



Quality/Risk/Compliance Report

DECEMBER 2020

QUALITY

- Quality minutes from previous month included as attachment

Previous policies approved by Quality/Med Staff/**No approval from Governing Board.**

1. Respiratory policies and procedures.
2. Drug room policies and procedures.
3. Clinical Policies and Procedures
4. Emergency Department Policies and Procedures
5. Wound Care Procedure Form

Consent agenda – HR performance Evaluation Policy

- Policies and forms approved by Quality Committee on January 14, 2021.
 1. REHAB POLICIES AND PROCEDURES
 2. GENERAL HOSPITAL POLICIES AND PROCEDURES
 3. EMD-016 BLOOD ALCOHOL COLLECTION FOR LAW ENFORCEMENT
 4. EMD-016A BLOOD ALCOHOL CONCENTRATION FORM
 5. EMD-016B TESTING FOR BLOOD ALCOHOL CONCENTRATION LOG
- HIM – Showed improvement on completing documentation. Physician access to EMR outside of the facility is getting set up. Also, the Kiosk is being set up and putting in place the end of January. This will help with the completion of consents. They will be able to sign in and complete any paperwork. MRMC conducted a Provider time study from December 7th-20th.
- COMPLIANCE
- One Grievances for December. Thorough investigation was done with no findings. Matter was resolved and letter was sent.
- Contracts that were approved for December:
 1. Life share contract and log
 2. Space Labs for telemetry



3. Press Ganey Contract

- Contracts up for review from November: Not approved by GB as of 1/15/21
 1. OGA auto insurance (Business Auto Liability Insurance Renewal Policy)

RISK MANAGEMENT

- 3 Medication Variance
- 3 AMA – 2 AMS's were ER. One didn't like Covid-19 restrictions. One didn't want further treatment. 1 AMA IP was that patient wanted to leave so he could go back to work. On all 3 Providers described the risks of leaving and the benefits of staying.
- LWBS – Patient was triaged, and nurse told the patient that both ER rooms are full and it would be just a little bit. When the nurse went to get the patient, she had left. Patient waited under 30 min.
- 2 Patient falls with no injury
- 1 Patient fall with minor injury (skin tear)
- Working with Infection Control Nurse, CEO and CNO to stay informed with updates and information about Covid-19. Immunizations have been given to clinical and direct patient contact employees. Next phase of immunizations will be in January.
- During the outbreak we have in place:
 1. No visitor for the patient (unless near end of life)
 2. Screening for all entering the Hospital and annex
 3. Drive through swab for Covid-19
 4. Possible positive Covid-19 patients are seen in the OR2 room with direct ventilation
 5. Positive Covid-19 patients are to stay in Covid wing. We have 5 rooms on the wing. Rooms 12 and 13 have direct ventilation. The other 3 rooms are available for use as well.

WORKMAN'S COMP

- There are currently no Workman's Comp cases currently open.