

[illegible]

Clinic Operations:

- Nelson Ogembo is in the process of obtaining credential to work in Oklahoma. Start date is 5/8/24.
- Will spend a couple of days orienting to ECW with online tutorials and visiting Carnegie Clinic.
- 146 RHC visit in only 14 days of coverage.
- Dr. Langley is covering for April and into May if needed.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	1	0	12 audited
Patient Satisfaction	7	5	7-excellent
New Patients	22	10	Extremely impressive given the circumstances
No Show	9.5%	<12%	19 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

Summary :

Mangum Clinic had clinic provider issues that were softened by Dr. Sonja Langley stepping in to assist. Several weekdays went uncovered due to lack of available providers in the Mangum area. However, despite the coverage problems, the clinic was able to see 146 respectable visits. This lack of provider issue should be resolved in the very near future. Eagerly awaiting the arrival of Nelson O'gembo in early May.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.