



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: September 18, 2024

RE: **August Monthly Report**

The following are accomplishments from August.

1. AT&T has finished all the fiber work and will now start the network installation and configuration. Cutover scheduled for 8/17.
2. Roll out new surveillance cameras. Scheduled to begin week of 8/12
3. Swagit! Install - Completed
4. Test a camera system for the well sites for Public Works. One for Public Works installed and being evaluated.
5. 94 Tickets opened for the month, and 92 of those closed. Top contributors PD = 18, City Hall = 65, Public Works = 11. No tickets are waiting for customer response or contractor fulfillment.