

# **Clinic Operations Report**

## **Mangum Family Clinic**

### June 2024

Monthly Stats	June 2023	June 2024
Total Visits	127	141
Provider Prod	142	144
RHC Visits	117	135
Nurse Visits	0	2
Televisit	0	0
Swingbed	10	4

Provider Numbers	RHC	TH	SB
Ogembo	134		
Chiaffitelli			3
Langley			
Barnes	1		1

Payor Mix	
Medicare	44
Medicaid	50
Self	5
Private	41

Visits per Geography	
Mangum	107
Granite	14
Willow	5

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	<u>Total</u>
Visits	177	178	150	140	124	141							

#### **Clinic Operations:**

- Nelson Ogembo has doubled his production from last month. Progressively increasing his numbers.
- Eagerly anticipating Dr. Sanda arriving in early August.

#### **Quality Report:**

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	1	5	1-excellent
New Patients	20	10	Extremely impressive given the circumstances
No Show	7.8%	<12%	15 no shows for the month
Expired Medications	0	0	None noted.

#### Outreach:

• The clinic performed school physicals for the community during June. This was a great opportunity for the community to meet Nelson.

#### <u>Summary</u>:

The Clinic is progressively ramping up. Mr. Ogembo is becoming more familiar and confident with his computer documentation. We hope to continue this trend. Very excited to have Dr. Sanda joining the clinic in the first week of August. His hours of operations have yet to be determined but we will keep all in the loop as it becomes more clear.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.