



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: April 15, 2026

RE: March Monthly Report

The following are accomplishments from March.

1. Continuing rollout of additional surveillance cameras for Public Works. Waiting for public works availability to finish. Ongoing
2. Ordered new PD and City Hall circuits and upgrades.
3. Assisted Tyler Tech in the cleanup of the migration of Incode.
4. Continued to run further Cybersecurity training for all staff per state law, including City standards and policies. Including a test of Phishing emails.
5. Identified gaps in users' knowledge of Cyber Security and started planning for additional training of those individuals.
6. Tickets opened for the month, 62. Top contributors PD = 14 City Hall = 36, Public Works = 12. No tickets are waiting for customer response or contractor fulfillment.