Reference check questions				
Contractor Name: American Janitorial				
Reference Company: Pinellas Suncoast Transit Authority				
1 Have was your relationship with the Company?				
Good wel communicate daily				
2. How would you rate their work? Their goal is to complete the task as assigned				
3. What were their daily duties? What type of cleaning? different types. such as trash pickup at bus stops; terminal cleaning 1 Madays a week, floors (waxing buffing) 4. Were they dependable? CMS				
5. Was the work completed on time and meet your standards? Theirs assignments are on a Schedule and for the most part they Melt our standards It something 6. Why are they no longer under contract? needs to be addressed they They still are manne				

None really --

7. What are their weaknesses?

8.	How was the communication? If there were any issues were they corrected immediately?			
	If I mention something, & they			
	nondle in a timely manner.			
9.	Did they require a lot of supervision or work well independently?			
	Independently			
10. Did you notice a high turnover rate?				
	Not at all			
11.	Would you rehire? a. If no why? Still under contract			

RFP 2024-06
Reference check questions
Contractor Name: American Janitorial
Reference Company: City of Ormand Beach
1. How was your relationship with the Company?
professional + collaborative.
They were responsive to our need
2. How would you rate their work?
very good. consistently met our cleanliness
Standard, and thorough with their cleaning?
Vacuuming, mopping, dusting,
Sanitizing restrooms and common areas.
4. Were they dependable?
yes. They were reliable in attendance
and performance. Followed the
5. Was the work completed on time and meet your standards?
yes, excelded our Standards
for cleaniness + maintenance.

D

6. Why are they no longer under contract?

Still under contract, 2028

7. What are their weaknesses?

One area of improvement could be in handling unexplited emergencies situations. While generally really responsives, occasions when immediate response a little delayed.

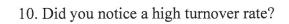
8.	How was the communication? If there were any issues were they corrected immediately?				
9.	Generally good. Any issues were addressed and corrected promptly. They were proactive in seeking feedback promptly. They were proactive in seeking feedback and making and making adjustments.				
·	To do no ment to				
10	Staff well trained + understood scope 10. Did you notice a high turnover rate? of their duties.				
	NO! The personnel assigned were				
	consistent.				
11	a. If no why? They were professional and provided quality serve.				

-

Reference check questions

A land the land to
Contractor Name: American Janitorial
Reference Company: Lake County Board of County Commis
1. How was your relationship with the Company?
I Signed them up and veryhappy - renewed Since
veryhappy - renewed 5112011
2. How would you rate their work?
heally good, no complaints at al
3. What were their daily duties? What type of cleaning?
Dayporters + All facilities
Cleaned at night.
4. Were they dependable?
yes + great man a gement
5. Was the work completed on time and meet your standards?
Aways, they do a great job.
6. Why are they no longer under contract?
Still under through 2027
7. What are their weaknesses?
NO, went happy with them

8.	How was the communication? If there were any issues were they corrected immediately?	
	Excellent, local to us	
	+ yes!	
9.	Did they require a lot of supervision or work well independently?	
	independently	



NO,	(I Stopped directly a managency thun
ŕ	a few years ago but theres
11. Would you rehire?	been no issues)
a. If no why?	ycs. Since 2011