

## In-House IT Services VS. External

Including Network Administrator vs. PW Assistant/Code Enforcement

Type of Expenditure		<u>2024 Proposed PW Assistant with In-House/Part-Time IT Network Admin (10/hrs week)</u>	<u>Contract for services &amp; PW Asst./Code Enforcement position</u>	NOTES
Annual Salary - City position		\$74,311	\$67,635	
Annual Benefits - city position		\$40,000	\$40,000	
Contracted IT Services		\$0	\$72,000	Depending on project needs - Aktivov \$60,000-\$76,000 estimate
Travel		\$0	\$10,000	
Contracted Planning Services			\$5,000	\$100-\$125 per hour as needed
<b>TOTAL EXPENSES</b>		<b>\$114,311</b>	<b>\$194,635</b>	

2022 cost for IT Services		
JD Tech	2200 a month	26,400 annual

2021 cost for IT Services		
JD Tech	2200 a month	26,400 annual

SERVICES COMPARISON				
		In-House	Contracted	
Police IT Services		Control over quality, security and performance. On-site for system access and vehicle equipment troubleshooting. This includes body cameras, in car computer systems, CJIS assistance.	Would not have remote access capabilities to all systems, would have to travel to fix some in car systems/equipment. Would need security clearances and meet federal guidelines to work on the systems.	must be CJIS Certified/security clearance approved for access to systems.
Network Administration/Maintenance				
Internal Staff Support		On site support when needed, less lag time and down time so efficiency is higher. No travel expense, knowledge of in house systems and equipment. Set -up of new employee equipment, network access, and assist with purchasing needs.	Ticket system, may not get immediate service, may need travel if not able to do remotely. Will need time to learn systems and may not have the same service person each time. New employee set up may require travel or troubleshooting equipment needs.	
Ongoing Project Needs/Support		Public Record Electronic Searches - documents, emails, etc. Ilinx records managements system - requires IT system set ups, access to our servers and ongoing maintenance and programming including support for setting up scanners, troubleshooting and network access rights.	Timeframe for public record searches and training, no on-site support for project management for Ilinx, would need to be remote access and travel for equipment set-up and troubleshooting. Providing network access to third parties may be an issue. No project managmeent without a cost.	

**RFP for Computer Services Received in 2022**

2024 cost for IT Services		
Aktivov	\$ 6,000	Annual cost varied upon needs, range \$60, 000-72,000
Right! Systems	\$6,350 a month	Annual Average cost \$76,200
Ovation Tech	\$15,221 a month	Annual Average cost \$175,000