



## AGENDA ITEM SUMMARY FORM

**MEETING DATE:** March 18, 2026  
**PREPARED BY:** Denver Collins, Assistant Chief of Police  
**DEPARTMENT:** Police Department

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### AGENDA ITEM DESCRIPTION:

Consideration, discussion, and possible action on a Professional Services Agreement with Versaterm Public Safety US, Inc., for CommunityConnect, an automated notification platform that provides real-time case updates and shares resource information with crime victims.

### BACKGROUND/SUMMARY:

Versaterm CommunityConnect is a victim notification platform that automates communication between law enforcement and victims of crime. The system uses event triggers within the department's Record Management System (RMS) to send text or email notifications to victims who choose to opt in. These messages may include confirmation of report creation, case numbers, assigned investigator contact information, and changes in case status. The platform also allows for multilingual messages and the attachment of resource materials.

The implementation cost is \$5,809. This includes the prorated annual subscription and deployment costs. The annual renewal cost is \$8,118.

**LEGAL REVIEW:** Yes, Bradley Barrett – Associate Attorney  
**FISCAL IMPACT:** Yes, Budgeted Item for FY25-26  
**FORM 1295 FILED:** No  
**PRESENTATION:** No  
**ATTACHMENTS:** Yes

- Agreement

### STAFF RECOMMENDATION:

The city staff recommends that the City Council approve a Professional Services Agreement with Versaterm Public Safety US, Inc. and authorize the city manager to execute the agreement.

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