Screen & Go

Implementation Guide

Getting started

Screen & Go is designed to provide you with a simple way to let your employees report when they have health symptoms that may result in a need to stay away from the workplace. Screen & Go is used daily by Ascension's own caregivers and we are honored to share it with you.

Customized URL for your organization

Screen & Go will be located at a URL that is unique to your company. This URL will be provided to you by your account manager and can be used by your employees to access Screen & Go. The URL can be distributed to your organization in a few ways, including by email, text message and printed materials. A QR code that can be scanned by a smartphone camera will also be provided.

How to use Screen & Go

Screen & Go is simple to use for your employees. To begin, an employee enters your company's URL on their computer or mobile device. Employees go through a one-time signup process, during which they identify themselves with some basic demographic information.

The employee is then asked to answer a few questions about how they are feeling. Based on their responses to the questions, they will either arrive at an "all clear" or an "at risk" result. Employees with an "all clear" result will see a confirmation screen they can show upon entry to the workplace.Confirmation screens will appear in alternating colors each day of the week for easy identification upon entry. Employees with an "at risk" result will receive next steps to take which include instructions on not going into the workplace and following up with their healthcare provider.

Tips for implementation

While the Screen & Go app will be simple and easy to use for most employees, there can be challenges when implementing a new process. Below are a few situations that may arise and solutions to help make the implementation as seamless as possible for your organization.

Employee can't remember how to access Screen & Go on their phone

At employee entrances, post signs reminding employees to use the Screen & Go app before coming to work each day. These signs should contain the URL and/or a QR code that can be used to remind them of how to access Screen & Go.

Employee does not own a smartphone

Screen & Go can be accessed via home computer. Employees can print out the confirmation screen and present it upon arrival.

Employee arrives at work without their smartphone
In this situation, please prepare an alternative method for the employee to complete the health screening process. Consider asking the employee to have a conversation with a company representative.

Employee does not receive the verification text message
In some geographic areas and/or building types, low signal strength can cause limited cellular connectivity and potentially interfere with delivery of the initial verification text message. In this situation, please prepare an alternative method for the employee to complete the health screening process. Consider asking the employee to have a conversation with a company representative.

Employee has questions about the terms of use (eg. where is their data stored and who can access)
Ascension securely stores employee data in our cloud environment, where it can only be accessed by people directly supporting the Screen & Go application. Further details are available within our Terms of Use document, which can be accessed from within the Screen & Go application as well as the Ascension Employer Solutions website, http://employersolutions.ascension.org/ourservices/screen-and-go/terms.

Employer Support Options
Please note that Ascension **does not provide technical support for individual employees** who have trouble using the product. Please let your employees know what to do if they are having technical issues accessing Screen & Go.

Authorized representatives of your company may submit questions and other support requests to Ascension at http://employersolutions.ascension.org/support. We do our best to reply in a timely manner.