



Clinic Operations Report

Mangum Medical Clinic

July 2021

Clinic Operations

- Process Improvement to reinforce survey readiness-Referral Project.

Quality Improvement Focus

- Patient Satisfaction Survey Completion-increase number of surveys returned by offering multiple platforms: QR Code, Email address, or onsite paper copy.

Community Outreach

- Clinic received the Rural Clinic Vaccine Confidence Grant award of \$49,529
 - HRSA initiative to improve vaccine confidence and counter vaccine hesitancy by offering support and resources to medically underserved rural communities.
 - Period of Performance 7-1-21 to 6-30-22.

Visits per Productive Hour=Goal 2.00 (Swingbed visits and time reflected beginning in March)

Mangum Clinic	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	21-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec
Visits	235.00	185.00	213.00	218.00	202.00	286.00	261.00	212.00	261.00	242.00	192.00	202.00
Provider hours	154.2	156.5	168.0	144.0	136.6	175.0	155.0	119.5	157.0	168.9	127.0	131.0
Vists per Productive Hr	1.52	1.18	1.27	1.51	1.48	1.63	1.68	1.77	1.66	1.43	1.51	1.54
2020 Visits per Productive Hr Same Month							1.52					
2020/2021 Variance Visits per Productive Hr							0.16					