



# MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: May 21, 2025

RE: April Monthly Report

---

The following are accomplishments from April.

1. Engaged ATT FirstNet to replace Verizon's cellular devices with new FirstNet Devices. This will give Public Works, PD, and others prioritized communications during events and emergencies.
2. Completed migration to the new Mobile Device Manager.
3. Made first steps to replace the NVR (Video surveillance monitoring system) with a more cost-effective and flexible system.
4. 103 tickets opened for the month. The top contributors are PD = 20, City Hall = 80, and Public Works = 13. No tickets are waiting for customer response or contractor fulfillment.