



Clinic Operations Report

Mangum Family Clinic

September 2024

Monthly Stats	September 2023	September 2024
Total Visits	192	143
Provider Prod	127	116
RHC Visits	180	138
Nurse Visits	2	4
Televisit	0	0
Swingbed	10	1

Provider Numbers	RHC	TH	SB
Ogembo	101		
Barnes			1
Sanda	29		
Langley	10		

Payor Mix	
Medicare	41
Medicaid	41
Self	5
Private	56

Visits per Geography	
Mangum	114
Granite	14
Willow	4

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	177	178	150	140	124	141	140	167	143				

Clinic Operations:

- Nelson Ogembo out 4 days CEU and 2 days PTO secondary to illness.
- 20 “new visits”. Good growth.
- Dr. Kimbo Sanda, now up and running and seeing established and new patients

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	0	5	Not available at time of report
New Patients	20	10	Excellent
No Show	7.9%	<12%	16 no shows for the month
Expired Medications	0	0	good

Outreach:

- Nothing significant to report.
- Will start social media advertising of both providers.

Summary :

Due to Nelson’s CEU’s and unexpected PTO, Dr. Sanda jumped right into patient care. Exit polling revealed the clinic patients really appreciated Dr. Sanda and were excited about his arrival. The clinic will start advertising on social media and explore the opportunities to run advertisements in the area papers. Expect solid growth with the arrival of an MD in the community.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.