

Clinic Operations Report

Mangum Family Medical Clinic

July 2022

Clinic Operations

- ECW implementation continues. No significant delays noted at this time. Soft go live week of 8/12.
- Provider back up and running. New staffing noted in front.

Quality Report

Metrics continue to be monitored. All within good standing

Outreach

- Approx. 75 sports physicals performed in Eldorado and Blair.
- Continue to advertise in local paper and on social media.

Summary

- Communicated with Cardiology Group to increase patient experience.
- "no show" percentage decreased from 22% to 17%

	Jan	Feb	Mar	Apr	May	June	July	YTD Avg
Total Clinic Visits	154	97	150	160	180	160	158	151
Total Clinic Productive Hours	NA	128	133	135	140	151.5	132	134
Total Visits per Productive Hour		.76	1.13	1.19	1.28	1.05	1.20	1.13
New Patient Clinic Encounters	13	12	27	22	39	33	30	25
Walk-Ins	29	18	24	31	80	48	27	37
Nurse Only Visits	11	3	0	0	3	0	5	3
Telehealth Visits Completed	0	0	0	0	0	0	0	0
Annual Well Visits	0	1	0	0	0	0	0	0
No Shows	22	28	22	23	33	35	27	27

Year At A Glance	July 21	July 22
Total Clinic Visits	261	158
Total Clinic Productive Hours	155	132
Total Visits per Productive Hour	1.68	1.2
New Patient Clinic Encounters	28	30
Walk-Ins	119	27
Nurse Only Visits	22	5
Telehealth Visits Completed	0	0
Annual Well Visits	10	0
No Shows	17	27

Providers by the number:

Forster: 158 18 days = 9 pts per day