

QUALITY MANAGEMENT REPORT

SUMMARY

Current Year **2023**
 Month : **11**

				Monthly				Cumulative			
ID	Group	METRICS	Unit	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change
VOLUME & UTILIZATION											
00101	Volume & Utilization	Total ER visits	#	203.00		145.00	▼ -58.00	1852.00		1611.00	▼ -241.00
00102	Volume & Utilization	Total # of Observation Patients admitted	#			1.00	▲ 1.00	6.00		19.00	▲ 13.00
00103	Volume & Utilization	Total # of Acute Patients admitted	#	12.00		22.00	▲ 10.00	169.00		164.00	▼ -5.00
00104	Volume & Utilization	Total # of Swing Bed Patients admitted	#	8.00		8.00	■ 0.00	111.00		119.00	▲ 8.00
00105	Volume & Utilization	Total Hospital Admissions (Acute & Swing bed)	#	20.00		30.00	▲ 10.00	280.00		283.00	▲ 3.00
00106	Volume & Utilization	Total Discharges (Acute & Swing bed)	#	19.00		26.00	▲ 7.00	263.00		278.00	▲ 15.00
00107	Volume & Utilization	Total Patient Days (Acute & Swing bed)	#	259.00		243.00	▼ -16.00	3612.00		3875.00	▲ 263.00
00108	Volume & Utilization	Average Daily Census (Acute & Swing bed)	#	9.00		8.10	▼ -0.90	10.00		127.30	▲ 117.30
00109	Volume & Utilization	Left Against Medical Advice (AMA)	#	2.00	2.00	5.00	▲ 3.00	38.00	2.00	49.00	▲ 11.00
CARE MANAGEMENT											
00201	Care Management	CAH 30 Day Readmission Rate per 100 patient discharges	%	2.00	0.05	0.12	▼ 94%	0.07	0.05	0.07	▼ 7%
RISK MANAGEMENT											
00301	Risk Management	Total Number of Events	#	5.00		3.00	▼ 40%	79.00		2.67	▼ 97%
00302	Risk Management	Total number of complaints	#							0.27	
00304	Risk Management	Total number of complaints from ED	#							0.09	
00306	Risk Management	Total number of grievances	#					1.00		0.09	▼ 91%
00308	Risk Management	Total number of grievances from ED	#							0.09	
00310	Risk Management	Inpatient falls without injury	#	2.00		2.00	■ 0%	22.00		1.18	▼ 95%
00312	Risk Management	ED patient falls without injury	#					3.00			▼ 100%
00314	Risk Management	Patient falls with minor injury	#					5.00		0.45	▼ 91%
00316	Risk Management	ED patient falls with minor injury	#								
00318	Risk Management	Total number of patient falls with major injury	#					1.00			▼ 100%
00320	Risk Management	Total number of ED patient falls with major injury	#								
00323	Risk Management	Inpatient Mortality Rate	%		0.10	0.00		15.00	0.10	0.00	▼ 100%
00325	Risk Management	ED Mortality Rate	%		0.10			9.00	0.10	0.00	▼ 100%
00327	Risk Management	OPO Notification Compliance	%	100.00	1.00	1.00	▼ 99%	95.00	1.00	0.94	▼ 99%
NURSING											
00408	Nursing	Total Number of Code Blues during reporting period	#	1.00			▼ 100%	12.00			▼ 100%
00409	Nursing	Total number of CAH patients transferred to tertiary facility	#	2.00			▼ 100%	14.00		1.09	▼ 92%
EMERGENCY DEPARTMENT											
00508	Emergency Department	ED Left Without Being Seen Rate	#					100.00		1.00	▼ 99%
00509	Emergency Department	Total number of ED patients transferred to a tertiary facility	#	10.00		4.00	▼ 60%	118.00		4.00	▼ 97%