



Clinic Operations Report

Mangum Medical Clinic

March 2021

Clinic Operations

- Vaccine Transition Planning to RHC:
 - Remaining Team Clinics
 - Existing Inventory
 - Future ordering and transition/allocation
 - Storage
 - Scheduling
 - OSIIS Access/Users
 - Marketing/Patient Outreach

Quality Improvement

- Increase number of visits by 25%:
 - Report in CPSI will identify patients not seen in last year
 - Receptionist will reach out to 20 patients per week
- Exercises to turn appropriate phone calls into clinic visits

Community Outreach

- COVID Vaccine Clinic joint venture with Hospital continued

Visits per Productive Hour=Goal 2.00

Mangum Clinic	21-Jan	feb	mar	apr	may	jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	YTD Average
Visits	235.00	185.00	213.00				254.00	212.00	261.00	242.00	192.00	202.00	221.78
Provider hours	154.2	156.5	168.0				167.5	119.5	157.0	168.9	127.0	131.0	149.95
Vists per Productive Hr	1.52	1.18	1.27				1.52	1.77	1.66	1.43	1.51	1.54	1.48