

# Frontline Warning Systems

Frontline Plus Fire & Rescue  
 DBA/Frontline Warning Systems  
 8004 Aetna Avenue NE  
 Monticello, MN 55362

Phone #  
 763-295-3650

frontlineplus@tds.net  
 www.frontlinewarningsystems.com

# Invoice

Date	Invoice #
2/22/2023	13871

Bill To
City Of Marshall C/O Emergency Manager 611 West Main St Marshall, Mn. 56258-0477

Ship To
City Of Marshall Dir of Public Safety 344 W. Main St. Marshall, Mn. 56258-0477 507-537-7000 ext.200

P.O. No.	Terms	Due Date	Rep	Ship Via	FOB	FLP/PO#
Siren Service	Net 30 Days	3/31/2023		AS LISTED		

Item	Description	Qty	Rate	Amount
SIREN SERVICE CO...	This invoice is for FY2023 siren service & maintenance. Annual Siren Contract Service Agreement; To service siren/s as specified in contract between Front Line Plus and city listed. This service agreement will be effective Jan 1, 2023 and will expire on December 31st, 2023.	12	300.00	3,600.00
Base Station Service	Annual Base Station Contract Service Agreement; Inspection within Manufacture Warranty Period. Inspect Base Station, applicable reports, update call keys as/if requested, inspect entire station and provide written report. Any batteries, parts or Out-of-Service repairs will be invoiced separately on as as-needed basis.	1	100.00	100.00

PLEASE PAY FROM THIS INVOICE. Thank You	<b>Subtotal</b>	\$3,700.00
Customer is responsible for any local and state sales tax that may apply.	<b>Sales Tax (6.875%)</b>	\$0.00
	<b>Total</b>	\$3,700.00
	<b>Balance Due</b>	\$3,700.00



8004 Aetna Ave NE Monticello, MN 55362

1-800-879-3177

763-295-3650 (fax)

[frontlineplus@tds.net](mailto:frontlineplus@tds.net)

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## **Annual Service Proposal and Contract for Whelen Outdoor Warning Sirens.**

**Effective January 1, 2023**

Frontline Warning Systems, Inc. of Monticello, Minnesota hereby proposes the following contract for users of Whelen Mass Warning Products.

To ensure quality operation and longevity of Whelen Warning Products, it is necessary to perform inspection and maintenance of siren systems. This includes maintenance of the batteries, cabinet assembly, electronics, and other components of the siren system.

As a factory authorized Premier Level service outlet, Frontline Warning Systems proposes to perform this work prior to Severe Weather season to ensure reliable operation.

Frontline will perform maintenance duties twice during the year under this contract to the owner and/or operator of each individual siren. This contract will carry an annual fee for each Whelen Siren. The included official quotation will be the total price, including batteries and/or other parts. One Spring Service (pre-season) and one Fall Service (post-season) will be completed.

The specific dates that maintenance is to be completed upon will ultimately be under the authority and convenience of Frontline, but will be within appropriate seasons, including prior to severe weather season respectfully. Frontline will coordinate these dates with each user. If specific service dates are desired, please coordinate these with Frontline as early as possible.

In addition, Frontline will gather, record, and store records of maintenance for each individual siren site that carries a service contract. These records will be made exclusively available to the owner/operator of each site. These records will not be shared unless requested and will only be shared with personnel authorized by the siren's owner/operator. This will be a complete maintenance contract only. Frontline Warning Systems will perform maintenance duties as outlined in the Whelen operation and installation manuals by the factory. Replacement batteries, repair of individual components, component

replacement, upgrades or other expenses are not included in this contract. This contract, under no conditions, will cover damages incurred by acts of God, vandalism, misuse, abuse, or improper operation. Charges for a bucket truck (including mobilization/travel charges) are not included unless specifically allowed for under payment terms.

If non-critical components fail, Frontline will notify the end user. A separate purchase order may be issued for those repairs. Components (such as batteries or other critical components) that have failed and have taken the siren completely off-line at the time of inspection will be replaced immediately at market price unless otherwise dictated at the time of contract acceptance.

Under this contract, Frontline Warning Systems will be available for a 48 hour response time on system failures. If a siren that is under contract fails, a representative from Frontline will be on-site within 48 hours to inspect, repair, or service accordingly. Also while under contract, there will be no trip charge issued for this response. This does not apply to failures as a result of non-replacement of items suggested during pre-season inspection.

This contract applies exclusively to customers (owners and operators) of Whelen products. In a siren system that has sirens of different manufacturers, only the Whelen sirens will be maintained under this contract. A separate contract may be issued for other sirens.

The purchaser of this contract will be billed for the annual contract prior to March 1<sup>st</sup>, 2023. The amount billed will be affected upon the total number of sirens requested for maintenance. Each individual siren will carry a charge as listed above; this is a one-time charge per siren per year for year of 2023. With an authorized signature on this form, the contract will begin from date of acceptance or January 1, 2023 (whichever is earlier) and will end December 31<sup>st</sup>, 2023. The purchaser will be billed before the first maintenance service is performed. If Frontline Warning Systems fails to perform maintenance service or becomes unable to perform duties, the pro-rated amount will be refunded to the purchaser.

A copy of this document with an invoice will be provided to the purchaser of this contract. This contract will be re-invoiced prior to March 1<sup>st</sup>, 2024 when the customer can choose to renew or cancel the contract.


\_\_\_\_\_  
Authorized signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Position or title

\_\_\_\_\_  
Siren/s Location (city)

  
\_\_\_\_\_  
Frontline Plus authorized signature

  
\_\_\_\_\_  
Date