



Travis County Emergency Services District No.12

Office of the Fire Chief

11200 Gregg Lane. • PO Box 846

Manor, Texas 78653

O: 512-272-4502 • F: 512-428-5114

Operational/Prevention Summary – September 2025

Calls - Month

2025 - 473 (-3.1%)

2024 - 489 (-0.8%)

2023 - 446

Calls by Unit

Eng1201 - 137

Eng1202 - 69

Bat1201 - 32

SQ1203 - 127

SQ1207 - 0

SQ1201 - 135

Trk1203 - 55

FMO1201 - 7,

175 call reviews

Eng1205 - 82

Calls - CYTD

2025 - 4107 (+7.7%)

2024 - 3862 (+0.1%)

2023 - 3818

AVG Response Time - Month

7 min, 44 sec

AVG Response Time - CYTD

8 min, 25 sec

Aiding Departments	Month Received	Month Given	CYTD Received	CYTD Given
Austin FD	4	5	35	46
Bastrop Co. ESDs	0	1	1	8
BT1/ESD 13	0	0	0	8
Elgin VFD	0	0	0	0
TC ESD 2	6	8	47	75
TC ESD 11	2	1	11	5
TC ESD 10/9/6/3/1	0	0	0	2
WILCO Dept's	0	0	1	0
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TOTAL	12	15	95	144

Incident by Type

100 Fire.....	81	200 Rupture/Explosion...	0	300 EMS/Rescue	310
400 Hazardous Condition.	11	500 Service Call.....	35	600 Good Intent.	10
700 False Calls.....	25	900 Other.....	1	800 Nat. Disaster	0

Training and Events

- Jack Jack's Pack Street Dog Rescue Event
- DCPE Trauma training
- Manor Rise YMCA visit
- 9/11 Memorial Stair Climb
- Touch a Truck event
- Frontline Mobile Health

Awards and Recognition

- FE. Holz badge pinning
- FF. Bogard and Higginbotham 2yrs.



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Prevention Division Activities (ESD/CoM)

Builder | Developer Mtgs.....5 (2/3)
Building Permits & Tenant Finish Outs...19 (13/6)
Plan Reviews.....95 (57/41)
Residential Inspections.....1 (0/1)
Commercial Inspections.....78 (37/41)
Investigation Responses.....8 (6/2)
Hydrant Inspections/Tests.....4 (1/3)

Review Turn-Around (AVG last 30 days) 8 days

Snapshot of Approved Buildings

- **Planet Fitness**
- **Lagos Amenity Center**
- **James Avery Jewelry**
- **Monte De Sion Church**
- **Kumon Learning Center**
- **Chuy's Manor**