

# **Clinic Operations Report**

Mangum Family Clinic

January 2025

Monthly Stats	January 2024	January 2025
Total Visits	177	187
Provider Prod	108	157
RHC Visits	158	182
Nurse Visits	0	5
Televisit	0	0
Swingbed	19	11

Provider Numbers	RHC	TH	SB
Ogembo	119		
Sanda	38		
Langley	16		
Sturdivant	14		
Chiaffitelli			11

Payor Mix	
Medicare	72
Medicaid	84
Self	2
Private	31

Visits per Geography	
Mangum	159
Granite	20
Altus	4
Duke	4

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	<u>Total</u>
Visits	187												

## **Clinic Operations:**

- Nelson Ogembo was on PTO for half of January, a few days this month were not covered by a provider.
- Dr. Sanda has seen an increase in patient load during this month.

## **Quality Report:**

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	4	5	3 Excellent; 1 good
New Patients	30	10	Extremely impressive
No Show	12.5%	<12%	15 No shows
Expired Medications	0	0	None noted.

### Outreach:

• Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

### Summary :

The clinic maintained good coverage while providers were on PTO, ensuring that patient care remained a top priority at Mangum Family Clinic. Nelson Ogembo returned from PTO on January 15th, and the patient load continues to grow. Dr. Sanda has also experienced a significant increase in patient demand. We expect both providers to continue expanding alongside the clinic, delivering compassionate care to our community.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.