



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: February 21, 2024

RE: January Monthly Report

The following are accomplishments from January.

1. AT&T to start fiber install work at Public Works.
2. We have engaged tech support for the Mobile Device Manager location issues. No resolution as of yet.
3. 63 Tickets opened for the month, and 62 of those closed. Top contributors PD. No tickets are waiting for customer response or contractor fulfillment.