



Clinic Operations Report

Mangum Medical Clinic

January 2021

Clinic Operations

- Partnering with Revenue Cycle to develop Process for RHC/Facility Lab billing to reduce denials and allow lab to be resultd appropriately.
- Equalize Report Training for Managers: Review of weekly reports and National Benchmarks of each value.

Quality Improvement

- New QAPI report format-Clinic specific metrics in progress.
- Implementation of Review Goals for Equalize Weekly Reports to empower Clinic Managers to identify trends and process opportunities to include:
 - Days in AR for Insurance (<40)
 - Insurance AR%>90 days (<15%)
 - Rejection Review
 - Denial Review
 - Unbilled Review
 - Aging trends of AR

Visits per Productive Hour=Goal 2.00

Mangum Clinic	21-Jan	feb	mar	apr	may	jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	YTD Average
Visits	235.00	0.00	0.00	0.00	0.00	0.00	254.00	212.00	261.00	242.00	192.00	202.00	133.17
Provider hours	154.2	0.0	0.0	0.0	0.0	0.0	167.5	119.5	157.0	168.9	127.0	131.0	85.42
Vists per Productive Hr	1.52						1.52	1.77	1.66	1.43	1.51	1.54	1.56