



STAFF REPORT

Meeting Type: Board of Directors
Title: General Manager's Report September 2026
From: Shaun Horne, General Manager
Meeting Date: October 20, 2026

TYPE OF ITEM: X Action Information

RECOMMENDATION: Approve Report

SUMMARY:

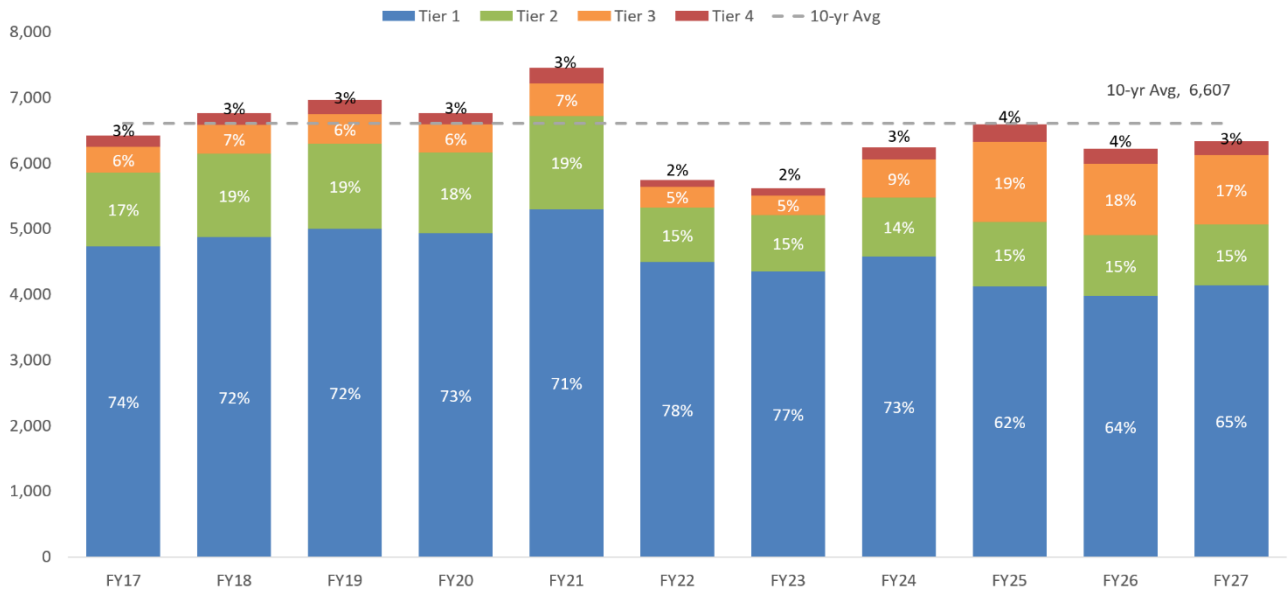
A. HIGHLIGHTS:

- The daily average net production for the month of September 2026 was 23.2 MGD compared to 24.1 MGD for the month of September 2025. Typical usage for September is 29.7 MGD
- The District awarded a contract for the Seeger Spillway Modernization Project, which will provide final design plans and specifications for the rehabilitation of the spillway that will bring it up to modern standards and back into a satisfactory rating with DSOD.
- Staff advertised the Fire Flow Improvement Program Hillside Drive Pipeline Replacement Project, which will replace approximately 7,900 linear feet of fire flow deficient, leak-prone cast iron pipe installed as early as 1902. Replacement of this aging infrastructure will improve system reliability and seismic resiliency in this neighborhood and distribution system overall.
- Staff responded to 1,241 underground service alert tickets and marked out approximately 71,459 feet (~13.53 miles) of pipe in the month of September, helping ensure that District underground infrastructure is not damaged by contractors or homeowners during excavation work.
- Staff performed maintenance on a 16" plug valve on Summit Ave in Corte Madera. The valve was previously identified as damaged in the on position, but the exact issue was unknown. Because this valve is expected to be needed for an upcoming future project, it was important to make sure it was in good working condition. Staff successfully excavated the valve, identified the problem, and completed the necessary repairs. The valve was then operated to verify fully open and closed position and was deemed fully operable.
- Staff replaced a broken six-inch gate valve at the intersection of Las Gallinas Avenue and Manuel T. Freitas Parkway in San Rafael. The valve had failed in the open position, preventing staff from properly testing the Las Gallinas Regulator. This regulator serves as a supplemental connection between the San Margarita Bypass System and the Lucas Valley Tank pressure zone.

Because the valve was located in a high-traffic area, the project required extensive coordination with the City of San Rafael. Work was completed under a complex traffic control plan that included two lane closures, a portable message board, and restricted work hours.

- Staff renewed five leak-prone plastic service laterals at Spinnaker Point in San Rafael. One of the services had experienced a leak beneath a driveway, resulting in costly restoration expenses. All five services were located within a joint trench that crossed multiple adjacent properties, creating long-term maintenance challenges. To improve system reliability and accessibility, staff relocated the service taps and installed approximately 60 feet of new 1-inch copper service lines for each connection.
- Staff sourced, installed, and commissioned a new Automatic Transfer Switch for the Corporation Yard emergency generator. The new Automatic Transfer Switch provides a seamless transition to generator power during electrical power outages.
- Staff are conducting annual testing of cathodic protection rectified systems at District water storage facilities. A rectifier is an electrical device used in cathodic protection that helps protect the effectiveness of corrosion control measures protecting tank interiors and piping from deterioration. This maintenance program supports long-term asset preservation, maintains water quality, and enhances the reliability of water storage infrastructure.
- Staff coordinated with Nomad, one of the botanical consultants, to conduct seed collection of *Lessingia micradenia* var. *micradenia* and *Eriogonum luteolum* var. *caninum* for mitigation for the trail project on Azalea Hill.
- Staff and our vegetation contractor Forster & Kroeger prepped the 25 acre Lag Meadows prescribed burn unit in coordination with MCFD.
- Staff coordinated contractor crew vegetation work to help inform planning surveys to inform the RTMP update.
- Staff has been monitoring and implementing oak mitigation work for the PMT and Azalea Hill projects
- Staff created an RFP for botanical and trail surveys for the RTMP update. The RFP was presented to the Watershed Committee on September 17.
- Staff treated 37,352 square meters of Stinkwort (*Dittrichia graveolens*). They also assessed and treated 7,496.90 square meters of Purple Star Thistle (BFFIP Management Action #24.7).
- Two AmeriCorps fellows from the California Climate Action Corps (CCAC) program began their 11-month term on the Watershed.
- In coordination with Marin County Parks & Open Space, we celebrated our exceptional volunteers and their dedicated service with an annual volunteer appreciation picnic.
- Construction of Phase 1C of the Lagunitas Creek Habitat Enhancement Project was substantially completed in September, with final demobilization and closeout on schedule for early October.
- A total of 48 logs and approximately 730 tons of spawning gravel were installed.
- Fisheries onboarded a Watershed Aide and began annual juvenile PIT tagging of juvenile salmon to assess effectiveness of ongoing habitat enhancement work.
- Work has been completed on the 72" x 120' Soulajule CMP culvert replacement project on District property near the Barboni Ranch.
- The Telephone Road culvert repair project (2x) 72" Class III RCP PIPE has begun on the District easement at the Grossi Ranch near Nicasio Lake.
- Staff made concrete spall repairs to Alpine Dam and have begun maintenance work on the Peters Dam spillway.

TIER CONSUMPTION AS OF SEPTEMBER 2026
(Acre Feet)



AWARDED GRANTS					
PROJECT	FUNDER	FUNDING OPPORTUNITY	DESCRIPTION	STATUS	AWARD AMOUNT
Marin City and Canal Pipeline Replacement Project	DWR	Prop 1. Round 2 IRWM Disadvantaged Community	Replacing aging transmission lines and laterals in Marin City and San Rafael's Canal District	Awarded; in progress and ahead of schedule. All funds have been spent down and final invoice submitted. Staff is working with DWR to complete closeout activities.	\$6,408,000
Forestry Corps	CCNB		Workforce development; state funding directly to CCNB to fund crews working on the watershed	Awarded; in progress and on-track.	\$500,000
Lagunitas Creek Salmonid Spawning Gravel Improvement Project - Phase 2 Design	CDFW	Fisheries Restoration Grant Program (FRGP)	Lagunitas Creek Coho Habitat Enhancement Plan - 100% Designs for Phase 2 Sites (7, 8, 9, 10, 11); CEQA	Awarded; in progress and on-track.	\$599,689
Lagunitas Creek Salmonid Spawning Gravel Improvement Project	DWR	Riverine Stewardship Program (RSP)	This project will inject 1,700 tons of clean river-run gravel just below Peters Dam and Kent Lake at two sites within Lagunitas Creek and is part of our larger effort to restore 4 miles of Lagunitas Creek to its historical geomorphic condition.	Awarded; in progress and on-track.	\$1,990,000
Lagunitas Creek Salmonid Spawning Gravel Improvement Project	USBR		Gravel augmentation for Lagunitas Creek Sites 1-3	Awarded; in progress and on-track. No-cost extension was executed to extend through 2026 construction.	\$1,400,000
Rain Water Harvesting Project	MCSTOPP		Barrels for customers	Awarded; in progress and on-track.	\$15,032
Water Conservation: turf rebates	USBR	Water and Energy Efficiency Grant (WEEG)	Turf rebates	Awarded; in progress and on track	\$722,925
Lagunitas Creek Salmonid Spawning Gravel Improvement Project	CDFW	Prop 1	Lagunitas Creek Restoration Sites 1-6	Awarded; in progress and on track	\$4,659,898
Azalea Hill Trail Restoration	California State Parks	Recreational Trails Program (RTP)	Azalea Hill Restoration	Awarded; closeout package and final invoice have been submitted and are under review.	\$952,657
One Tam Regional Forest Health Project	CA WCB		BFFIP implementation. \$4,260,000 total award; \$2,880,000 District award.	Awarded; in progress and on-track.	\$4,260,000
Water Resources - Modeling	USBR	WaterSMART Applied Science	Funding for weather modeling to inform water resources management	Awarded; in progress.	\$150,628.00
One Tam Regional Forest Health Project Phase II	CAL FIRE	California Climate Investments Department of Forestry and Fire Protection Forest Health Program 2023-2024	BFFIP implementation. \$6,966,078 total award; \$3,520,000 District award.	Awarded; in progress and on-track.	\$6,966,078
Lagunitas Creek Salmonid Spawning Gravel Improvement Project	Wildlife Conservation Board	Restoration	Funding for construction of Phase 2A in 2027	Secured	\$1,109,000
Water Supply	U.S. Army Corps of Engineers	Water Resources Development Act 2022	\$2M for Marin Water is written into the current FY26 Army Corps funding bill.	Secured; Marin Water was written into the FY26 Army Corps workplan. Staff have begun coordinating with USACE SF.	\$2,000,000
TOTAL FUNDED:					\$31,733,907

PENDING (SUBMITTED) GRANTS					
PROJECT	FUNDER	FUNDING OPPORTUNITY	DESCRIPTION	STATUS	AMOUNT REQUESTED
Water Supply	USACE	FY27 Congressionally Directed Spending Requests	Staff is pursuing funding through the congressional directed spending request process for the offices of Rep. Huffman, Sen. Padilla, and Sen. Schiff.	Rep. Huffman: Declined Sen. Padilla: Pending Sen. Schiff: Pending	\$3M
One Tam Block Grant	California Natural Resources Agency	Block/Regional Grant	One Tam block grant request to CNRA to increase the pace and scale of forestry work between FY26 and FY32. Total request across One Tam agencies is \$28,378,435. MMWD's request of \$10,371,070 would enable us to complete an estimated 2,700 additional treatment acres during the project period. Submitted 7/2/25.	Pending	\$10,371,070
Cash for Grass Turf Replacement	USBR	WaterSMART Small-Scale Water Efficiency	Funds requested to support the FY28-FY29 Cash for Grass rebates.	Pending; staff submitted a full proposal on 6/1/26	\$83,250
Beneficial Gravel ReUse	CDFW	Fisheries Restoration Grant Program (FRGP)	Approximately 50% of historic anadromous salmonid habitat in the Lagunitas Creek watershed lies above Seeger Dam (Nicasio Reservoir) and Peters Dam (Kent Lake). These dams and past land management practices have reduced spawning gravel needed for endangered CCC coho salmon and threatened CCC steelhead. Marin Water has monitored these species for over 25 years and implemented restoration efforts, including gravel augmentation. This project will create a long-term plan for beneficial gravel reuse in the watershed.	Staff submitted a concept proposal on 3/2 and a full proposal on 6/2. Staff met with CDFW FRGP program staff on 7/9 to review the project.	\$400,000
BFFIP	CAL FIRE	Forest Health Program	Funds for active restoration and reforestation activities aimed at providing for more resilient and sustained forests. As in past Forest Health phases, the District will apply as part of the One Tam collaborative.	One Tam submitted a pre-proposal 3/28/26 and was invited to submit a full proposal. The full proposal is pending and was submitted on 6/27/26.	\$7,893,175
Pump Station Hardening	CAL FIRE	Wildfire Prevention Grants	Funds requested for hazardous fuels reduction at 35 District pump stations to protect critical water supply infrastructure and reduce wildfire risk in the wildland-urban interface. Treatments will include vegetation thinning, ladder fuel reduction, hazardous tree removal, and debris clearing within defensible space zones surrounding pump stations. The project will improve resilience of water infrastructure serving approximately 200,000 residents and thousands of structures in Moderate, High, and Very High Fire Hazard Severity Zones.	Pending; staff submitted full proposal 7/8	\$200,000
ARC	USBR	WaterSMART Drought Response	Up to \$1.5M for projects designed to improve drought resilience by developing effective water management strategies and drought contingency plans. \$13.5M total available with 20 awards expected. District proposal requested \$1.5M for construction costs.	Pending; staff submitted full proposal 7/28	\$1,500,000
Co-Benefits of One Tam Vegetation Treatments	CAL FIRE	Forest Health Research Grant Program	This solicitation will fund collaborative research that supports forest health and greenhouse gas reduction at landscape scales through improved forest and vegetation management across California. Our proposed project is a cross-jurisdictional field study of the effects of One Tam's vegetation treatments on multiple indicators of forest health co-benefits in priority forest types in Marin County. Leading indicators of improved forest health that may respond rapidly to vegetation treatments include metrics representing tree vigor, native plant recruitment, soil health, and wildlife habitat, and these same metrics are also leading indicators of expected co-benefits, including carbon sequestration, biodiversity, cultural value, economic and recreation, and water quality and quantity benefits.	Pending; concept proposal submitted 7/30/26	\$750,000
Seeger Dam Modernization	USACE	Report to Congress on Future Water Resources Development	The Annual Report to Congress on Future Water Resources Development provides an opportunity for communities to inform Congress about their interest in a new congressional authorization – or modifying an existing authorization – for specifically authorized Civil Works water resources studies, projects, and environmental infrastructure programs. This Annual Report provides Congress with a list of potential studies and projects to newly authorize and a list of existing study, project, and programmatic authorities to modify. This is the first step in the Water Resources Development Act (WRDA) process.	Pending; submitted 8/31/26	\$27,500,000
Beneficial Gravel ReUse	USBR	WaterSMART Enhancing Water Resources	The WaterSMART Enhancing Water Resources Projects funding opportunity supports collaboratively developed projects that benefit multiple water users, improve water supply reliability, and enhance watershed health. Note: this funding opportunity was previously known as Environmental Water Resources Projects.	Pending; submitted 9/9/26	Closes September 9, 2026

OPEN FUNDING OPPORTUNITIES					
PROJECT	FUNDER	FUNDING OPPORTUNITY	DESCRIPTION	STATUS	TIMELINE
BFFIP	CAL FIRE	Regional Wildfire & Landscape Resilience	The CAL FIRE Regional Wildfire and Landscape Resilience Grants fund collaborative, multi-benefit projects—such as hazardous fuels reduction, prescribed burns, and reforestation—to reduce wildfire risk and improve ecosystem health. The District will apply as part of the One Tam collaborative.	One Tam submitted a concept proposal on 6/30/26. CAL FIRE Regional Landscape Grants Program received 42 concept proposals for this solicitation, totaling \$401,130,604.39. One Tam is one of only 7 collaboratives selected to submit full proposals. The Regional Grants Program has \$30 million to award; total request for selected organizations: \$80,473,347. One Tam request: \$19,572,547.	Closes October 6, 2026

DISCUSSION:

B. SUMMARY:

AF = Acre Feet

Mg/L = milligrams per liter

MPN = most probable number

MPY = mils per year

MG = million gallons

NTU = nephelometric turbidity units

1. Water Production:

	FY 2026/27		FY 2025/26	
	(million gallons)	(acre-feet)	(million gallons)	(acre-feet)
Potable				
Total production this FY	2,075	6,368	2,228	6,839
Monthly production, September	552	1,695	693	2,127
Daily average, September	18.41	56.50	23.10	70.91
Recycled				
Total production this FY	95.16	292.04	100.06	307.07
Monthly production, September	23.38	71.75	28.80	88.38
Daily average, September	0.78	2.39	0.96	2.95
Raw Water				
Total production this FY	30.00	92.07	31.85	97.76
Monthly production, September	9.67	29.68	10.21	31.33
Daily average, September	0.32	0.99	0.34	1.04
Imported Water				
Total imported this FY	853	2,618	935	2,869
Monthly imported, September	244	749	304	933
Reservoir Storage				
Total storage, September	21,095	64,739	21,055	64,615
Storage change during September	-771	-2,365	-786	-2,411
Stream Releases				
Total releases this FY	675	2,073	683	2,095
Monthly releases, September	216	664	232	713

2. <u>Precipitation:</u>	<u>FY 2026/27 (in.)</u>	<u>FY 2025/26 (in.)</u>
ALPINE	2.09	1.46
BON TEMPE	0.97	0.69
KENT	0.84	1.12
LAGUNITAS	0.82	0.73
NICASIO	0.57	0.54
PHOENIX	0.30	0.28
SOULAJULE	0.50	0.35
Average to date = 0.71 inches		

3. Water Quality:

<u>Laboratory</u>	<u>FY 2026/27</u>	<u>FY 2025/26</u>
Water Quality Complaints:		
Month of Record	11	12
Fiscal Year to Date	44	39
Water Quality Informational Inquiries:		
Month of Record	3	14
Fiscal Year to Date	19	32

The WQ Lab ensured that the water supplied met or surpassed water quality regulations by collecting and analyzing 1,406 analyses on treatment plants and distribution system samples.

Mild steel corrosion rates averaged 2.45 (0.27 – 5.52) MPY. The AWWA has recommended an operating level of <5 MPY with a goal of <1 MPY.

Complaint Flushing: One flushing event occurred at 65 Ivy in Ross to improve water quality and multiple minor flushing events occurred on 407 Fairhill's Dr. in San Rafael to investigate warm water temperatures for the month on record.

Disinfection Program: No new pipeline was disinfected during the month of September. Performed chlorination on 38 water storage tanks to ensure compliance with bacteriological water quality regulations.

Tank Water Quality Monitoring Program: Performed 67 water quality-monitoring events on storage tanks for various water quality parameters this month to help ensure compliance with bacteriological water quality regulations.

Summary:

The Lab analyzed 1,406 treatment plants and distribution water samples, and the water quality department treated 38 tanks for low chlorine and checked an additional 67 tanks for low chlorine residual in September 2026.

4. Water Treatment:

<u>Treatment Results</u>	<u>San Geronimo</u>		<u>Bon Tempe</u>		<u>Ignacio</u>	
	Average	Monthly Goal	Average	Monthly Goal	Average	Monthly Goal
Turbidity (NTU)	0.05	≤ 0.10	0.03	≤ 0.10	0.05	≤ 0.10
Chlorine residual (mg/L)	2.74	2.75 *	2.72	2.75 *	2.79	2.75 *
Color (units)	0.1	≤ 15	0.1	≤ 15	0.0	≤ 15
pH (units)	7.9	7.8*	7.8	7.8*	8.0	8.1**

* Set monthly by Water Quality Lab

** pH to Ignacio is controlled by SCWA

5. Capital Improvement:

- a. Pine Mountain Tank Phase 2 – New Water Tanks Project (D21043): The Pine Mountain Tunnel Tanks Replacement Project is a multi-year two-phased project that will replace the existing Pine Mountain Tunnel. The current project (Phase 2) will construct two 90-foot inside diameter pre-stressed concrete potable water storage tanks, install yard piping and control systems, and complete final site grading.
 - Project Budget: \$19,142,500

- Monthly Activities: The contractor is nearing completion of the tank subgrade preparation. The subcontractor has mobilized to the project site and has begun construction of the tank foundations. Project completion is estimated in 2029.
- b. San Geronimo Treatment Plant Roof Replacement Project (D21034): The San Geronimo Treatment Plant Roof Replacement Project is a component of the District's Capital Improvement Program. This project will remove and replace the existing leaky roof membrane with a new Class A fire-rated thermoplastic polyolefin (TPO) roof membrane and will install fall protection guardrails at the San Geronimo Treatment Plant and North Marin Line Pump Station.
- Project Budget: \$1,495,747
 - Monthly Activities: The project has been completed.
- c. Bon Tempe Treatment Plant Backwash Valve Replacement Project (D23008): This project is part of the District's Capital Improvement Program and will address the deteriorating condition of the existing backwash system by replacing existing backwash valves, select pipe, and associated appurtenances.
- Project Budget: \$1,200,960
 - Monthly Activities: The project has been completed.
- d. Kastania Pump Station Rehabilitation Project Phase II (D21027): This project will install a single, new high efficiency pump and motor and will incorporate various new drainage features at Kastania Pump Station. The project will also install a new 16" pressure relief valve and 8,000-gallon pressure relief discharge tank at Ignacio Treatment Plant.
- Project Budget: \$3,733,577
 - Monthly Activities: The contractor continues to perform the initial phase of the project, which includes procuring equipment and materials for installation. Project completion is estimated Summer 2027.
- e. Sleepy Hollow Pipeline Replacement Project (F24002): Sleepy Hollow Pipeline Replacement Project is a component of the District's Fire Flow Improvement Program. This Project will install approximately 4,250 feet of new 12-, 8-, and 6-inch welded steel pipe to replace old, leak-prone, fire flow deficient piping installed as early as 1932.
- Project Budget: \$2,328,132
 - Monthly Activities: The project has been completed.
- f. Bolinas Road Pipeline Replace Project (D18026): This project will install approximately 4,350 feet of new 10", 8", 6" and 4" welded steel pipe to replace leak prone cast iron pipe that's over 100 years old.
- Project Budget: \$3,300,855
 - Monthly Activities: The construction project is on hold until further notice. The District is working with various partnering jurisdictions to reinitiate the project.
- g. Tocaloma Pump Station Rehabilitation Project (D20008): This project is a component of the District's Capital Improvement Program and rehabilitates the Tocaloma Pump Station. The project consists of various facility improvements including constructing a new seismically resilient and fire-hardened electrical control building, installing new electrical switchgear,

replacing five (5) pumps and motors, installing variable frequency drives for each pump, and replacing critical valves and appurtenances.

- Project Budget: \$12,085,685
- Monthly Activities: The contractor continues to prepare and submit initial project submittals, and material and equipment procurement for District review and approval. The estimated start of field work is early 2027, and the estimated completion date is December 2028.

- h. Scenic Avenue Tank Replacement Project (D25025): This project is a component of the District's Capital Improvement Program and replaces an existing 20,000-gallon redwood tank in San Anselmo with a new seismically resilient bolted steel tank.
- Project Budget: \$715,024
 - Monthly Activities: The contractor continues to prepare initial project submittals, and material and water tank procurement. Construction mobilization date is estimated Spring 2027 upon tank fabrication and delivery.
- i. Miracle Mile East Pipeline Replacement Project (D26016): This project is a component of the District's Capital Improvement Program and replaces approximately 1,840 feet of aged leak-prone piping on Fourth Street, also known as the "Miracle Mile," near the Second and Fourth Street intersection.
- Project Budget: \$1,489,000
 - Monthly Activities: The project has been delayed due to the Contractor not mobilizing to the project site. The work is anticipated to occur through the winter, with completion estimated early 2027.
- j. Pump Station Fire Hardening Improvement Project (D26028): This project improves various District facilities to harden them from risks associated with wildfires. The project prioritizes improvements within Defensible Space Zones 0 and 1, which are most vulnerable to wildfire impacts. The proposed actions are intended to reduce ember intrusion, limit combustible materials, and strengthen structural protection from the risk of wildfires. In Zone 0, the project includes upgrading the facilities with 180-minute fire-rated doors, adding 1/8-inch fire-rated screens to existing vents, and sealing gaps around utility penetrations with approved non-combustible materials.
- Project Budget: \$507,000
 - Monthly Activities: The Notice to Proceed was issued August 19, 2026 and a pre-construction meeting is scheduled for October. The contractor is preparing project submittals and planning for mobilization. Project completion is anticipated Winter 2026/2027.
- k. North Marin Line Stabilization Phase 1: Shafter Valve Relocation Project (D26022): The North Marin Line Stabilization Project is a two-phase that will improve one of the two existing creek crossings to modern seismic standards and eliminate the other through the relocation of a control valve and approximately 1,700 feet of raw water transmission main. Phase 1 of the Project will relocate and replace an existing 1957 (68-year-old) control valve, which is critical to the District's transmission system and necessary for regulating flow from both Kent and Nicasio Reservoir, two key sources of raw water to the San Geronimo Treatment Plant. Phase 1

(this project) will also install approximately 160 feet of new 24-inch welded steel pipe on Lower Peters Dam Road and Sir Francis Drake Boulevard.

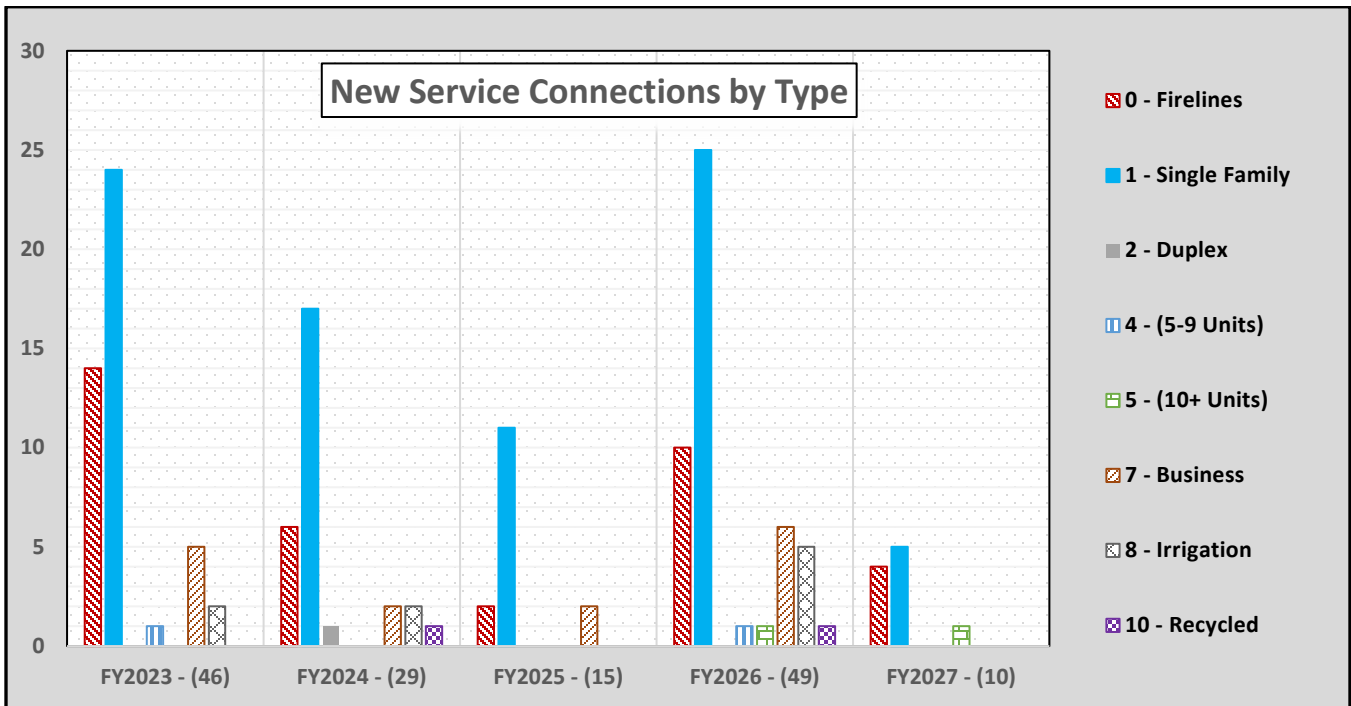
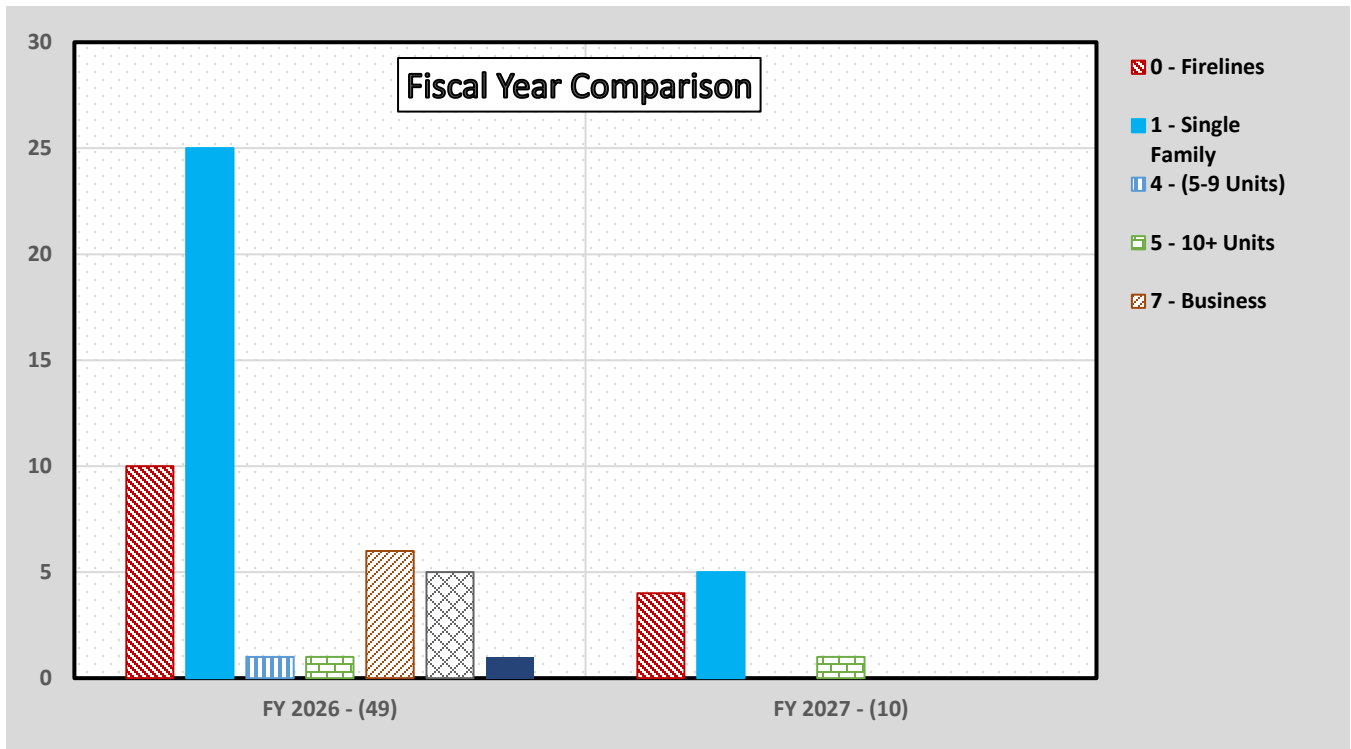
- Project Budget: \$1,383,465
- Monthly Activities: The construction contract was awarded at the September 1 Board of Directors Meeting. The Notice to Proceed was issued in September and a preconstruction meeting was held. The District has ordered various materials for the project and the contractor is preparing submittals for contractor-furnished materials. While the Contractor may perform initial potholing this year, most of the field work is anticipated to begin Summer 2027. Project completion is estimated Fall of 2027.

- I. Palm Avenue Pipeline Replacement Project (F26002): The Palm Avenue Pipeline Replacement Project (Project) is a component of the District's Fire Flow Improvement Program. This Project will install approximately 1,730 feet of new 6-inch and 8-inch welded steel pipe to replace the old, leak-prone, fire flow deficient piping installed as early as 1937.

- Project Budget: \$1,008,410
- Monthly Activities: The construction contract was awarded at the September 1 Board of Directors Meeting. The pre-construction meeting is scheduled for October and mobilization is anticipated shortly thereafter. Project completion is estimated by the end of this year, 2026.

6. Other:

Pipeline Installation	FY 2026/27	FY 2025/26
Pipe installed during September (feet)	4	1,376
Total pipe installed this fiscal year (feet)	153	5,867
Total miles of pipeline within the District	908	909
<i>* Reflects adjustment for abandoned pipelines</i>		
Pipe Locates (1,241 Responses)	FY 2026/27	FY 2025/26
Month of September (feet)	71,459	26,202
Total this fiscal year (feet)	136,497	106,532
Main Line Leaks Repaired	FY 2026/27	FY 2025/26
Month of September	19	13
Total this fiscal year (7/1/26-9/30/26)	46	42
Services	FY 2026/27	FY 2025/26
Service upgrades during September	17	13
Total service upgrades this FY	50	56
Service connections installed during September	4	1
Total active services as of October 1st, 2026	60,677	60,648
(Total Including firelines)	62,083	62,035



7. Recruitments and Hires:

The District recruited for the following positions:

1. Ecologist, Vegetation I/II
2. Heavy Equipment Operator
3. Mechanical & Electrical Maintenance Worker III or IV
4. Project Coordinator
5. Utility System Specialist (Internal)

The District hired new employees for the following positions:

1. Engineering Technician
2. Assistant Utility-Maintenance Worker (2)
3. Watershed Aide (Fisheries)
4. Summer Helper - Meter Box Maintenance

Employees promoted through competitive process:

1. Field Supervisor
2. Utility Crew Leader

8. Demand Management:

	Sep-26	FY 26/27 TOTAL	FY 25/26 TOTAL	FY 24/25 TOTAL
WATER-EFFICIENCY PROGRAMS				
Water-Use Site Surveys				
Conservation Assistance Program (CAP) Consultations				
Residential properties resi 1-2 (single-family)	80	242	872	692
Residential properties resi 3-5 (multi-family units)	0	0	10	10
Non-residential properties resi 6-7 (commercial)	2	6	16	1
Dedicated irrigation accounts resi 8-10 (large landscape)	0	0	8	7
Marin Master Gardeners' Marin-Friendly Garden Walks				
Residential garden walks	15	58	152	147
Public Outreach, Education, Customer Service				
Public outreach events (number of people attending)	1	2	8731	3870
Public education events (number of participants)	2,500	2519	239	265
Department customer calls/emails	627	1754	5944	6124
Outreach to new Marin Water customers (letters sent)	109	383	2019	1483
School Education				
School assemblies				
Number of activities	0	0	14	19
Number of students reached	0	0	4883	7212
Field trips				
Number of activities	2	2	15	22
Number of students reached	33	33	334	471
Classroom presentations				
Number of activities	2	2	17	13
Number of students reached	49	49	565	390
Other (e.g. Earth Day booth events, school gardens)				
Number of activities	0	0	4	2
Number of students reached	0	0	160	225
Incentives				
Rain Barrel/Cisterns approved	1	1	4	14
Rain Barrel/Cisterns gallons	50	50	3980	13650
Rain Barrel Give-a-way (Gallons)	2450	3900	15900	33550
"Cash for Grass" Lawn Replacements total properties approved	6	31	89	81
"Cash for Grass" (Best Practices) square ft. lawn replaced	0	966	4571	17699
"Cash for Grass" (Standard) square ft. lawn replaced	3671	32110	89970	51049
"Cash for Grass" (MCSTOPP) square ft. lawn replaced	0	2200	7961	3555
Number of Laundry-to-Landscape Systems (kits) approved	0	1	2	0
Hot water recirculating system rebates	0	0	6	6
Pool Cover rebates	0	3	6	25
Number of Smart Home Water Monitor "Flume Direct Distribution" redeemed	20	70	388	456
Number of Smart Controllers MW rebates approved	3	13	29	37
Number of Smart Controllers "Rachio Direct Distribution" approved	10	35	127	184
Custom Rebate - Commercial and Multi-Family	0	1	1	1
Advanced Metering Infrastructure (AMI)				
AMI leak letters sent to customers (>200 GPD)	163	342	1184	1319
ORDINANCES				
Water Waste Prevention				
Water Waste Reports Received	11	38	114	177
Water Waste Notifications Sent	3	10	23	34
Landscape Plan Review				
Plans submitted	3	16	120	90
Plans exempt	0	1	31	15
Plans completed	2	2	36	23
Plans in workflow (pass & fail)	11	34	204	139
Tier 4 Exemption				
Inspections that resulted in a pass	0	0	0	1

9. Watershed Protection:

Medical Aid Response

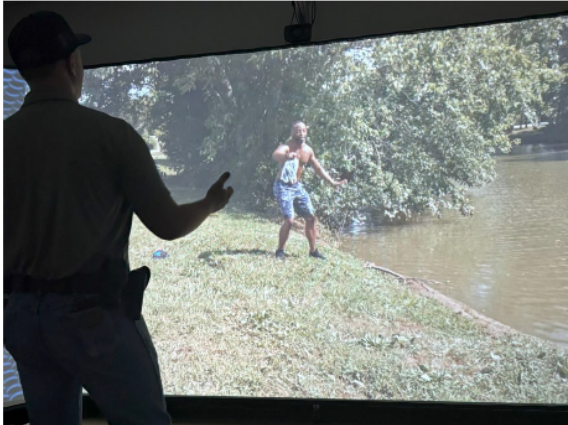
Ranger Mike Faus responded to a report of a bicyclist down on Ridgecrest Blvd. He found the patient to be alert but unable to move his arms or legs. The patient was airlifted to an East Bay trauma center for further evaluation and treatment. Rangers often respond to assist with incident not on our property.

High Tech Training for Rangers

Ranger Garrett Anderson went through simulation training, hosted by the Sheriff's Office. The simulator presents scenarios to the participant. Participants react to what is happening in the video, which causes the video to react to the participant. Simulations can be programmed for all levels of response from verbal to lethal. We try to keep the scenarios realist to our job.



Ranger Anderson responds to a drinking violation.



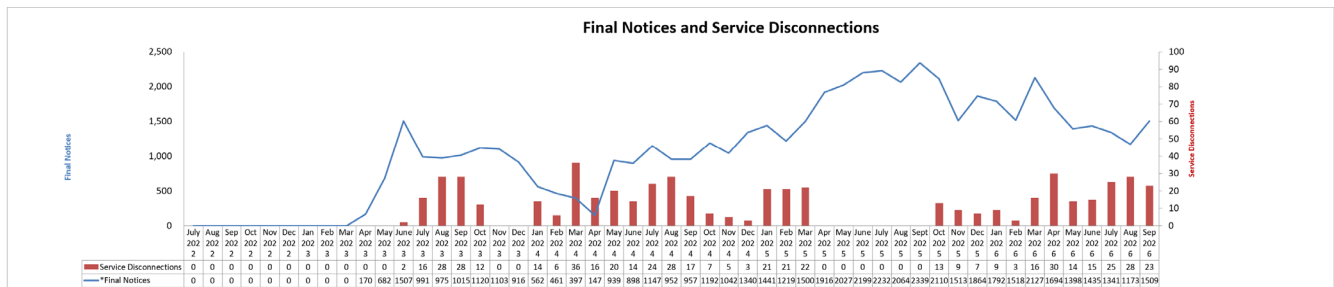
Here, a domestic violence suspect becomes agitated.

RANGER ACTIVITIES	
Law Enforcement	#
MMWD Ordinance Violations	
Warnings	58
Citations	54
Dog Off Leash	23
Closed Area	11
Illegal Trail Building	5
Bike on Trail	5
Swimming	4
Penal Code Violations	#
Vandalism	5
Resisting a Peace Officer	1
Theft	1
Vehicle Code Violations	#
Vehicle Code Violations	5
Fish and Wildlife	#
License Checks	9
Warning for Fishing Violations	9
Other	
Misc. Law Enforcement Calls	39
Humane/Animal Related	2
Suspicious Circumstances	4
Search and Rescue	2
Medical/Fire	#
Medical Calls	3
Assist Fire and EMS	3
Smoke Check	1
General	#
Dam Checks	40
Visitor Assists	39
Assist MMWD groups	22
Ranger Callouts	3
Outreach and Interpretation Events	1
Watershed Observation Reports	#
Received	2
Additional Patrols	
Foot	80 miles
Bike	24 miles
ATV/UTV	46 miles
LIDAR patrols	2



10. Shutoff Notices and Disconnections:

*Final Notices
Service Disconnections
* Includes 10 day and final notices



FISCAL IMPACT: Not Applicable.

ATTACHMENT(S): None.

DEPARTMENT OR DIVISION	DIVISION MANAGER	APPROVED
Office of the General Manager	_____ Shaun Horne General Manager	 _____ Shaun Horne General Manager