



Clinic Operations Report

Mangum Family Clinic

November 2023

Monthly Stats	November 22	November 23
Total Visits	221	212
Provider Prod	120	140
RHC Visits	198	186
Nurse Visits	13	9
Televisit	0	0
Swingbed	10	17

Provider Numbers	RHC	TH	SB
Barnes	8		7
Chiaffitelli			8
Sims	178		
other			2

Payor Mix	
Medicare	52
Medicaid	71
Self	7
Private	82

Visits per Geography	
Mangum	180
Granite	12
Willow	9
Blair	3

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127	148	198	192	206	212		

Clinic Operations:

- Amy Sims, worked 18 days in November for an avg of 10 pts per day.
- 56 revenue generating referrals to the hospital ancillary depts.
- Working diligently to replace Amy Sims for both interim coverage and long term.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited
Patient Satisfaction	4	5	All 4 noted "excellent"
New Patients	33	10	Extremely impressive given the circumstances
No Show	6.6%	<12%	17
Expired Medications	0	0	None noted.

Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

Summary :

Very solid month considering holiday hours and provider departure. The Clinic continues to stand firm and committed to the community. Administration is working diligently to find a permanent replacement who will commit for the long run and totally "buy in" to the community. More to come.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.