



MEMO

To: Mayor and City Council Members

From: Phil Green, IT Director

Date: December 18, 2024

RE: November Monthly Report

The following are accomplishments from November.

1. Final Bill from Spectrum Internet processed. Now completely on AT&T Internet services.
2. Rolled out new surveillance cameras. Three places will need another solution due to poor cell service and distance to the cameras.
3. Adjusted meetings for the new website to include other people.
4. Start rolling out the new Mobile Device Manager. This one will allow accurate location of all devices and all of the other functions of an MDM.
5. VPN connection between PD and CH started. This is a CJIS requirement.
6. Migrated PD apps to the server at PD and configured that two networks, City Hall and PD, to be separate (CJIS)
7. 82 Tickets opened for the month, and 82 of those closed. Top contributors PD = 16, City Hall = 62, Public Works = 4. No tickets are waiting for customer response or contractor fulfillment.