



## Chief Executive Officer Report November 2023

### Operations Overview

- We are working with an Architect to ensure our spaces are up to code for moving Physical Therapy from its current location to a large room so we can place the Strong Minds Program in their current area.
- We have completed the remodel of the nurses break room and medication prep area.
- We are continuing to work with EMS to enhance patient care. We are going to start doing joint classes with them and exercises.
- We continue to have some coding issues, but we are catching those before claims go to insurance companies to ensure we are timely filling and that we have clean claims.
- We are currently in deep conversations and negotiations with a Nurse Practitioner to fill Amy Sims position in the clinic.
- We are also in final discussions with a Part-Time Practitioner for the clinic.
- We are starting to do a thorough look at all our contracts to ensure we utilize them and that they are providing the service they say they are.
- We continue to look for new opportunities for the facility and the community.
- I also continue to do rounds on patients to ensure we are fulfilling their needs.
- The nursing home and I are also in contact with one another to ensure that both of the organizations are working well with one another.