MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: September 21, 2022

RE: **August Monthly Report**

The following are accomplishments from the month of August

1. Added new servers to replace old, end of life, systems. Had another old server die.
2. Started migration to new domain.
3. Finished implementing Multi-Factor authentication.
4. Finished deploying Anti-Virus/Anti-Malware solution.
5. Started a user training program.
6. Fully implemented help desk solution for users to engage IT for issues.
7. Arranged to have network equipment and services that were ordered and never used removed and upgraded. Giving the city faster speeds and cost savings of approximately $4,000.00/mo
8. Migrating to new phone system that will allow greater flexibility and functionality while saving the City approximately $500.00/mo.