purpose or purposes for which the limited liability company is formed is to engage in any activity within the purposes for which a limited liability company may be formed under the Limited Liability Company Act of Michigan.					
Article III Duration of the Company	Perpetual / Ongoing				
Article IV The name of the resident agent at the registered office is: Agent Name HALI FORTUNA The street address of the location of the registered office is: Street Address 30159 BRUSH ST MADISON HEIGHTS, MI 48071-1814 ☒ I certify the above individual/company has agreed to serve as the Resident Agent for service of process for this entity.					
Article V The Limited Liability Company will be managed by or under the authority of: Member(s)					
Article VI - (Optional, leave unchecked if not applicable) ☐ Unless otherwise provided by law or in an operating agreement, a person who is a member or manager, or both, of a limited liability company is not liable for the acts, debts, or obligations of the limited liability company. ☐ No member of a member-managed limited liability company and no manager of a manager-managed limited liability company shall have monetary liability to the limited liability company or its members for breach of any duty established in Section 404, except that this provision does not eliminate or limit the liability of a member or manager for any of the following: (a) the receipt of a financial benefit to which the member or manager is not entitled; (b) liability under Section 308; (c) a knowing violation of law; or, (d) an act or omission occurring before the date when this provision becomes effective.					
Optional Article(s) This space is intentionally left blank.					
Filing Effective Date The filing will be effective: when filed by the Corporations Division Administrator.					
Organizer(s) <table border="1"><thead><tr><th>Name of individual or organization</th><th>Party Title</th></tr></thead><tbody><tr><td>HALI S FORTUNA</td><td>Organizer</td></tr></tbody></table>		Name of individual or organization	Party Title	HALI S FORTUNA	Organizer
Name of individual or organization	Party Title				
HALI S FORTUNA	Organizer				
Self Signer's Capacity	Hali Fortuna HALI S FORTUNA	06/02/2026 Date			


PETCARE
INSURANCE

PCI Insurance Card

NAMED INSURED
 Eliu & Friends Pet Care L.L.C.

EFFECTIVE DATES
 07/01/2026 to 07/01/2027

CERT. NUMBER
 PCI132075

POLICY LIMITS
 General Liab.: \$1,000,000 / \$2,000,000
 Broadened Prop. Damage: \$10,000/\$25,000

INSURED BY
 Certain Underwriters
 at Lloyd's, London

PCI Insurance
 260 South 2500 West, Suite 303
 Pleasant Grove, UT 84062
 844.520.6990
 info@petcareins.com
 www.petcareins.com
Claim reporting:
 claims@vopins.com

This card is for information purposes only. Refer to policy for exact coverages, limitations, and exclusions.



Certificate of Completion

Hali Fortuna

successfully completed the requirements set forth by Pet Emergency Academy in

Canine and Feline CPR and First Aid

The individual above has demonstrated proficiency in the subject matter through examination and in accordance with the veterinary industry standard methods of animal health care.

Completed on May 2026 / Certificate #- 12434

Certification is valid for 2 years from date of completion listed on this certificate.



"This program 20-750853 is approved by the AAVSB RACE to offer a total of 0.00 CE Credits (0.00 max) being available to any one veterinarian; and/or 3.00 Veterinary Technician CE Credits (3.00 max). This RACE approval is for the subject matter category(ies) of: Category One: Scientific using the delivery method(s) of: Seminar/Live. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements". This program is approved by IAABC Course Code- 97245867 for 3 CEU

www.petemergencyacademy.com



FearFree™
Leaders in Animal Wellbeing

Certificate of Completion

This certificate is awarded to
Hali Fortuna

Has successfully completed Fear Free®
Shelter Program Core Modules

This program 20-845239 is approved by the AAVSB RACE to offer a total of 5 CE Credits (5 max) being available to any one veterinarian; and/or 5 Veterinary Technician CE Credits (5 max). This RACE approval is for the subject matter categories of: Medical using the delivery method of Non-Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements, RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program.



Dr. Marty Becker
Founder



August 27, 2026

Date of Completion

fearfreepets.com Fear Free, LLC - 8181 Arista Place Suite 100, Broomfield, CO 80021



United States Department of Agriculture

Marketing and Regulatory Programs

Animal and Plant Health Inspection Service

Animal Care

Expiration Date: August 20, 2029

This is to certify that
Elu & Friends Pet Care LLC

is a registered Class T - Carrier under the

Animal Welfare Act
(7 U.S.C. 2131 et seq.)

Certificate No. 34-T-0331
Customer No. 6028714



Deputy Administrator



Doc No. CP2T-EZ2-LX69
Date Aug 26th, 2026

Elu & Friends Pet Care L.L.C.
30159 Brush St
Madison Heights, MI 48071
(586) 300-2664

Services Agreement & Pet Care Liability

This agreement is effective Wed, Aug 26th 2026 and is between Elu & Friends Pet Care L.L.C. (hereinafter referred to as "Elu & Friends Pet Care L.L.C.") and (hereinafter referred to as "client") who resides at . This agreement constitutes permission to enter above address and perform duties as stated in the Client and Dog Information Sheet. This agreement will remain in effect for all future visits, provided that no significant changes have taken place by either party.

Any changes to this agreement must be done so in writing or they will be null and void. Elu & Friends Pet Care L.L.C. has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

Policies and Procedures

The client hereto agrees as follows:

1) Liability Policy: Elu & Friends Pet Care L.L.C. and employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Elu & Friends Pet Care L.L.C. or its employees, unless arising from gross negligence on the part of Elu & Friends Pet Care L.L.C..

By signing this agreement, the client (the "Pet Parent") acknowledges, reads, and agrees to the following liability and waiver terms:

Elu & Friends Pet Care L.L.C. cannot be held responsible for pets that cause damage to furniture, carpet, flooring/woodwork, walls, etc. while pet care provider is not present.

Elu & Friends Pet Care L.L.C. cannot be responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.

Elu & Friends Pet Care L.L.C. cannot be responsible for any complications pets may suffer or actions of pets while they are unattended.

Elu & Friends Pet Care L.L.C. or its employees shall not be held responsible for the loss, injury, death, or actions of any dog that the client has let outside or has instructed the pet care provider to allow outside while Pet Care Provider is not present. This includes pets with doggie doors and outdoor pets. Fenced in yards are wonderful play spaces for pets. However, no fence system is 100% secure for your pet's safety. Elu & Friends Pet Care L.L.C. does not accept responsibility or liability for any customer's pets that escape, are injured, become lost or fatally injured or otherwise, when pets are left outdoors or given access to a fenced in area. This includes electronic, wood, metal, and all other fence types.

The client represents that their pet is free from contagious diseases and current on all vaccinations required by policy or applicable law. The client understands that all pets must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse Elu & Friends Pet Care L.L.C. for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).

Elu & Friends Pet Care L.L.C. does not accept aggressive pets. Client agrees to be responsible for all costs (including, but not limited to, medical care, attorney fees, etc.) if client's dog should bite another person or animal. The client affirms that any prior aggressive behavior or tendencies exhibited by their pet have been fully disclosed to Elu & Friends Pet Care L.L.C.. The client further agrees to notify Elu & Friends Pet Care L.L.C. of any changes in their pet's behavior before subsequent visits or services. If pets exhibit aggressive behavior that poses a risk to the Pet Care Provider or prohibits them for caring for the pet, services may be suspended or refused.

Elu & Friends Pet Care L.L.C. welcomes pets of varying training levels, including those still working on leash manners. However, for the safety of both the pet and the Pet Care Provider, all dogs must be securely walked on a leash, collar, and/or harness provided by the client, no exceptions. If a dog pulls excessively or chokes themselves, Elu & Friends Pet Care L.L.C. reserves the right to adjust the walk's pace or setup for the pet's safety.

Elu & Friends Pet Care L.L.C. does not retain client keys for future use between service periods. Keys must be provided via a secure on-site lockbox, digital keypad/garage code, or handed off at the initial consultation. If the client requests keys to be left on the property at the end of a service period (such as inside a lockbox, under a mat, or hidden outside), Elu & Friends Pet Care L.L.C. cannot be held responsible for lost keys, lockbox malfunctions, or any subsequent security issues regarding the property. All keys left in our care during a service period will be returned immediately upon completion of that specific service.

2) Booking and Cancellation Policy:

Booking Requirements: Boarding and event chaperone requests require at least a two (2) week advance notice, though availability cannot be guaranteed. A 50% non-refundable deposit is due at the time of booking for all boarding reservations to secure your spot.

Standard Cancellations: Cancellations for daily and scheduled services—including dog walking, home check-ins, afternoon adventures, and transportation requests—must be received at least 48 hours in advance to receive a full refund. Cancellations made less than 48 hours before the scheduled service are subject to a cancellation fee equal to 50% of the total service cost.

Holiday Cancellations: Holiday seasons are our busiest periods, and we frequently turn away other clients to reserve your spot. Because holiday spots are in incredibly high demand, we require a minimum of a 7-day notice for holiday cancellations to avoid a fee. Cancellations made with less than 7 days' notice during a holiday period will be billed at the full rate of the scheduled service.

Elu & Friends Pet Care L.L.C. reserves the right to deny service or terminate service at any

time due to safety concerns, financial concerns, or inappropriate or uncomfortable situations. Your cooperation in adhering to our booking and cancellation policies is greatly appreciated.

3) An initial meeting with you and your pet(s) must be completed for required services. We will make every effort to accommodate last minute bookings for existing clients, schedule permitting.

4) Bad Check Policy: A \$50 fee is assessed on all returned checks. All fees are due promptly and must be paid via cash or money order only.

5) Emergencies: Client agrees to authorize Elu & Friends Pet Care L.L.C. to handle any emergencies that may arise. Elu & Friends Pet Care L.L.C. will make every effort to contact client. In the event client cannot be contacted, client authorizes Elu & Friends Pet Care L.L.C. to use their best judgment and to be available at an hourly rate to oversee the circumstances. Elu & Friends Pet Care L.L.C. requires you to have a designated emergency contact/responsible party who can take care of your pet(s) in the event of unforeseen circumstances beyond our control, such as severe inclement weather or a natural disaster. Elu & Friends Pet Care L.L.C. is not responsible for pets in these circumstances.

6) Inclement/Severe Weather: In the event of a severe weather event, Elu & Friends Pet Care L.L.C. will initiate the following contingency plan: 1) Every effort will be made to reach your home safely; 2) The service schedule may be changed, interrupted, altered or cancelled at our discretion; 3) If it is not possible to safely drive to your home, you or your emergency contact will be notified as soon as reasonably possible; 4) You will be notified that the aforementioned contingency plan has been activated.

7) Payment Arrangement: Regularly scheduled dog walking and pet care visits are billed at the end of the month. Unforeseen purchases of supplies or other items will incur a \$25 travel charge.

8) Updates: The client is responsible for providing Elu & Friends Pet Care L.L.C. with updates on any changes regarding your pet's care, health, behavior and/or any other pertinent information.

9) Medications/Vaccinations: Under no circumstances will Elu & Friends Pet Care L.L.C. provide service to any pet that has any form of contagious illness. We require that all pets have the necessary vaccinations, immunizations, and flea and tick treatments before any service commences. This is for the safety of our employees as well as other clients.

10) Leashes: All dogs will be required to be on leash during all outdoor walks. Client is responsible for supplying a leash, collar and/or harness.

11) Access to Your Home by Others: If Client allows any other person(s) access to their home during Elu & Friends Pet Care L.L.C. contract period, Elu & Friends Pet Care L.L.C. cannot be held liable for any damages to your property or pets as a result. Please notify Elu & Friends Pet Care L.L.C. if someone will be in your home. Please also notify the person(s) in your home that Elu & Friends Pet Care L.L.C. will be entering your home so that your visitor is not surprised or otherwise upset by our entrance.

12) Cancellation of Contract: Elu & Friends Pet Care L.L.C. reserves the right to terminate this agreement at any time before or during its term. Client may terminate this agreement at any time, in writing, and paying immediately any outstanding service invoices.

13) Use of Video Surveillance: If you will be using surveillance cameras in the home, please let us know. We are honest, trustworthy, have nothing to hide, and don't mind if you use cameras. We only require that if we use your restroom, cameras are completely inactive in that area for privacy. Should we discover that live or recording cameras are active in the restroom while we are using it, we reserve the right to terminate any and all contracts at our discretion. You also agree not to share any video or audio of Elu & Friends Pet Care L.L.C. staff on social media or other public online platforms or venues without our knowledge or approval, for any reason. In the event of a dispute, whether brought by the owner or Elu & Friends Pet Care L.L.C., video footage may be shared with legal parties as necessary.

14) Posting Your Pet(s) on Social Media: Elu & Friends Pet Care L.L.C. frequently uses images/pictures of our clients' pets for promotional purposes on our website, Facebook page and Instagram account. No information regarding your identity, address, current location or any other personal information shall ever be disclosed. Any text associated with

these images may disclose your pet's name, age, species, and breed while also describing certain personality traits such as tricks, favorite toys and affectionate gestures (belly rubs, ear scratches, etc.).

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the day and year first above written.

{name}

Pet Profile and Care Information

Welcome to the Elu & Friends Pet Care family! Now that your booking is confirmed, it's time to dive into the details.

Please complete this comprehensive profile as thoroughly as possible. The information you provide here ensures we can navigate your home safely, tailor our walks and adventures to your dog's unique personality, and know exactly what to do and who to call in the unlikely event of an emergency.

Thank you for helping us provide the safest, most individualized care possible for your furry family member!

Pet Name(s)*

Pet Birthday *

Emergency Contact Name, Phone Number and Relationship to you*

Vet Clinic Name, Address and Phone Number*

Next

Powered by **PocketSuite** · [Privacy policy](#)

Emergency Vet Name, Address and Phone Number

Enter text

Emergency Vet Preferred Doctor

Enter text

Rabies & Vaccination Records*



Upload file

Pet(s) Medication & Dosages

Enter text

Pet(s) Existing Medical Conditions

Enter text

Is Your Pet(s) Microchipped?*

☐ Yes

☐ No

For dog walking/in home visits, how will we access your home? (keypad, lockbox, garage code, etc.)

Enter text

Are there any security systems or smart doorbells we should be aware of? (Yes/No – If yes, please provide brief instructions)*

Enter text

Where should we leave your house keys when your scheduled services are complete?

Enter text

How does your pet(s) react to seeing other dogs, small critters or people on a leash?*

Enter text

Does your pet(s) have a history of slipping out of their collar or bolting through doors?*

☐ Yes

☐ No

Enter text

Does your pet have any allergies? If so, please list them.*

Enter text

Is your pet(s) crate-trained? (Yes/No - If yes, do they go in willingly or need a treat?)*

Enter text

How long can your pet(s) safely be left alone? (e.g., 2 hours, 4 hours, 8 hours)*

Enter text

Are there any areas of the house or furniture your pet(s) is strictly restricted from?*

Enter text

Does your dog have any specific fears, phobias, or triggers? (e.g., Thunder, fireworks, loud trucks, skateboards, men in hats)*

Enter text

Does your dog display any toy, food, or resource guarding behaviors?*

Enter text

Enter text

May we share photos or videos of your pet on our social media or website?*

☐ Yes

☐ No