














	JUL	AUG	SEP	OCT	NOV	
Task 1 Project Management <i>(throughout duration of project)</i>						bi-weekly check in?
Task 2 Data Development						have data to begin
Task 3 Data Maintenance & Billing Policies						discuss GIS capabilities, changes to account matching, etc.
Task 4 Parcel-Account Matching						requires account data - account number, customer, address, parcel ID (if available)
Task 5 Rate Model Finalization						dependent on some key decisions
Task 6 Public Outreach						plan, set up meetings, execution
Task 7 Billing Systems Integration & Billfile Development						meeting with system administrator
Task 8 Customer Service Support						determine needs - FAQ, training, expert
Task 9 Additional Research & Support <i>(as needed basis)</i>						additional benchmarking, legal review?
Task 10 Meetings, Reports & Presentations						meetings throughout, final report, presentation?

 Meetings / Workshops

 Deliverables