

**Mangum Regional Medical Center**  
**Governing Board Summary**  
**Quality Data 12/16/2021**

**Hospital Activity**

- Hospital Admission
  - Acute Care Admits: 24 – up from Oct (15)
  - Swing-Bed Admits: 13 – down from Oct (14)
  - Total Discharges: 35 – up from Oct (31)
- Total Patient Days, ED Visits, ADC
  - Total Patient: 329– down from Oct (400)
  - ED Visits: 166– up from Oct (142)
  - Average Daily Census: 11 – down from Oct (13)

**AMA/LWBS**

- AMA: 4– down from Oct (5)
- LWBS: 1– up from Oct (0)

Type of Count (AMA/LWBS)	Count	Brief Description of Event	Actions
AMA	4	AMA - 1.) pt to the er multiple time while in custody, once released, pt left the er/did not sign ama. 2.) pt to the er, became very upset when told that MRMC is non-smoking facility, pt signed out ama/discussed risks/benefits/returning to er as needed. 3 ) pt to the er, agreeable to admit initially, just prior to admitting pt to in patient, they declined admit. pt signed out ama/discussed risks/benefits/returning to er as needed. 4)pt in patient for 5 days, decided they were ready to go home, physician discussed risk/benefit, pt signed out ama.	continue to education patient's on risks and benefits of medical eval/further testing/admit as needed
LWBS	1	pt to the er, computer systems were down, pt did not feel like their issues were urgent and left to come back at a later time	IT was able to fix computer issues

**Care Management**

- 30 Day Readmissions
  - 2 for November

Event	Count	Comments	Actions
-------	-------	----------	---------

Readmit	2	1) Patient discharged home after 2 days of admission. Agreed to return if needed. Patient returned to ED the next day and was readmitted. 2) Patient discharged to home with family with overall improvement since admit. Went home with family and returned to the ED with notable decline since admit.	Continue to set up available services as needed and provide education prior to patient discharge

## **Risk Management**

- Incidents
  - Falls without Injury
  - AMA/LWBS
  - Other Events

<b>Incident Type</b>	<b>Count</b>	<b>Brief Description of Event &amp; Outcome</b>	<b>Actions</b>
Falls without injury	1	See below	
AMA/LWBS	4/1	See above	
Other events	0	None	None

- Complaints and Grievances
  - None

<b>Brief Description of Complaint/Grievance &amp; Outcome</b>	<b>Actions</b>
None	

- Patient Falls
  - Fall with no injury – 1
  - Fall with minor injury – 1
  - Fall with major injury – None

<b>Count</b>	<b>Brief Description of Event &amp; Outcome</b>	<b>Actions</b>
1 FWOI	pt being seen for out-pt therapy, coming to scheduled visit using back entrance, tripped over landscaping and fell. Reported event the following day, was able to participate in scheduled therapy day of fall. Discussed pt seeking eval to r/t injury, pt decline and signed treatment refusal sheet.	education provided to pt to not use the back entrance, to only use the front patient entrance for scheduled visits. Encouraged ice/rest for soreness. Caution sign place near landscaping to alert patients/visitors/staff of potential fall risk

1 Fall w/minor injury	pt in the shower, became weak when standing, cna assisted pt to the floor. Nursing notified, s/t noted to arm and small abrasion to the back, areas cleaned.	staff was educated on 2 pt transfers with this patient during the stay to prevent any further falls

- Mortality Rate
  - Acute/Swing-Bed Deaths
    - 3 (9%) (YTD = 5 %)
  - Emergency Department Deaths
    - 0 (0%) (YTD = (1%)

Count	Brief Description of Event & Outcome	Actions
1 acute 2 swing	2 swb deaths and 1 acute expected DNR's in place / all expected due to patients condition	Continue operating capacities for this CAH.
0 ER	none	none

- Organ Bank Notifications within 60 minutes of Death (Benchmark 100%)
  - 3 notification within 60 minutes of death/ 3 death for reporting period

Count	Compliance	Action
3	100%	Continue operating capacities for this CAH.

### Infection Control

- Catheter Associated Urinary Tract Infections (CAUTIs) – 0
- Central Line Associated Primary Bloodstream Infections (CLABSIs) – 0

Type of Event (CLABSI/CAUTI)	Count	Brief Description of Event & Outcome	Actions
None			
None			

### Health Information Management

- History & Physical Completion (Benchmark 100%)
  - 48/48 = 100 %
- Discharge Summary Completion (Benchmark 100%)
  - 37/37 = 100 %

Type of Documentation (H&P/Discharge)	Count	Actions
H&P	48	Benchmark met
Discharge Summary	37	Benchmark met

## Nursing

- Code Blue
  - 0
- Transfers
  - Acute Transfers – 2
  - ED Transfers –

<b>Event</b>	<b>Count</b>	<b>Comments</b>	<b>Actions</b>
Acute Transfers	2	2 transferred for higher level of care for respiratory distress/icu management	Continue operating capacities for this CAH.
ED Transfers	7	7 transfers from ED, 1 for OB, 1 for neurology, 2 higher level of care/critical care, 3 surgery services	Continue operating capacities for this CAH.