



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: September 17, 2025

RE: August Monthly Report

The following are accomplishments from August.

1. Increased video surveillance to both PD and Public Works..
2. Finishing rolling out replacement computers. We are currently about 90% done with the wave for this FY.
3. Established continuing monitoring for mobile devices with location and other data collected.
4. Attended training for the AT&T FirstNet platform to manage devices and functions.
5. Had meetings with vendors for AI search and assistance on the city's website.
6. Tickets opened for the month, 151. Top contributors PD = 48, City Hall = 76, Public Works = 27. No tickets are waiting for customer response or contractor fulfillment.