



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: January 15, 2024

RE: December Monthly Report

The following are accomplishments from December.

1. Three places will need another surveillance camera solution due to poor cell service and the distance to the cameras. We are evaluating now.
2. Took over responsibilities of a new website to include other people.
3. Started rolling out new Mobile Device Manager. This one will allow accurate location of all devices and the other functions of an MDM.
4. Finished and successfully tested the VPN connection between PD and CH. This is a CJIS requirement.
5. Migrated PD apps to the server at PD and configured that two networks, City Hall and PD, to be separate (CJIS)
6. 79 Tickets opened for the month, and 74 of those closed. Top contributors PD = 31, City Hall = 42, Public Works = 6. No tickets are waiting for customer response or contractor fulfillment.