

Clinic Operations Report

Mangum Family Clinic

December 2024

Monthly Stats	December 23	December 24
Total Visits	177	166
Provider Prod	134	93
RHC Visits	151	166
Nurse Visits	1	0
Televisit	0	0
Swingbed	25	15

ProviderNumbers	RHC	TH	SB
Barnes	14		
Ogembo	48		
Dr. Sanda	104		
Chiaffitelli			15

Payor Mix	
Medicare	56
Medicaid	47
Self	6
Private	57

Visits per Geography	
Mangum	132
Granite	10
Altus	4
Duke	3

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	<u>Total</u>
Visits	177	178	150	129	124	141	193	161	140	201	133	166	1893

Clinic Operations:

• Nelson Ogembo was out on PTO during most of December. Some days in clinic were not covered.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited
Patient Satisfaction	0	5	
New Patients	27	10	Impressive given the circumstances
No Show	9.7%	<12%	17 No Shows for the month
Expired Medications	0	0	None noted.

<u>Outreach:</u>

• Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

<u>Summary :</u>

MFC looks forward to the new year and looks forward to assessing and implementing service lines to accommodate our patient's healthcare needs.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.