## **QUALITY MANAGEMENT REPORT**

## **SUMMARY**

Current Year 2023 Month: 05

Month: 05				Monthly				Cumulative			
ID	Group	METRICS	Unit	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change
VOLUME & UTILIZATION											
00101	Volume & Utilization	Total ER visits	#	144.00		148.00	<b>4.00</b>	1852.00		732.00	-1120.00
00102	Volume & Utilization	Total # of Observation Patients admitted	#			1.00	<b>1.00</b>	6.00		5.00	-1.00
00103	Volume & Utilization	Total # of Acute Patients admitted	#	13.00		16.00	<b>3.00</b>	169.00		76.00	-93.00
00104	Volume & Utilization	Total # of Swing Bed Patients admitted	#	13.00		12.00	<b>▼</b> -1.00	111.00		60.00	-51.00
00105	Volume & Utilization	Total Hospital Admissions (Acute & Swing bed)	#	26.00		28.00	<b>a</b> 2.00	280.00		136.00	-144.00
00106	Volume & Utilization	Total Discharges (Acute & Swing bed)	#	26.00		22.00		263.00		129.00	-134.00
00107	Volume & Utilization	Total Patient Days (Acute & Swing bed)	#	320.00		412.00	<b>2.00</b>	3612.00		2136.00	-1476.00
00108	Volume & Utilization	Average Daily Census (Acute & Swing bed)	#	10.00		13.30	<b>3.30</b>	10.00		70.30	60.30
00109	Volume & Utilization	Left Against Medical Advice (AMA)	#	6.00	2.00	5.00	<b>▼</b> -1.00	38.00	2.00	23.00	-15.00
CARE MANAGEMENT											
00201	Care Management	CAH 30 Day Readmission Rate per 100 patient discharges	%	6.00	0.05	0.09	▼ 98%	0.07	0.05	0.04	41%
		RISK MANAGEMENT									
00301	Risk Management	Total Number of Events	#	144.00		2.00	▼ 99%	79.00		3.20	96%
00302	Risk Management	Total number of complaints	#								
00304	Risk Management	Total number of complaints from ED	#								
00306	Risk Management	Total number of grievances	#	1.00		1.00	<b>—</b> 0%	1.00		0.20	80%
00308	Risk Management	Total number of grievances from ED	#			1.00				0.20	
00310	Risk Management	Inpatient falls without injury	#	22.00			<b>100%</b>	22.00		2.00	91%
00312	Risk Management	ED patient falls without injury	#	3.00			<b>100%</b>	3.00		_	100%
00314	Risk Management	Patient falls with minor injury	#	5.00		1.00	▼ 80%	5.00		0.60	88%
00316	Risk Management	ED patient falls with minor injury	#								
00318		Total number of patient falls with major injury	#	1.00			<b>100%</b>	1.00		-	100%
00320	Risk Management	Total number of ED patient falls with major injury	#								
00323	Risk Management	Inpatient Mortality Rate	%	15.00	0.10	0.00	<b>100%</b>	15.00	0.10	0.00	100%
00325	Risk Management	ED Mortality Rate	%	9.00	0.10	0.01	<b>100%</b>	9.00	0.10	0.00	100%
00327	Risk Management	OPO Notification Compliance	%	95.00	1.00	1.00	▼ 99%	95.00	1.00	1.00	99%
NURSING											
00408		Total Number of Code Blues during reporting period	#	12.00		1.00		12.00		1.00	
00409	Nursing	Total number of CAH patients transferred to tertiary facility	#	14.00		1.00	▼ 93%	14.00		1.20	91%
EMERGENCY DEPARTMENT											
00508	Emergency Department	ED Left Without Being Seen Rate	#			0.01		90.00		#DIV/0!	
00509	Emergency Department	Total number of ED patients transferred to a tertiary facility	#	118.00		7.00	<b>94</b> %	118.00		7.00	94%