



# Memorandum

**Meeting Details:** February 22, 2023 – Board of Commissioners Workshop Meeting

**Prepared For:** Hon. Mayor and Board of Commissioners

**From:** Frank DeSantis, Building Official, Building Department

**Subject:** Building Department Software Update

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## **Background**

In July 2022, the City signed a software license and service agreement with The South Central Planning and Development Commission (SCPDC) to use MyGovernmentOnline for permitting, code enforcement and planning and zoning. The software will allow users to apply and pay for permits online, request inspections, view inspection results, report code violations and more. Currently, we are in the implementation stage scheduled to start training and testing on March 6<sup>th</sup>-10<sup>th</sup> and March 20<sup>th</sup>-March 24<sup>th</sup> with a go live date set for April 3<sup>rd</sup>, 2023.

## **Fiscal Impact**

\$6,000/Annually

## **Recommendation(s)**

N/A

## **Attachments**

Software License and Service Agreement

MGO Customer Help Guide