

Clinic Operations Report

Mangum Medical Clinic

November 2020

Clinic Operations

- O Clinic Manager Amber Jackson earned Certification as a Rural Healthcare Professional
- Ongoing Monthly Clinic Manager Meetings

Quality Improvement

• COVID readiness assessments and action plans

Community Outreach

- O Continued Telehealth Appointments
- O Did you know....series of awareness-appropriate content for social media posting

Number of Clinic Visits

Provider	November	October	September	August	July
Benish	192	242	261	212	254

Productive Hours

Provider	November	October	September	August	July
Benish	127	168.9	156.95	119.48	167.5

Visits per Productive Hour-Target 2.5

Provider	November	October	September	August	July
Benish	1.51	1.43	1.66	1.77	1.52