



CITY COUNCIL AGENDA ITEM COVER SHEET

FROM: Chad Bedlington, Director of Public Works

DATE: July 10, 2024

**AGENDA ITEM
TITLE:** Daupler Service Contract Renewal

SUMMARY

The City currently receives after-hours call-out services from Daupler to provide call center support and dispatching services for the Public Works department. The City renews the service agreement with Daupler annually. Attached is a proposed scope of work and contract conditions for City Council approval.

FISCAL IMPACT

Annual cost for this service is \$9,950. The cost of service is distributed across all funds (water, sewer, stormwater, streets, L&P) proportionately based on the average percentage of call-outs.

RECOMMENDATION/ACTION REQUESTED

Approve renewal of the contract for services.