



Clinic Operations Report

Mangum Medical Clinic

September 2021

Clinic Operations

- Clinic Manager position filled- Grace Smith (LPN at hospital)
- Randy was to leave 11-20-21 however he vacated his position effective 10-14-21.

Quality Improvement Focus

- The Compliance Team conducted RHC survey (follow up to the virtual survey conducted in December).
 - (4) standard deficiencies: Plan of correction submitted and accepted, and ongoing audit processes in place.

Community Outreach

- Covid Boosters began 9-20-21
- Flu shots began 10-1-21

Visits per Productive Hour=Goal 2.00 (Swingbed visits and time reflected beginning in March)

Mangum Clinic	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	21-Jul	21-Aug	21-Sep	20-Oct	20-Nov	20-Dec
Visits	235.00	185.00	213.00	218.00	202.00	286.00	261.00	248.00	226.00	242.00	192.00	202.00
Provider hours	154.2	156.5	168.0	144.0	136.6	175.0	155.0	174.0	163.5	168.9	127.0	131.0
Vists per Productive Hr	1.52	1.18	1.27	1.51	1.48	1.63	1.68	1.43	1.38	1.43	1.51	1.54
2020 Visits per Productive Hr Same Month							1.52	1.77	1.44			
2020/2021 Variance Visits per Productive Hr							0.16	-0.34	-0.06			