

Hospital Vendor Contract – Summary Sheet

1. Name of Contract: **Device Purchase Contract with Limited Safety Software License**
2. Contracted Parties: **ICU Medical Sales, Inc. and Mangum City Hospital Authority**
3. Contract Type Services: **Purchase 25 IV Pumps with safety software**
4. Description of Services: **Purchase 25 IV Pumps.**
5. Cost: ☒ (Monthly) -and- ☒ **\$70,799** (Total Cost)
6. Term: **5** Years
7. Termination Clause: **60 months**

Device Purchase Contract with Limited Safety Software License

Date:	June 14, 2021	Customer Number:	S525293
Customer Name:	Mangum Regional Medical Center	Term:	60 Months from the Commencement Date
City, State:	Mangum, OK	Commencement Date:	The first day of the calendar month following the bulk shipment of Devices.

This Device Purchase Contract with ICU Medical Limited Safety Software License ("Contract") is entered into between Mangum Regional Medical Center ("Customer") and ICU Medical Sales, Inc. ("ICU Medical") and will be effective from the Commencement Date through Term stated above. The "Limited Safety Software License" includes (1) temporary access to software on ICU Medical's server to enable Customer to create an initial drug library (the "Drug Library Editor"), and (2) a license to software to run said drug library on Customer's infusion devices (the "Dose Error Reduction Software or DERS Software") in accordance with the terms and conditions below.

A. Specific Conditions

- Products.** Customer shall purchase the products at the prices set forth in Exhibit A ("Products") for use solely in Customer's facilities. Any Plum 360™ infusion system, including applicable pre-installed firmware ("Devices") purchased under this Contract are not returnable under any circumstances, whether boxed, unboxed or otherwise. Customer acknowledges and agrees that the Devices are not returnable or refundable in any way whatsoever, provided that, Customer is still entitled to a valid warranty claim brought pursuant to the Warranty Coverage Section of this Contract.
- Disposables.** During the entire Term of this Contract, Customer shall purchase from ICU Medical each of the individual disposables categories listed on Exhibit A ("Disposables") for use with all Devices at the prices identified on Exhibit A.
- License to Dose Error Reduction Software ("DERS Software").** ICU Medical hereby grants to Customer a limited, non-exclusive, non-sublicensable, and nontransferable license to use the DERS Software on the number of Devices identified in Exhibit A during the Annual License Fee Period(s). The "Annual License Fee Period" shall be each twelve (12) month period starting upon the Commencement Date, for which Customer has paid ICU Medical the non-refundable, non-proratable, "Annual License Fee" specified in Exhibit A.
- Implementation Services.** ICU Medical shall provide Customer with remote access to its Drug Library Editor Software for a period of forty-five (45) days to enable Customer to create one (1) drug library ("Customer-Approved Drug Library"), and will assist Customer with the installation of such Customer-Approved Drug Library onto the Devices. Customer will provide the drug library parameters based upon the completion of a comprehensive review and acceptance by authorized Customer healthcare personnel on the ICU Medical Drug Library Completion Sign-Off form.

During each Annual License Fee Period(s), ICU Medical will maintain one (1) copy of the Customer-Approved Drug Library. In the event Customer requests to update its Customer-Approved Drug Library, Customer shall pay ICU Medical the amount set forth on Exhibit A. The Implementation Fee listed in Exhibit A includes the access to the Drug Library Editor provided as part of the Limited Safety Software License above, and the assessment, support, and assistance with the creation and installation of one (1) Customer-Approved Drug Library onto the Devices (collectively, the "Implementation Services") for no more than five (5) Clinical Care Areas and up to three hundred (300) ICU Medical MedNet™ Meds™ Drug Library Manager Master Drug Formulary medication entries installed on up to fifty (50) Devices.

- Services and Compensation.** Customer may from time to time request ICU Medical to perform certain professional services for Customer under this Contract (the "Services"). The parties agree to negotiate in good faith a Statement of Work or Work Order (hereinafter referred to as an "SOW") for these Services. Each

SOW shall be deemed a part of this Contract and incorporated by reference into this Contract. Subject to the terms of this Contract, ICU Medical shall perform the Services described in each SOW. In consideration for ICU Medical's performance of the Services, Customer shall pay ICU Medical the amount set forth in the applicable SOW. Customer shall also pay ICU Medical for all reasonable and necessary out-of-pocket expenses incurred by ICU Medical in performing the Services, including costs of travel, food and lodging where applicable.

6. **Device Extended Service –Service Hub Option.** ICU Medical offers a service hub option for Device extended service beyond the initial warranty as described under the Limited Product Warranty for Devices ("Service Hub Option"). Beginning upon execution of this Contract or the day after the expiration of the Device warranty, whichever is later and for the remaining Term, Customer shall pay ICU Medical, the applicable Service Hub Option installments as described in Exhibit A. This category covers the repair of Devices that fail to function in accordance with operating specifications. Replacement batteries are not included. Devices requiring service shall be packed securely and shipped freight pre-paid by Customer at Customer's expense to ICU Medical's service facility (currently located at 4455 Atherton Drive, Salt Lake City, UT 84123). Customer agrees to clean and decontaminate all Devices prior to shipment to ICU Medical. ICU Medical shall repair or replace devices and ship, freight pre-paid, to customer within approximately five (5) business days from receipt of devices from Customer.

PLEASE SELECT ONE OF THE FOLLOWING OPTIONS BY CHECKING THE BOX AND INITIALING/DATING:

☐ CUSTOMER ELECTS THE SERVICE HUB OPTION

Initials Date

7. **PPE Requirements.** Customer shall provide, at least two (2) days in advance, Customer's facility current Personal Protective Equipment ("PPE") requirements. Customer affirms that it is complying with CDC guidelines including without limitation, practicing social distancing (where possible), additional cleaning and hand sanitizers, requiring employees wear face coverings while at work performing essential activities. Further, to the extent practicable, Customer shall isolate ICU Medical's employee from other individuals while the ICU Medical Field Service Engineer is at Customer's facility. Finally, to the extent any PPE requirements were not identified in advance or not available by ICU Medical, Customer shall provide any required PPE to ICU Medical as necessary at Customer's facility.
8. **Price Adjustments.** Prices are firm for the first Contract year. On each yearly anniversary of the Commencement Date, all prices and fees are subject to increase at ICU Medical's sole discretion in aggregate by 5%.

B. General Conditions

1. **Payment and Shipping Terms.** ICU Medical shall invoice Customer for Devices and Accessories upon shipment. ICU Medical shall invoice Customer for the first five Annual License Fees upon the Commencement Date. ICU Medical shall, upon completion of any Implementation Services, invoice Customer for the corresponding Implementation Fee. ICU Medical shall invoice Customer for Disposables upon shipment. Payment terms are Net 30 days paid by EFT, if available, from the date of invoice. Products are shipped F.O.B. Origin (freight prepaid and add and insurance prepaid by ICU Medical). Title and risk of loss to the products shall pass to Customer upon placement of such items onto a carrier at ICU Medical's facility.
2. **Limited Product Warranty for Disposables.** ICU Medical warrants that all of the Disposables sold to Customer meet both ICU Medical's general, published specifications and any additional specifications set forth in this Contract, and will be manufactured in accordance with all current Good Manufacturing Practices and other applicable laws in effect at the time of manufacture.
3. **Limited Product Warranty for Devices, Accessories and Batteries.** ICU Medical warrants that it shall repair Devices that fail to function during normal operation in accordance with operating specifications. This warranty for Devices shall be for twelve (12) months from the date of shipment. Accessories, if any, and replaceable batteries are warranted for ninety (90) days from the date of shipment. Batteries must be stored and charged in accordance with the guidelines in the applicable Technical Service Manual. Customer acknowledges that the batteries must be fully charged at a minimum of every ninety (90) days or unless more frequent charging is required pursuant to the Technical Service Manual.

EXCEPT FOR THESE WARRANTIES, ICU MEDICAL DISCLAIMS ANY AND ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND AGAINST INFRINGEMENT.

IN NO EVENT SHALL ICU BE LIABLE UNDER ANY THEORY, WHETHER IN CONTRACT, TORT OR OTHERWISE, FOR ANY INDIRECT, EXEMPLARY, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES OR FOR ANY LOST DATA, BUSINESS INTERRUPTION, LOSS OF USE, LOST BUSINESS, LOST REVENUES OR LOST PROFITS HOWEVER ARISING, EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

4. **Drug Library Disclaimer.** ICU MEDICAL DOES NOT PRACTICE MEDICINE NOR PRESCRIBE MEDICATION, DOSAGES OR DELIVERY RATES. ICU MEDICAL MAY INCLUDE DRUG LIBRARY ENTRIES, INCLUDING WITHOUT LIMITATION DRUG CONCENTRATION, DRUG DELIVERY PARAMETER VALUES, LIMIT RANGES, UNITS OF MEASURE, OR DEFAULT SETTINGS, WITH ICU MEDICAL DEVICES, THE DRUG LIBRARY EDITOR, OR THE DERS SOFTWARE, BUT THESE DRUG LIBRARY ENTRIES ARE MERELY SUGGESTIONS THAT AUTHORIZED MEDICAL PERSONNEL MUST REVIEW, ACCEPT, MODIFY, OR OVERRIDE. ICU MEDICAL MAKES NO WARRANTIES WITH RESPECT TO THE SUITABILITY, SAFETY OR EFFICACY OF ANY SUGGESTED DRUG LIBRARY OR DRUG LIBRARY ENTRY ICU MEDICAL PROVIDES. THE HEALTH INFORMATION CONTAINED THEREIN IS PROVIDED FOR INFORMATIONAL PURPOSES ONLY. ALL DECISIONS REGARDING PATIENT CARE MUST BE MADE BY A HEALTHCARE PROVIDER AND CONSIDER THE UNIQUE CHARACTERISTICS OF EACH PATIENT. ICU MEDICAL DISCLAIMS AND MAKES NO WARRANTIES WITH RESPECT TO ANY DRUG LIBRARY OR DRUG LIBRARY ENTRY ESTABLISHED BY CUSTOMER THROUGH USE OF THE DRUG LIBRARY EDITOR, OR THE DERS SOFTWARE. ICU MEDICAL SPECIFICALLY DISCLAIMS AND CUSTOMER AGREES TO ASSUME ALL RISK, RESPONSIBILITY, AND LIABILITY FOR ENSURING THAT ANY DRUG LIBRARY OR DRUG LIBRARY ENTRY ESTABLISHED, ACCEPTED OR OVERRIDDEN BY CUSTOMER THROUGH USE OF THE DRUG LIBRARY EDITOR, OR THE DERS SOFTWARE COMPLIES WITH ACCEPTED MEDICAL PRACTICE AND STANDARDS OF MEDICAL CARE, IN GENERAL AND AT CUSTOMER SITE(S). CUSTOMER AGREES TO INDEMNIFY, DEFEND AND HOLD ICU MEDICAL HARMLESS FROM AND AGAINST ANY THIRD PARTY CLAIMS, ACTIONS OR PROCEEDINGS ARISING OUT OF CUSTOMER ACCEPTING, OVERRIDING OR MODIFYING ANY DRUG LIBRARY, DEFAULT DRUG LIBRARY, OR DRUG LIBRARY ENTRY.
5. **Voiding of Warranties.** These warranties shall be void if: (i) the Products have been damaged, misused, neglected or subjected to improper storage while in Customer's possession; (ii) the Products have been used other than in accordance with their in product instructions, package inserts, product labeling, product packaging, ("Product Documentation"), including the re-use of single-use Products; (iii) the Products have been altered by Customer, including the alteration, defacement or removal of serial numbers; (iv) unauthorized personnel have attempted to repair the Products; (v) the Products are resold, leased or otherwise transferred to any third party; or (vi) any administration equipment other than authorized ICU Medical administration equipment has been used with the Products, (vii) non-ICU Medical approved replacement parts, components, or cleaning agents (including non-ICU Medical approved cleaning techniques) are used; or (viii) if a damaged device is used by Customer. ICU Medical shall not be liable for any injuries to persons or property, or for any other damages, costs or expenses relating to any of the circumstances described in (i) through (viii). This Section shall survive any termination of this Contract.
6. **Device Service.** Customer is responsible for ensuring all preventive maintenance and repairs of Devices are completed in accordance with the applicable Technical Service Manuals, at Customer's expense. In the event Customer requests ICU Medical to perform preventive maintenance and repairs on Devices, Customer will be charged ICU Medical's standard fees for parts, time, and materials. In the event Customer requests ICU Medical to perform preventive maintenance and repairs on Devices, Customer will be charged ICU Medical's standard fees for parts, time, and materials. At ICU Medical's option, Devices, requiring service shall be either: (i) repaired on site by regional Field Service Engineers ("FSE") (if locally available); or (ii) packed securely and shipped freight prepaid by Customer at Customer's expense to ICU's service facility (currently located at 4455 Atherton Drive, Salt Lake City, UT 84123). Customer agrees to clean all Devices prior to shipment to ICU. Upon completion of this repair, ICU Medical will return the Devices to Customer.

7. **Sole Contract - MMS.** This Contract, including any Exhibits attached hereto, shall supersede all prior oral and written agreements for the Products specified herein, except as otherwise provided for in this Contract. No additional terms contained in any purchase order, acknowledgment form, or other document shall be binding, unless approved in writing by the parties with an amendment to this Contract.
8. **Anti-Kickback Reporting.** The purchase prices under this Contract (including the value of any discounts, rebates, or other price concessions) are intended to reflect discounts or other reductions in price within the meaning of the discount exception to the federal anti-kickback statute 42 U.S.C. Section 1320a-7b(b)(3)(A). In addition, any value provided to the Customer under the warranties set forth in this Contract shall be provided in accordance with the provisions of the federal anti-kickback statute warranty safe harbor regulation (42 CFR Section 1001.952(g)). Customer shall properly report, including any amendments or adjustments required to such reporting, and appropriately reflect such discounted prices on cost reports or claims submitted to any state or federal program that provides reimbursement to Customer for the items to which the discount applies. Further, Customer shall retain invoices and other price documentation and make them available to federal or state officials upon request.
9. **Product Availability.** ICU Medical may, in a manner determined in its sole discretion (i) delay shipping or (ii) allocate supply of any Product to its customers in a manner determined by ICU Medical in its sole discretion; or (iii) as a result of a shortage or "Force Majeure Event", which is defined as, but not limited to, strikes, fires, explosion, flood, injunction, interruption of transportation, public health emergency, accidents, inability to obtain supplies at reasonable prices, shortage of raw materials, war, act of governmental authority, terrorism, acts of God, or other causes beyond its control, and/or (iv) voluntarily discontinue marketing and selling any product. Any such action shall not be deemed a breach of this Contract by ICU Medical.
10. **Term, Termination, Effects of Termination, Cancellation, or Expiration**
- 10.1. The Term of this Contract begins on the Commencement Date and terminates sixty (60) months thereafter ("End Date"). The Annual License Fee Period shall automatically renew for successive twelve (12) month periods until terminated by either party by providing written notice to the other at least sixty (60) days prior to the end of the then current Annual License Fee Period.
- 10.2. By written notice to the other party, either party may terminate this Contract, effective immediately or as stated in the notice, if (a) the other party is in material breach of any term, condition or provision of this Contract, which breach is not cured within sixty (60) days after the non-defaulting party gives written notice of such breach or (b) Customer breaches any payment obligations under the Contract for the payment of the Annual License Fee for the use of the DERS Software, which breach is not cured within ten (10) days after ICU Medical gives Customer written notice thereof.
- 10.3. In the event Customer terminates or cancels this Contract and/or the DERS Software prior to the End Date, Customer shall pay an early termination fee equal to: (i) the Annual License Fee multiplied by (ii) the number of Annual License Fee Periods remaining in the Term.
- 10.4. If the Contract and/or the DERS Software is cancelled or terminated for any reason, DERS Software expires automatically. Upon expiration or termination of the DERS Software, Customer grants ICU Medical access to Customer's network on a limited basis to remote in to Customer's network environment and remove the DERS Software. Regardless of whether ICU Medical removes the DERS Software or takes such related or further actions, following expiration or termination of the DERS Software, Customer is not permitted to continue its use of the DERS Software.
- 10.5. Within thirty (30) days after the date of termination of this Agreement for any reason, Customer shall: (1) return or destroy all tangible copies of the DERS Software and associated documentation and Confidential Information in Customer's possession; (2) remove and erase all electronic copies of the DERS Software and associated documentation, and Confidential Information from Customer's Devices; and (3) furnish to ICU Medical a written certificate signed by an executive officer of Customer verifying that Customer has completed the actions required by (1) and (2) (the "Certificate"). If Customer does not provide the Certificate as required by this section, then Customer agrees to grant ICU Medical access to any and all Customer Devices containing the DERS Software and allow ICU Medical to remove all copies of the DERS Software from Customer Devices. Regardless of whether any of the foregoing actions occur, Customer agrees that it will stop all uses of the DERS Software upon termination of this Contract.

10.6. Termination is not an election of remedies, and either party may pursue any and all additional remedies available to it at law and equity. Termination shall not relieve either party of any liability which has accrued prior to the effective date if such termination.

11. **Assignment.** Neither party may assign this Contract or its rights hereunder, in whole or in part, without prior written consent from an authorized representative of the other party, which shall not be unreasonably withheld or delayed, provided that either party may assign such party's rights and obligations under this Contract without the other party's consent: (i) to an affiliate; or (ii) incident to the transfer of all or substantially all of such party's business assets, or (iii) in the event of a merger, consolidation, acquisition, or internal restructuring of a party hereto. Notwithstanding the foregoing, Customer without the prior written consent of ICU Medical may not under any circumstances assign its right to use the Limited Safety Software License.
12. **Taxes.** Unless prohibited by law, Customer will be responsible for any and all applicable taxes, fees, and assessments due, assessed, or levied on or against or based on any Products and/or services on this Contract, except for taxes solely based on the net income of ICU Medical. Customer will promptly reimburse ICU Medical for any taxes charged or assessed against ICU Medical as and when incurred by ICU Medical. If Customer represents and warrants that it has "Tax Exempt" status, such Customer shall provide ICU Medical with a properly executed exemption certificate, whereupon ICU Medical will treat all applicable transactions (Products and/or Services) accordingly.
13. **Governing Law.** This Contract shall be construed, interpreted, and governed by the laws of the State of Illinois without regard for its conflict of law provisions.
14. **Confidentiality.** All terms of this Contract are considered "Confidential Information", including but not limited to, all pricing information, pricing detail tables and terms related to such pricing, which are deemed by ICU Medical to be highly confidential and proprietary trade secrets, the secrecy of which provides ICU Medical with a competitive advantage in the conduct in its business. Except as required by law, neither party shall disclose its terms or make any public announcement about this Contract without the other's prior written consent. In the event that Customer is required by law to produce or disclose this Contract or its terms (such as by a subpoena, government request, FOIA request, public records request, or other similar request), Customer shall notify ICU Medical of the requirement in advance so that ICU Medical has the opportunity to object to the production of this Contract, or certain terms therein.

This Contract must be signed and returned by Customer within 30 days of the Contract date, otherwise ICU Medical reserves the right to void or modify this offer.

Accepted by:
ICU Medical Sales, Inc.

By: _____

Title: _____

Printed Name: _____

Date: _____

Accepted by:
Mangum Regional Medical Center

By: _____

Title: _____

Printed Name: _____

Date: _____

	Name	Title	Email	Phone Number
Procurement Contact				
Accounts Payable Contact				
Business Sponsor				
IT Contact				
Project Manager Contact				
Biomedical Contact				
Clinical Expert Contact				

Exhibit A
Product Detail Tables

Device Purchase Table

Device Description	Quantity	Customer Price/Each Device	Total Purchase Price
Plum 360™	25	\$1,500.00	\$37,500.00
TOTAL:	25		\$37,500.00

Disposables

List Tuc	Description	Each Price
14687-28	Primary PLUM Set, CLAVE Secondary Port, CLAVE Y-Site, Secure Lock, 103 Inch	\$4.75
14242-28	Primary PLUMSET, CLAVE Y-Site, 104 Inch	\$4.75

Accessories

List Tuc	Description	Quantity	Each Price	Each Price
13853-01	Plum 360™ Mini Pole	25	\$50.00	INCLUDED

ICU Medical Limited Safety Software License Annual License Fee Table

Description	Annual License Fee	Quantity	Total Annual License Fee Year 1	Total Annual License Fee Years 1 - 5
Annual License Fee	\$4,250.00	1	\$4,250.00	\$23,483.93

Implementation Services Fee

Description	Implementation Services Fee
Implementation Services Fee	\$10,000.00

LMS Simulation

Description	Number of Facilities	Annual Total
E-Learning Plum 360™ Device	1	INCLUDED

Authorized LMS Simulation Sites

Name	Address	City, State
Mangum Regional Medical Center	1 Wickersham Dr	Mangum, OK

The LMS Simulation is only authorized for use at the Customer site(s) identified above as LMS Simulation Authorized Sites ("LMS Simulation Authorized Sites").

Service Hub Price Table

Number of Devices	Device Description	Monthly Per Device Fee
25	Plum 360™ Device	\$11.67

Exhibit B

1. **Professional Services Implementation Scope Summary:** Limited Safety Software License Implementation 17403-92-01. All ICU Medical services are remote except as specified. Both parties will provide the roles and services indicated below:

- a. **Customer Executive Sponsor:** (a) Designate a project manager, experienced in managing project tasks and deliverables for large multi-disciplinary project and implementation, to serve as the primary point of contact during the implementation; (b) Assist in Scope and Timeline definition; (c) Act as Project Champion, including securing project resources, approving change requests and acting as an escalation point for issue resolution
- b. **ICU Medical Project Manager:** (a) Facilitate the implementation process, including coordinating activities to complete the implementation plan milestones; (b) Ensure the project objectives and customer expectations are met; (c) Provide regular progress updates to the customer's management team; (d) Facilitate the signature of the Implementation Phase Completion Form
- c. **Customer Project Manager:** (a) Secure resources, identify and resolve issues, risks, in addition to policy and procedure changes impacted at customer's facility by the implementation; (b) Manage project progress, including coordinating activities to complete the implementation plan milestones; (c) Coordinate the signature of the Implementation Phase Completion Form
- d. **ICU Medical Pharmacy Consultant:** (a) Provide one Drug Library training class on the ICU Medical MedNet™ Meds Drug Library software; (b) Provide the customer with the benchmark Drug Library and assist a customer in developing a customized Drug Library with up to five (5) clinical care areas and up to 300 medications master drug entries, including concentrations, dosing units, etc.; (c) Assist customer with conducting hospital clinical review of finalized Drug Library and secure Drug Library sign-off
- e. **Customer Pharmacist:** (a) Appoint staff members to attend Drug Library training session; (b) Build a customized ICU Medical MedNet™ Drug Library; (c) Conduct a clinical review of the customized Drug Library and implement identified changes; (d) Complete development and sign-off of customized ICU Medical MedNet™ Drug Library at least three weeks before scheduled device configuration and Drug Library upload; (e) Provide Drug Library sign-off form to ICU Medical
- f. **ICU Medical Nurse Consultant:** (a) Facilitate Clinical Workflow discussion and related clinical/policy guidance; (b) Participate in device configuration selection and Drug Library build; (c) Assist in the set-up of eLearning modules with the Customer's LMS system; (d) Provide electronic copies of education materials for ongoing use by Customer to independently train and support future training needs; (e) Facilitate signature of the Device Cleaning and Disinfecting Agents Form
- g. **Customer Nursing Clinical Champion:** (a) Facilitate Clinical Workflow Review activities with ICU Medical Clinical Lead; (b) Identify/appoint Clinical Education resource(s) to facilitate coordination of device deployment strategy and execution of education plan; (c) Address device-specific workflow considerations and related policies; (d) Encourage all clinical staff to complete eLearning in advance of Go-Live; (e) Complete on-patient device conversion and support ongoing training requirements; (f) Coordinate signature of the Device Cleaning and Disinfecting Agents Form
- h. **ICU Medical Field Service Engineer:** (a) Provide one remote Biomedical Overview Training which includes basic pump operation and an overview of the Technical Service Manual; (b) Facilitate training attendance form with Customer Biomed team
- i. **Customer Biomed:** (a) Receive pre-configured devices shipment, unbox, and place asset tags/ device IDs on devices; (b) Create a spreadsheet of device serial numbers and asset tags/devices; (c) Fully charge, clean and perform a pre-safety check of devices; (d) Customer is required to finalize Drug Library on ICU Medical MedNet™ server prior to device shipment; (e) Coordinate the procurement of devices and disposables (Central Supply); (f) Manage device inventory, replacement and return process (Central Supply/Biomed); (g) Ensure staff attendance at Technical In-Service Training during device implementation; (h) Support development of Go-Live plan; device readiness and deployment; (i) Work with ICU Medical Technical Support Center for post Go-Live questions and support

- j. **ICU Medical IT:** (a) Coordinate IT efforts on the ICU Medical implementation team; (b) Work with Customer IT Lead on establishing the connection to the ICU Medical MedNet™ remotely hosted solution; (c) Provide, secure and manage security certificates required by Limited Safety Software License software; (d) Implement a plan for monitoring of certificate expirations; (e) Work with Customer IT to install, configure and manage Open VPN Tunnel to ICU Medical MedNet™ server
- k. **Customer IT:** (a) Administer network security within Hospital and connection to the remotely hosted ICU Medical MedNet™ solution; (b) Refer to ICU Medical Technical Support Center for Limited Safety Software License support