



Clinic Operations Report

Mangum Family Clinic

November 2021

Clinic Operations

- Clinic Finance Summary is being developed to report clinic-specific financial information.
- Clinic Operations Meeting provided Clinic Managers with goal discussion topics to take back to their teams and report out at the December Clinic Manager Meeting.

Quality Improvement Focus

- Mangum Family Clinic has been selected to participate in the Flex QI project to promote process improvement.

Community Outreach

- COVID Boosters began 9-20-21 and are ongoing with direction from the Cohesive COVID Task Force recommendations.
- Flu shots began 10-1-21 and are ongoing.

Visits per Productive Hour=Goal 2.00 (Swingbed visits and time reflected beginning in March)

Mangum Clinic	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	20-Dec
Visits	235.00	185.00	213.00	218.00	202.00	286.00	261.00	248.00	226.00	171.00	213.00	
Provider hours	154.2	156.5	168.0	144.0	136.6	175.0	155.0	174.0	163.5	128.5	136.5	
Vists per Productive Hr	1.52	1.18	1.27	1.51	1.48	1.63	1.68	1.43	1.38	1.33	1.56	
2020 Visits per Productive Hr Same Month							1.52	1.77	1.44	1.43	1.51	1.54
2020/2021 Variance Visits per Productive Hr							0.16	-0.34	-0.06	-0.1	0.05	

November 2021 Summary: Clinic Visits per productive hour fell below the goal of 2.00 by .44, however increased compared to October of 2020 by .05, and increased compared to October.