



Proposal + Contract

City of McCleary

Prepared: June 5, 2026

Expires: July 31, 2026



LETTER OF INTENT

Dear Cory and City of McCleary staff,

We are excited to submit an official proposal to the City of McCleary. iamGIS is one platform for GIS mapping, tracking assets, and managing work and projects across teams.

Over the last ten years, iamGIS has provided intuitive software to customers, counties and special districts in 37 states. As a trusted solution, we are confident that iamGIS can effectively support and streamline operations for you, your team and community.

Customers are provided access to our web based platform and integrated modules: Maps, Assets, Work and Engage. Our powerful software platform empowers users with an intuitive platform to run their operations and create a digital record of their infrastructure and assets. iamGIS is 100% mobile friendly and can be accessed any time, anywhere and from any device.

iamGIS has been designed with a user-centric approach, ensuring an intuitive and easy-to-use interface. Our user-friendly design minimizes the learning curve for your staff, allowing for quick and efficient adoption. Our commitment to intuitive software has been the cornerstone of our success, and it is reflected across the 325 organizations who use the iamGIS platform. Over 47 million assets and over 50,000 work orders have been created in iamGIS leading to streamlined operations and efficiencies throughout our customer base.

Within this proposal, you will receive an overview of iamGIS, our history and team, some insight into our software platform and our pricing structure. We've also included a contract that can be signed to begin onboarding and implementation.

With a proven track record, evolving technology solutions, and dedicated team, we're confident iamGIS is the right software platform for City of McCleary. Thank you for considering iamGIS as your software solution. We are excited about working with City of McCleary and look forward to hearing from you soon.

Derek Buschow

iamGIS Overview



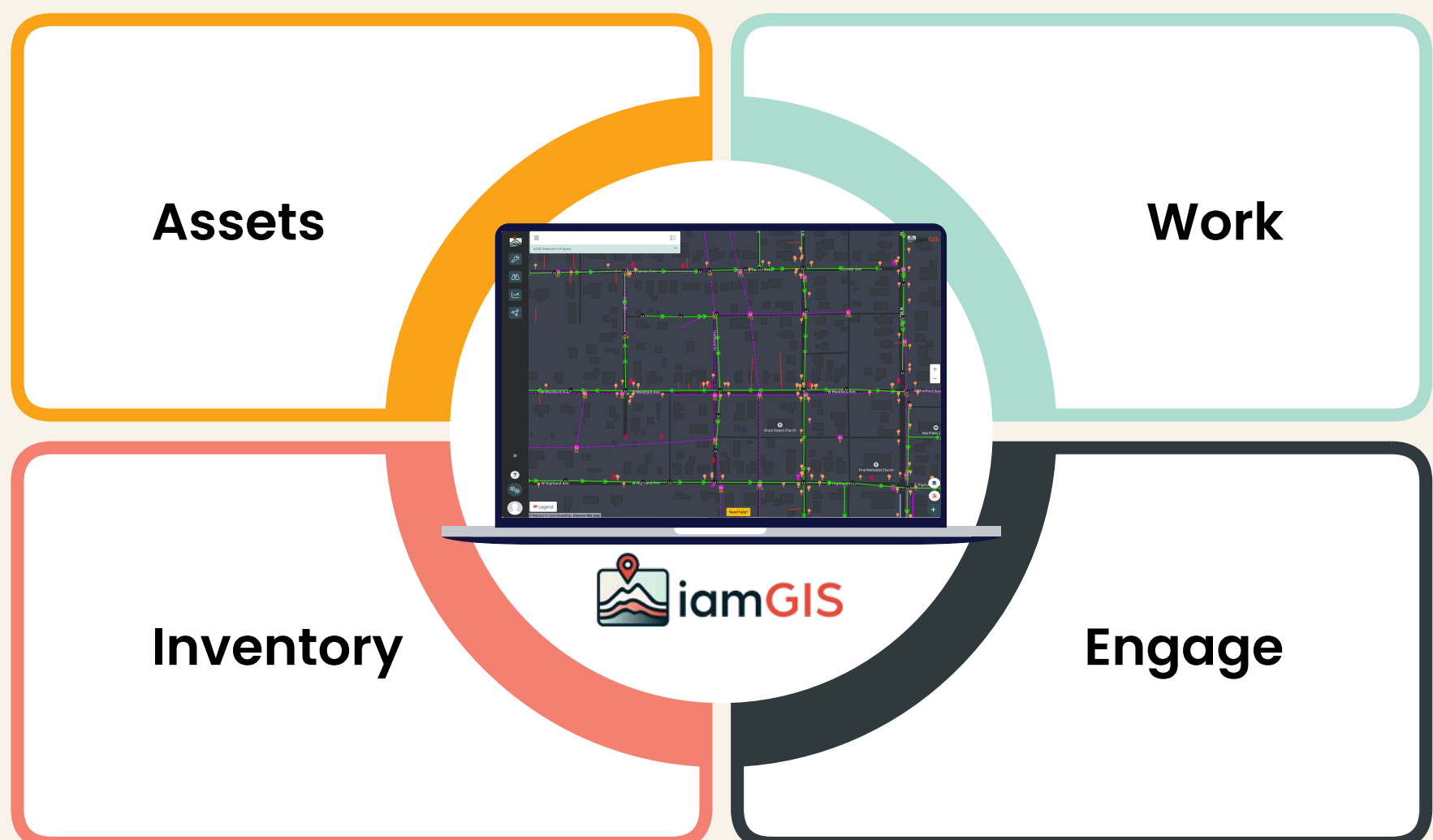
OVERVIEW

iamGIS is an all-in-one software solution built to meet the needs of customers of all sizes.

iamGIS is a web-based software platform for mapping, asset and inventory management, and tracking work happening across teams. iamGIS is made up of several integrated modules built on its underlying mapping technology: **Assets**, **Work**, **Inventory** and **Engage**.

With an intuitive user interface, iamGIS empowers users with an easy-to-use platform to run their operations and create a digital record of their infrastructure and assets. Because iamGIS was **developed for non-technical users**, there isn't a steep learning curve allowing for quick adoption across all staff.

Since our beginning in 2015, we have successfully implemented iamGIS into over **325 customers across 37 states nationwide**. Our customers range from customers with a few hundred in population to other customers leveraging iamGIS to better serving over 125,000 community members.



PRODUCT DIFFERENTIATORS

We work daily to build the best software used by local government for mapping, maintaining assets and managing work. Here is what makes our platform different.

Intuitive and Configurable

We've developed our software to be so intuitive that tasks can be done in seconds. iamGIS is flexible and can be configured based on the customer and their unique needs.

Community Engagement

Our Engage app bridges the gap between residents and the customer, allowing community members to submit requests that can be converted into work orders and assigned to staff.

Unlimited Users, Media and Data

Customers can upload unlimited data to assets such as images, videos, documents, and more.

Two-Way Esri Integration

With our two-way integration with Esri, customers can automatically push/pull layer and asset data between ArcGIS and iamGIS, making the Esri data actionable day-to-day.

2D & 3D Facilities Management

Customers use iamGIS to manage their facilities and water treatment plants. We're able to digitize floor plans and blueprints in 2D or 3D scan your facilities to create a powerful digital twin.

Project Management Toolkit

Project management tools built to help manage day-to-day operations including recurring work orders, preventative maintenance and inspections.

Multiple Base Map Options

Utilize our out-of-the-box basemaps or leverage our partnership with EagleView for the most up-to-date maps.

47m+

**assets
managed**

10

**years of
experience**

13k

**GIS layers
built**

610k

**asset
attachments**

WHY CHOOSE IAMGIS



Own Your Data

You own your own data. Easily import and export Shapefiles, CSV files and other data types.



Customer Success Manager

You are assigned a Customer Success Manager to help optimize your data, maps and assets and leverage best practices!



Top-Notch Services Team

iamGIS has an in-house implementation, training, and support team to provide the best customer service and experience possible.



Ongoing GIS Services

We employ several industry experts to assist you with your ongoing GIS needs through our consultative GIS services



Unlimited Training & Support

You have access to unlimited training and support from the iamGIS services team. Reach out at any time and we'll be happy to help assist!



We Will Digitize Your Maps

Our team will migrate and configure your current GIS data, and if you don't have digital maps, our team will digitize your paper or PDF maps into iamGIS.



Streamlined Implementation

In most cases, our team will have you fully implemented and ready to go live with iamGIS within eight (8) weeks.



We're Good People Who Care

We take pride in everything we do. From the software we develop to the customer service we provide, we are a company made up of good people who truly care.



Transparent Pricing

We're open and transparent with our pricing structure, often times being a very cost-effective solution for customers of all sizes.



Built For All Sizes

iamGIS was built for communities and teams of all sizes, regardless of population or number of departments.

95% of our customers renew with iamGIS year-over-year, some of which have been with us from the very beginning.

IMPLEMENTATION AND TRAINING



Step One: Onboarding

The process starts with onboarding. Here, an initial onboarding call is scheduled between City of McCleary and iamGIS staff. City of McCleary will complete a project launch form, user access form and will provide data to iamGIS through a secure file transfer.



Step Two: Implementation

During the implementation phase, iamGIS staff will review the data provided by City of McCleary. iamGIS will begin any digitization and will configure our two-way Esri ArcGIS integration to ensure data flow between map layers and assets are reflected. City of McCleary will review the data and maps and confirm City of McCleary is ready for training.



Step Three: Training

iamGIS has a proven training process that has been implemented in over 300 customers. iamGIS staff will train City of McCleary power users and provide additional training materials to be shared. Once power users are equipped and comfortable with the software, iamGIS will train additional staff and will provide the City of McCleary access to the iamGIS Knowledge Base.

15 min

average customer
success response time

0

phone
trees

8 weeks

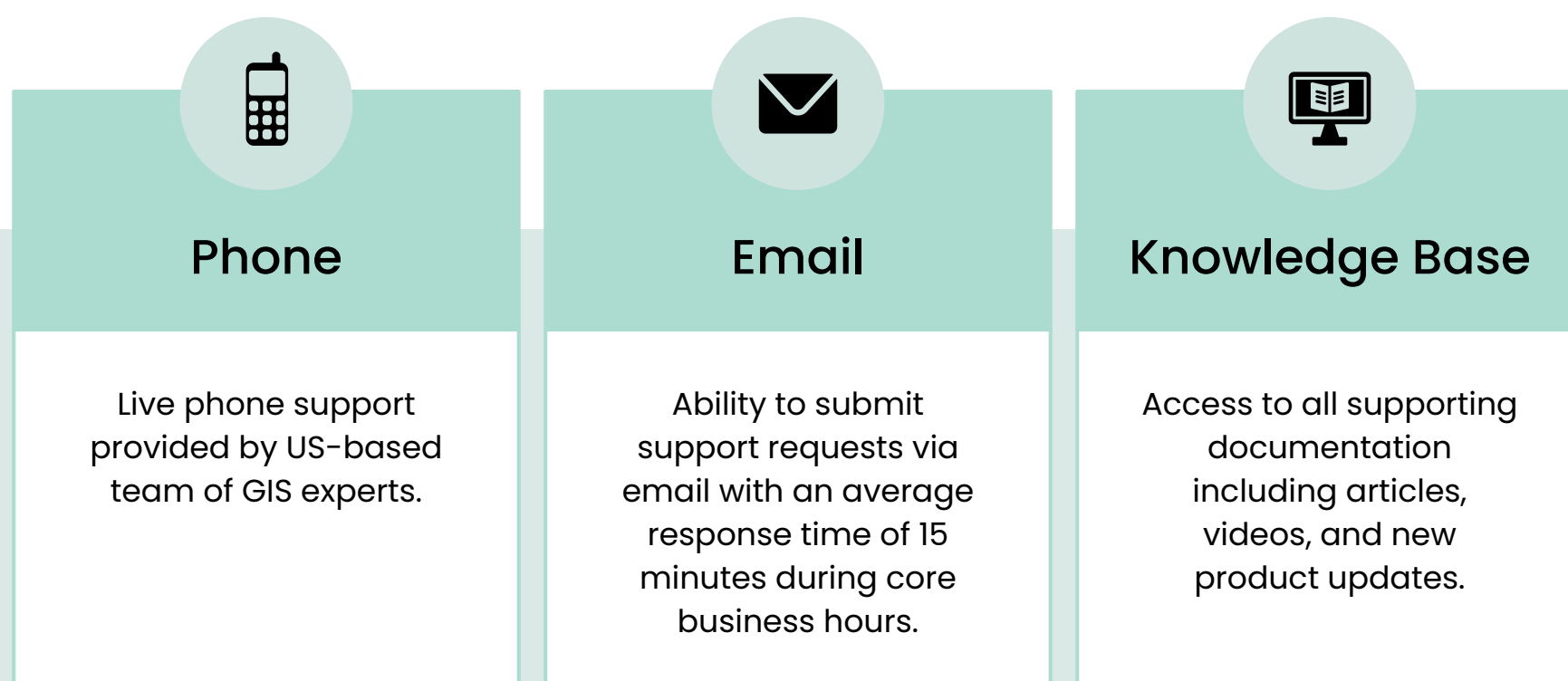
average time to go-live
for iamGIS customers

SUPPORT AND CUSTOMER SUCCESS

iamGIS offers unlimited phone and email support. Additionally, all customers are assigned a Customer Success Manager who is their main point of contact throughout their time as a customer. The Customer Success Manager works to answer questions, provide additional training and help our customers optimize their data and maps. Additional support, including product documentation and videos, is available via the iamGIS Knowledge Base.

iamGIS responds to most incoming support requests in real-time and has an average response time of approximately 15 minutes during core business hours (Monday-Friday). Additionally, all support systems are monitored 24/7.

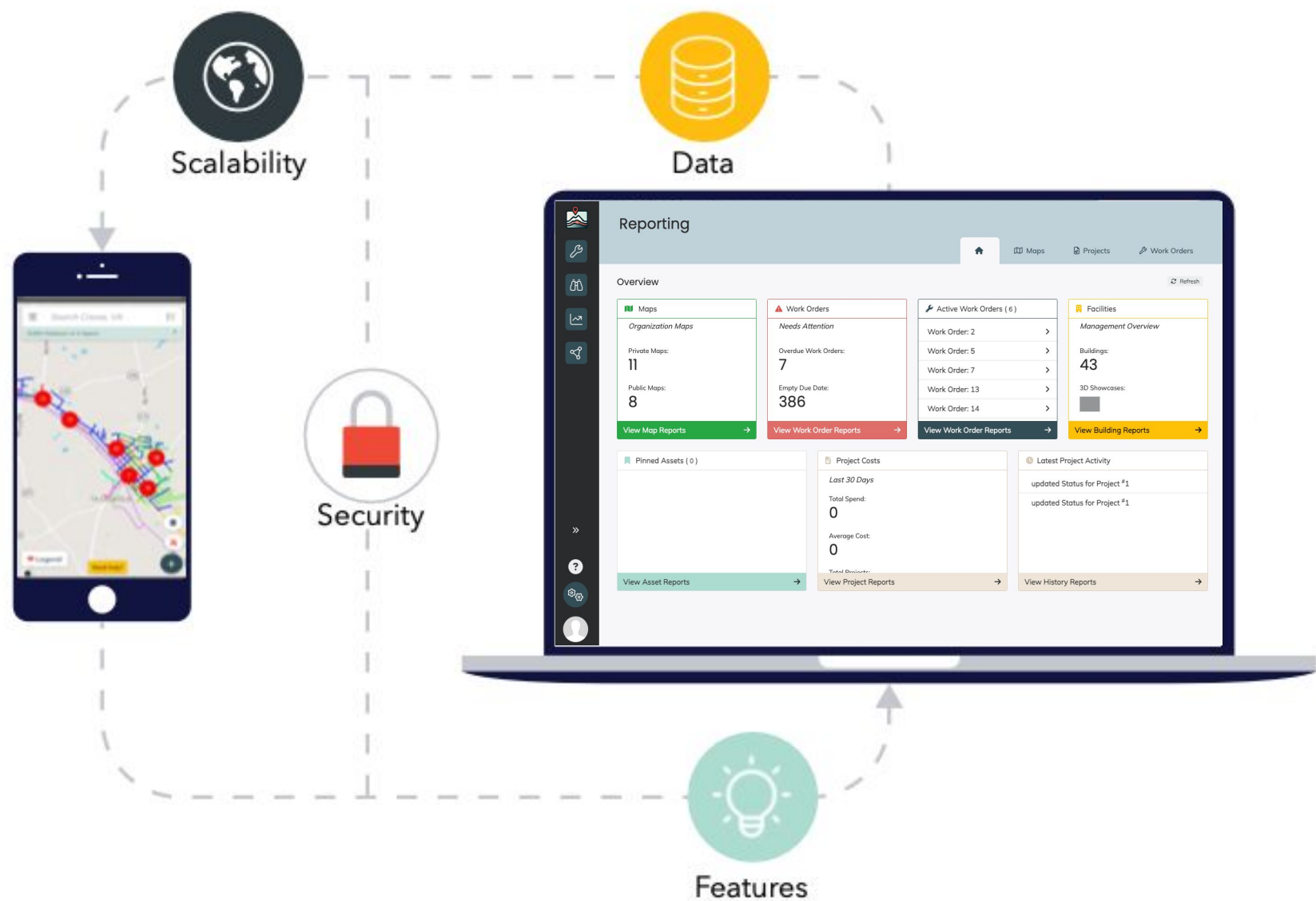
iamGIS supports our customers in a variety of ways:



Product Updates

At iamGIS, we are constantly developing our software platform and release new features and functionality based on our customers' feedback and recommendations.

NETWORK AND SECURITY



iamGIS is a Software-as-a-Service (SaaS) cloud-based platform that allows users to access applications over the internet and is fully hosted and maintained by iamGIS.

Ensuring our customers' data is safe and secure is a top priority. All data and digital media added to iamGIS is stored and backed-up using geo-redundancy allowing for automatic failover in case of hardware or network failure. All data is encrypted using industry-recommended cryptography standards provided by solutions available in Microsoft Azure and continual monitoring is in place to proactively identify any possible threats or issues.

These practices (and more) make up the foundation of our culture and daily work practices, where we keep security and customer service at the forefront of our minds and efforts.

Pricing & Contract



CUSTOMER AGREEMENT

This iamGIS Customer Agreement (“Agreement”), effective as of the Effective Date set forth below, is entered into by and between the entity identified as Customer below (“Customer”) and iamGIS Group, LLC, an Indiana limited liability company, with a notice address of 2028 E Ben White Blvd Ste 240-1536, Austin, TX 78741 (“iamGIS”). The parties acknowledge and agree that they have read and understand the Terms and Conditions of this Agreement and, upon execution, are legally bound by it. This Agreement includes this “Signature Page” or any other ordering document referencing this Agreement, the Terms and Conditions at <https://iamgis.com/terms> which are hereby incorporated by reference), Exhibit A - Pricing (Eagleview), all statements of work entered into in connection with this Agreement (“Statement(s) of Work”), and any schedules, or other attachments incorporated herein.

Customer	
Customer Name	City of McCleary
Customer State	Washington
Type of Entity	City
Notice Contact Information	Billing Contact: _____ Billing Email: _____
Service Details; Payment Terms	
Effective Date	The date of the last Party’s signature
Initial Term	36 months from Effective Date
Software Services	A geographic information system (GIS) software solution hosted by iamGIS and made available as a service over the internet that provides digital inventories of assets and infrastructure and maintenance and support thereof.
Software Services Fee	\$4,000 (annual)
Implementation Fee	\$500 (one-time) WAIVED
Billing Terms	iamGIS will invoice Customer for software and implementation fees outlined above. Upon Effective Date of the Agreement, iamGIS will invoice Customer in full for the first year’s annual software services fees, as well as the implementation fee. iamGIS will invoice client on an annual basis thereafter, according to the terms outlined in the Agreement.
Renewal Terms	Initial Term shall renew automatically for successive periods of one (1) year each, unless either party provides written notice to the other party at least 30 days prior to the end of the then-current Initial Term or Renewal Term of its intent to not renew the Agreement.

Cost of Software can increase up to 5% upon renewal, after Initial Term

IN WITNESS THEREOF, the parties have caused this Agreement to be executed by their duly authorized representatives effective on the Effective Date.

iamGIS
iamGIS Group, LLC

Customer
City of McCleary, WA

Name
Title
Date

Name
Title
Date

Exhibit A – Pricing (Eagleview)

Deliverables		Term	Cost
Software Package	→ The following iamGIS Modules: ○ Maps – Unlimited maps, data and digital media ○ Assets – Fully configurable asset management tools compatible with Trimble and other bluetooth GPS receivers ○ Work – Project management features for one time work orders and recurring work orders ○ Engage – Citizen requests submitted via phone or website that can be converted to work orders and assigned to staff ○ Inventory – Track and monitor inventory usage across the city → Unlimited user licenses → Built in 2D facilities management → Basic data reporting → Eagleview base map integration	36 months	\$4,000 (per year)
Implementation Services	→ Import existing GIS layers into iamGIS (SHP or CSV) → Import existing cemetery data into iamGIS (SHP or CSV) → Configuration of maps, layers, feature settings, and attribute fields for customer → Video/web-based training for Customer's team → Assigned Customer Success Manager	One-time	\$500 (one time) WAIVED
Total Up-front Investment			\$4,000

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Customer	
Customer Name	City of McCleary
Customer State	Washington
Type of Entity	City
Notice Contact Information	Billing Contact: _____ Billing Email: _____
Service Details; Payment Terms	
Effective Date	The date of the last Party’s signature
Initial Term	36 months from Effective Date
Software Services	A geographic information system (GIS) software solution hosted by iamGIS and made available as a service over the internet that provides digital inventories of assets and infrastructure and maintenance and support thereof.
Software Services Fee	\$3,500 (annual)
Implementation Fee	\$500 (one-time) WAIVED
Billing Terms	iamGIS will invoice Customer for software and implementation fees outlined above. Upon Effective Date of the Agreement, iamGIS will invoice Customer in full for the first year’s annual software services fees, as well as the implementation fee. iamGIS will invoice client on an annual basis thereafter, according to the terms outlined in the Agreement.
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Exhibit A – Pricing

Deliverables		Term	Cost
Software Package	→ The following iamGIS Modules: ○ Maps – Unlimited maps, data and digital media ○ Assets – Fully configurable asset management tools compatible with Trimble and other bluetooth GPS receivers ○ Work – Project management features for one time work orders and recurring work orders ○ Engage – Citizen requests submitted via phone or website that can be converted to work orders and assigned to staff ○ Inventory – Track and monitor inventory usage across the city → Unlimited user licenses → Built in 2D facilities management → Basic data reporting	36 months	\$3,500 (per year)
Implementation Services	→ Import existing GIS layers into iamGIS (SHP or CSV) → Import existing cemetery data into iamGIS (SHP or CSV) → Configuration of maps, layers, feature settings, and attribute fields for customer → Video/web-based training for Customer's team → Assigned Customer Success Manager	One-time	\$500 (one-time) WAIVED
Total Up-front Investment			\$3,500