



AGENDA ITEM SUMMARY FORM

PROPOSED MEETING DATE: June 7, 2023
PREPARED BY: Phil Green, Director
DEPARTMENT: IT

AGENDA ITEM DESCRIPTION:

Consideration, discussion, and possible action on discontinuing services with Spectrum/Charter and transferring to AT&T MetroEthernet Services.

BACKGROUND/SUMMARY:

The City of Manor's internet service is currently provided by Spectrum/Charter. Back in the fall of 2022, Phil Green, Director of Information Technology was able to reduce the cost for internet service by \$5,004 for City Hall, Police Department, and Public Works facility. With the reduction in cost for internet services from Spectrum, the city continued to encounter reliability issues over the past several months creating downtime in some instances ranging from 4-6 hours during our peak operating hours at all three facilities. Our Information Technology Team has closely monitored other high-speed internet options for the organization and has identified AT&T as the option we should transition to that will generate more savings for the city of for-like services. Funding is available to discontinue the Spectrum fiber service and secure the AT&T MetroEthernet Service in this fiscal year's budget. The support from AT&T is governed by the TEXAN (DIR) contract, which we are utilizing for other information technology services.

LEGAL REVIEW: Yes
FISCAL IMPACT: Yes, Reduction in Internet costs
PRESENTATION: No
ATTACHMENTS: No

STAFF RECOMMENDATION:

It is the city staff's recommendation that the City Council approve and authorize the discontinuation of services with Spectrum/Charter and transfer to AT&T MetroEthernet Services.

PLANNING & ZONING COMMISSION: **Recommend Approval** **Disapproval** **None**