



# MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: December 17, 2025

RE: November Monthly Report

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The following are accomplishments from November.

1. Received additional surveillance cameras for Public Works.
2. Added Polymorphic AI search to the website for the city. Finely tuned with the help of the directors.
3. Installed backup network services to allow continuance in the event of another fiber cut.
4. Kicked off Cybersecurity training for all staff per state law. Including a test of Phishing emails. Out of 121 test users, 9 failed.
5. Tickets opened for the month, 69. Top contributors PD = 17 City Hall = 36, Public Works = 16. No tickets are waiting for customer response or contractor fulfillment.