



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: March 19, 2025

RE: **February Monthly Report**

The following are accomplishments from February.

1. Three places will need another surveillance camera solution due to poor cell service and the distance to the cameras. We are evaluating now. We have replace two of them working on the third. Waiting for Public Works to get a mount.
2. Started rolling out new Mobile Device Manager. This one will allow accurate location of all devices and the other functions of an MDM. Down to only ONE device on Meraki and then we will shut it down.
3. Completed all CJIS requirements.
4. Tickets opened for the month,101. Top contributors PD = 38, City Hall = 53, Public Works = 9. No tickets are waiting for customer response or contractor fulfillment.