



## CITY COUNCIL AGENDA ITEM COVER SHEET

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**FROM:** Chad Bedlington, Director of Public Works

**DATE:** September 25, 2024

**AGENDA ITEM  
TITLE:** Right!Systems  
IT Update - Contract Extension Request

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### **SUMMARY**

The City contracted with Right!Systems earlier this year to perform managed information technology support under a six month agreement. The contract is due to expire on September 30, 2024. The City is currently, through a Request for Proposals (RFP) process, seeking long term managed IT services. Unfortunately, an extension of time was required for the RFP process to be completed as several vendors who are interested in submitting RFP's did not receive their electronic notifications in a timely manner due to technical error.

Staff is requesting Council to approve a one-month extension of services from Right!Systems to allow adequate time to complete review, selection, and approval of a long term Managed IT provider. An extension request is attached for approval.

### **FISCAL IMPACT**

The monthly cost for services from Right!Systems is \$5,118.30.

### **RECOMMENDATION/ACTION REQUESTED**

Approve signing of the one-month extension.