



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: February 19, 2025

RE: January Monthly Report

The following are accomplishments from December.

1. Three places will need another surveillance camera solution due to poor cell service and the distance to the cameras. We are evaluating now. We have replace two of them working on the third.
2. Started rolling out new Mobile Device Manager. This one will allow accurate location of all devices and the other functions of an MDM. Down to only three devices on Meraki and then we will shut it down.
3. Completed all CJIS requirements.
4. Tickets opened for the month,101. Top contributors PD = 45, City Hall = 47, Public Works = 9. No tickets are waiting for customer response or contractor fulfillment.